

NEW HAMPSHIRE
LOCAL EXCHANGE TELECOMMUNICATIONS RATE SCHEDULE
OF
Spectrotel of New England, LLC

This Price List includes the rates, charges of service for the provision of local exchange telecommunications services and switched intrastate telecommunications services by Spectrotel of New England, LLC between locations within the state of New Hampshire. This Price List is on file with the New Hampshire Public Utilities Commission. Copies may also be inspected during normal business hours at the Company's principal place of business at: 3535 State Highway 66, Suite 7, Neptune, NJ 07753.

Issued: January 24, 2013

Effective: March 31, 2014

Issued by: Mr. Jack Dayan – CEO
3535 State Highway 66, Suite 7
Neptune, NJ 07753

SECTION 1 – DESCRIPTION OF SERVICE RATES

1.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

	Residence	Business
New Installation Charge, per Line:	\$60.00	\$60.00
Change Charge, per Order:	\$37.00	\$37.00

1.2 Premises Visit Charge

Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

	Residence	Business
Rate Per Hour	\$65.00	\$65.00

1.3 Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service.

	Residence	Business
Restoration, per Account:	\$37.00	\$37.00

1.4 Carrier Presubscription Non-Recurring Charges

	Residence	Business
Initial Line, or Trunk or Port	\$10.00	\$10.00
Additional Line, Trunk or Port	\$10.00	\$10.00

1.5 Public Telephone Surcharge

Rate Per Call:	\$0.54
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1.6 Returned Check Charge

A return check charge of \$5.00 or the actual administrative cost of recovery up to a maximum of \$25.00 (whichever is greater) will be assessed for checks returned for insufficient funds. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g., a bank error).

1.7 Late Payment Fee

A late payment charge of 1.5% per month applies to all overdue balances for business accounts and a charge of 0.797% per month for residential accounts. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to New Hampshire state law.

SECTION 1 – DESCRIPTION OF SERVICE RATES

1.7.A Service Disconnect Fee

A Service Disconnect Fee applies when the Company of the Customer disconnects service. This Service Disconnect Fee applies to all services.

Per Order Charge	\$ 7.50
Per Line Charge	\$17.00

(N)
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(N)

SECTION 1 – DESCRIPTION OF SERVICE RATES, (CONT'D.)
1.8 Home Free Package

Residential customers can select from one of three Home Free Residential call plans. The Home Free call plans are available to individual residential line customers. Each Home Free service option is a package which contains the following services: Residential telephone line, Unlimited Voice Local Calling, Call Waiting, Caller ID with Name, Call Waiting ID with Name, Anonymous Call Rejection, 3-Way Calling, Voicemail and Directory Listing. Additional features are available when customer subscribes to the Bonus feature package.

A. Monthly Recurring Charges

Home Free	\$24.45
Home Free Local Plus	\$34.95
Home Free Complete	\$44.95
 Bonus Feature Pak	 \$4.00

1.9 Business Local Exchange Service

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

A. Basic Line Charge

	<u>Monthly Recurring Charge</u>	
Rate Group U	\$17.95	(T)
Rate Group S	\$22.15	(C)(I)
Rate Group R	\$33.00	(C)(I)

B. Usage Charges**(1) Measured Service
Local Usage**

Initial MOU	\$0.059	
Additional MOU, Per Minute	\$0.025	

(D)

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SECTION 1 – DESCRIPTION OF SERVICE RATES, (CONT'D.)**1.9 Business Local Exchange Service, (Cont'd.)****B. Usage Charges, (Cont'd.)**

(2)	Unlimited Local	
	Rate Group	Monthly Recurring Charge
	Rate Group E	\$19.99
	Rate Group D	\$16.28
	Rate Group C	\$12.56
	Rate Group B	\$ 9.00
	Rate Group A	\$ 5.60
(3)	Advantage Unlimited Local	
	Rate Group	Monthly Recurring Charge
	Rate Group E	\$17.43
	Rate Group D	\$17.43
	Rate Group C	\$17.43
	Rate Group B	\$17.43
	Rate Group A	\$17.43
(4)	Advantage Unlimited Local Plus	
	Rate Group	Monthly Recurring Charge
	Rate Group E	\$22.95
	Rate Group D	\$22.95
	Rate Group C	\$22.95
	Rate Group B	\$22.95
	Rate Group A	\$22.95
(5)	Advantage Unlimited Complete	
	Rate Group	Monthly Recurring Charge
	Rate Group E	\$37.00
	Rate Group D	\$37.00
	Rate Group C	\$37.00
	Rate Group B	\$37.00
	Rate Group A	\$37.00

SECTION 1 – DESCRIPTION OF SERVICE RATES, (CONT'D.)
1.10 Business Advantage PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group.

