

**Spectrotel, Inc.**  
d/b/a OneTouch Communications  
d/b/a Touch Base Communications  
3535 State Highway 66, Suite 7  
Neptune, NJ 07753

Louisiana Price List  
Original Title Page

Effective: August 26, 2014

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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LOUISIANA  
TELECOMMUNICATIONS SERVICES PRICE LIST  
OF  
**Spectrotel, Inc.**  
**d/b/a OneTouch Communications**  
**d/b/a Touch Base Communications**

This Price List contains the descriptions, regulations, and rates applicable to the provision of Local Exchange Telecommunications Services provided by Spectrotel, Inc. d/b/a One Touch Communications d/b/a Touch Base Communications with principal offices at 3535 State Highway 66, Suite 7, Neptune, New Jersey 07753 for services furnished within the State of Louisiana. This Price List may be inspected, during normal business hours, at the Company's principal place of business or at the Company's website at:

<http://www.spectrotel.com/support/faqs/tariffs/>

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**Spectrotel, Inc.**  
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3535 State Highway 66, Suite 7  
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**CHECK SHEET**

Pages of this Price List, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Price List and are currently in effect as of the date on the bottom of this page.

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**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this Price List for the purpose indicated below:

- (C)** - To signify changed regulation.
  - (D)** - To signify discontinued rate or regulation.
  - (I)** - To signify increased rate.
  - (M)** - To signify a move in the location of text.
  - (N)** - To signify new rate or regulation.
  - (R)** - To signify reduced rate.
  - (S)** - To signify reissued matter.
  - (T)** - To signify a change in text but no change in rate or regulation.
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**SECTION 1 - DEFINITIONS**

**Advance Payment** - Payment of all or part of a charge required before the start of service.

**Authorization Code** - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

**Authorized User** - A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized

**Automatic Numbering Identification (ANI)** - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

**Commission** - Louisiana Public Service Commission.

**Common Carrier** - An authorized company or entity providing telecommunications services to the public

**Company** – Spectrotel, Inc. d/b/a OneTouch Communications d/b/a Touch Base Communications, the issuer of this Price List.

**Customer** - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this Price List.

**Customer Premises** - A location designated by the Customer for the purposes of connecting to the Company's services.

**Customer Terminal Equipment** - Terminal equipment provided by the Customer.

**Deposit** - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

**End Office** - The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

**Equal Access** - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

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**SECTION 1 – DEFINITIONS, (Cont'd.)**

**Exchange Telephone Company or Telephone Company** - Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

**Individual Case Basis (ICB)** - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

**IXC or Interexchange Carrier** - long distance telecommunications services provider.

**Interruption** - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Any Interruption allowance provided within this Price List by Carrier shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Price List, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Price List or by applicable law.

**Joint User** - A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

**LATA** - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or its successor tariff(s).

**LEC** - Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

**Local Calling** - A completed call or telephonic communication between a calling Station and any other Station within the local service area of the Calling Station.

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**SECTION 1 – DEFINITIONS, (Cont'd.)**

**Monthly Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**MOU** - Minutes of Use.

**NECA** - National Exchange Carriers Association.

**Non-Recurring Charge (“NRC”)** - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

**PIN** - Personal Identification Number. See Authorization Code.

**Point of Presence (“POP”)** - Point of Presence

**Premises** - The space occupied by a customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

**Recurring Charges** - Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

**Service** - Any means of service offered herein or any combination thereof.

**Service Order** - The written or verbal request for Company services by the Customer and the Company in the format devised by the Company. A Service Order initiates the respective obligations of the parties as set forth therein and pursuant to this Price List.

**Services** - The Company's telecommunications services offered on the Company's network.

**Shared Inbound Calls** - Refers to calls that are terminated via the Customer's Company-provided local exchange line.

**Shared Outbound Calls** - Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "10XXX" or "101XXXX" with 1 + 10-digit number."

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**SECTION 1 – DEFINITIONS, (Cont’d.)**

**Station** - The network control signaling unit and any other equipment provided at the Customer’s premises that enables the Customer to establish communications connections and to effect communications through such connections.

**Subscriber** - The person, firm, partnership, corporation, or other entity who orders telecommunications service from the Company. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

**Switched Access Origination/Termination** - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

**Terminal Equipment** - Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

**Usage Charges** - Charges for minutes or messages traversing over local exchange facilities.

**User or End User** - A Customer, Joint User, or any other person authorized by a Customer to use service provided under this Price List.