Rate Group	Advantage Measured Trunk	
Rate Group U	\$17.95	(T)
Rate Group S	\$22.15	(C)(I)
Rate Group R	\$33.00	(C)(I)
Local Usage		
		(D)
Initial MOU	\$0.059	
Additional MOU	\$0.025	

1.11 Direct Inward Dialing (DID) Service

Direct Inward Dialing (“DID”) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer’s location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide Each Block of 100 DID Numbers	\$24.95	\$ 32.95
DID Service		
Each Trunk – First 10	\$39.95	\$79.95
Each Trunk – Over 10	\$39.95	\$39.95

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SECTION 1 – DESCRIPTION OF SERVICE RATES, (CONT'D.)
1.12 Centrex Service

Centrex Service is a central office-based PBX service offered to business Customers. Standard pricing plans are offered to Customers with two (2) or more station lines. Centrex configurations and/or features not contained in this Section are offered on an individual case basis, subject to the availability of equipment and facilities necessary to provision the service on a continuing and economically feasible basis. The minimum term commitment for Centrex Service is one (1) month.

A. Monthly Recurring and Local Usage Charges:

	CentraPlus	Dial 9
Month-to-Month	\$28.05	N/A
1 Year Term	N/A	\$28.05
3 Year Term	\$27.20	\$26.35
5 Year Term	N/A	ICB
Local Usage		
Local Call Allowance	\$0.00	\$0.00
Initial Minute	\$0.059	\$0.059
Additional Minutes, Per Minute	\$0.025	\$0.025

1.13 Directory Assistance Service

A Customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. **(D)**
(D)

Direct Dialed Local DA, Per Call:	\$4.99	(I)
Operator Assisted Local DA, Per Call	\$4.99	(I)

A. Call Completion

Local, Per Call:	\$2.25	(I)
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SECTION 1 – DESCRIPTION OF SERVICE RATES, (CONT'D.)**1.14 Custom Calling Features - Business**

Custom Calling Feature	Monthly Recurring Charge
Call Forwarding	\$5.43
Call Forward – No Answer	\$2.80
Call Forward – Busy	\$1.75
Call Forward – Busy and No Answer	\$2.50
Call Waiting	\$5.43
3-Way Calling	\$5.43
Speed Calling 8	\$3.95
Speed Calling 30	\$5.95
Auto Call Back	\$1.50
Repeat Dialing	\$1.50
Anonymous Call Rejection	\$1.95
Caller ID	\$3.25
Caller ID with Name	\$3.95
Call Waiting ID	\$3.47
Call Waiting ID with Name	\$5.25
Distinctive Ring/Multi Ring Service 1	\$5.60
Distinctive Ring/Multi Ring Service 2	\$6.50

Custom Calling Feature	Rate Per Use
Caller Originating Trace	\$3.25

1.15 Operator Service

A. Usage Charges	
Rate Per Minute:	\$0.20
B. Per Call Service Charges	
Customer Dialed Calling Card	\$0.65
Operator Dialed Calling Card	\$2.90
Collect, Automated	\$1.90
Collect, Operator Assisted	\$2.90
Third Party Billed, Automated	\$1.90
Third Party Billed, Operator Assisted	\$2.90
Person-to-Person	\$3.55
Operator Dialed Station To Station	\$1.65

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SECTION 1 – DESCRIPTION OF SERVICE RATES, (CONT'D.)**1.16 Busy Line Verification and Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

Busy Line Verification, per request	\$1.85
Emergency Interrupt Charge, per request	\$2.40

1.17 900 Service Access Restriction

900 Service Access Restriction enables residence or business exchange access line customers to prohibit dialing of calls with the 900 prefix. Customers who choose this service will also be restricted from calling calls with the prefix of 976 and 676. This service is offered only where facilities permit and is only available on direct dialed calls.

	Residence	Business
Nonrecurring charge, per line	\$0.00	\$0.00
Monthly rate, per line	\$0.00	\$0.00

SECTION 1 – DESCRIPTION OF SERVICE RATES, (CONT'D.)**1.18 Directory Listing Service**

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing

A. Nonrecurring Charges

	Residential	Business
Additional Listing, per listing:	\$0.00	\$0.00
Non-Published, per line	\$8.00	\$14.00
Non-Listed Service, per listing:	\$8.00	\$14.00

B. Monthly Recurring Charges

	Residential	Business
Additional Listing, per listing:	\$4.25 (I)	\$4.25 (I)
Non-Published, per line	\$3.25 (I)	\$3.25 (I)
Non-Listed Service, per listing:	\$3.25 (I)	\$3.25 (I)

1.19 Toll Restriction Service

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. This service is offered subject to the availability of facilities to individual line residence, individual line business and dial switching type customers. Provision of toll restriction does not alleviate customer responsibility for completed toll calls.

	Residence	Business
Nonrecurring charge, per line	\$0.00	\$0.00
Monthly, per line	\$0.00	\$0.00

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SECTION 1 – DESCRIPTION OF SERVICE RATES, (CONT'D.)**1.20 Enhanced 9-1-1 (E911) Service Surcharge**

The Enhanced 9-1-1 (E911) Service Charge is collected from each residence and business telephone exchange line, including PBX trunks and Centrex lines, each individual CMRS number, and each semi-public and public coin and public access line. No surcharge should be imposed upon more than 25 business telephone exchange lines, including PBX trunks and Centrex lines, or more than 25 CMRS lines per customer billing account. The funds must be remitted on a monthly basis to the E911 Bureau. The Company will bill their Customers on a monthly basis.

E911 Service Surcharge per Month: \$0.57

SECTION 1 – DESCRIPTION OF SERVICE RATES, (CONT'D.)**1.21 Residential Let's Talk Service**

Residential Let's Talk Service is a bundled local service provided on a single-party (individual) basis to residential Customers only. Plan options include at no additional charge the following five optional calling features: Caller ID with Name, Call Waiting, Call Waiting ID with Name; Anonymous Call Rejection and Three Way Calling. Lines provisioned as Additional Lines do not include free calling features.

1.22.1 Let's Talk Local

Includes unlimited local calling, regional measured long distance, measured international calling, and five optional calling features. Local minutes in excess of the 7000-minute call allowance are billed at \$0.022 per minute.

	<u>Per Month / Per Line</u>
Let's Talk Unlimited Local	\$24.95
Feature Installation Charge*	\$10.00

*Applies to features not included with the Plan.

1.21.2 Let's Talk Local Plus

Includes Unlimited local / regional toll minutes up to 7000 minutes per line per month, measured long distance, measured international calling and five optional calling features. Local and regional toll minutes in excess of the 7000-minute call allowance are billed at \$0.022 per minute.

	<u>Per Month / Per Line</u>
Let's Talk Unlimited Local	\$27.95
Feature Installation Charge*	\$10.00

*Applies to features not included with the Plan.

SECTION 1 – DESCRIPTION OF SERVICE RATES, (CONT'D.)**1.21 Residential Let's Talk Service, (Cont'd.)****1.21.3 Let's Talk Complete**

Let's Talk Complete includes unlimited local / regional toll minutes up to 7,000 minutes per line per month and unlimited intrastate interLATA and interstate long distance calling, unlimited calling to Canada, measured international calling (to non-Canadian countries), and five optional. Local and regional toll minutes in excess of the 7000-minute call allowance are billed at \$0.022 per minute.

	<u>Per Month / Per Line</u>
Let's Talk Complete	\$42.99
Feature Installation Charge*	\$10.00

*Applies to features not included with the Plan.

1.21.4 Additional Lines

Additional lines are only available to Customers with multiple lines that have selected Let's Talk Local, Let's Talk Local Plus or Let's Talk Complete for their primary line. Additional Lines include unlimited local calling within the home region. Local minutes in excess of the 7000-minute call allowance are billed at \$0.022 per minute. All long distance calling is billed on a measured rate basis. Additional lines do not include the five Optional Calling Features included with the primary Line. Additional lines are not available as a stand-alone service and are limited to one Additional Line per account.

1.21.5 Non-Recurring Charges

Installation Service Order and Change Charges apply as listed in Section 1.1.

E. Feature Charges

A monthly recurring charge of \$3.00 applies for optional calling features not included with the Plan. A nonrecurring charge of \$10.00 applies to the installation of additional features.