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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this Price List in connection with one-way and/or two-way information transmission originating from points within the State of Louisiana, and terminating within a local calling area as defined herein.

The Company is responsible under this Price List only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

**2.1.2 Shortage of Equipment or Facilities**

- A.** The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B.** The furnishing of service under this Price List is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.3 Terms and Conditions**

- A.** Service is provided on the basis of a minimum period of at least thirty (30) days, 24-hours per day. For the purpose of computing charges in this Price List, a month is considered to have thirty (30) days.
  - B.** Customers may be required to enter into written service orders that shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Price List. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
  - C.** Except as otherwise stated in the Price List, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this Price List prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
  - D.** Service may be terminated upon written notice to the Customer if:
    - .1** the Customer is using the service in violation of this Price List; or
    - .2** the Customer is using the service in violation of the law.
  - E.** This Price List shall be interpreted and governed by the laws of the State of Louisiana without regard for its choice of laws provision.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.3 Terms and Conditions, (Cont'd.)**

- F.** Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
  - G.** To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
  - H.** The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts. All service packages established by the Company will be approved by the Commission prior to the furnishing of service.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability**

- A.** Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
  - B.** Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
  - C.** The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability, (Cont'd.)**

- D.** The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
- .1** Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
  - .2** Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
  - .3** Any unlawful or unauthorized use of the Company's facilities and services;
  - .4** Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
  - .5** Breach in the privacy or security of communications transmitted over the Company's facilities;
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability, (Cont'd.)**

**D. (continued)**

- .6** Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
  - .7** Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
  - .8** Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
  - .9** Any noncompletion of calls due to network busy conditions;
  - .10** Any calls not actually attempted to be completed during any period that service is unavailable;
  - .11** And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company ' s services or facilities.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability, (Cont'd.)**

- E.** The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
  - F.** The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
  - G.** Failure by the Company to assert its rights pursuant to one provision of this Price List does not preclude the Company from asserting its rights under other provisions.
  - H.** **Directory Errors** - In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listing obtainable from the directory assistance operator shall be at the monthly rate for each listing, or in the case of a free or no-charge directory listing, credit shall equal two times the monthly rate for an additional listing, for the life of the directory or the charge period during which the error, mistake or omission occurs.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability, (Cont'd.)**

**I. With respect to Emergency Number 911 Service:**

- .1** This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.
  - .2** Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.
  - .3** When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this Price List, the Customer acknowledges and agrees with the release of information as described above.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.6 Provision of Equipment and Facilities**

- A.** The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Price List. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
  - B.** The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
  - C.** The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
  - D.** Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
  - E.** The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.6 Provision of Equipment and Facilities, (Cont'd.)**

- F.** The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Price List, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Price List and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- .1** the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
  - .2** the reception of signals by Customer-provided equipment; or
  - .3** network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.7 Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this Price List, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A.** where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B.** of a type other than that which the Company would normally utilize in the furnishing of its services;
- C.** over a route other than that which the Company would normally utilize in the furnishing of its services;
- D.** in a quantity greater than that which the Company would normally construct;
- E.** on an expedited basis;
- F.** on a temporary basis until permanent facilities are available;
- G.** involving abnormal costs; or
- H.** in advance of its normal construction.

**2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this Price List remains in the Company, its partners, agents, contractors or suppliers.

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Effective: August 26, 2014

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.2 Prohibited Uses**

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Louisiana Public Service Commission regulations, policies, orders, and decisions.
- 2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this Price List will apply.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.3 Obligations of the Customer**

**2.3.1 General**

The Customer shall be responsible for:

- A.** the payment of all applicable charges pursuant to this Price List;
  - B.** damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
  - C.** providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
  - D.** obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.3 Obligations of the Customer, (Cont'd.)**

**2.3.1 General, (cont'd.)**

- E.** providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
  - F.** complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
  - G.** not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
  - H.** making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.3 Obligations of the Customer, (Cont'd.)**

**2.3.2 Liability of the Customer**

- A.** The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B.** To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other Price List of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C.** The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Price List including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this Price List is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.



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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.4 Customer Equipment and Channels**

**2.4.1 General**

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this Price List. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this Price List.

**2.4.2 Station Equipment**

- A.** Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
  
  - B.** The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.4 Customer Equipment and Channels, (Cont'd.)**

**2.4.3 Interconnection of Facilities**

- A.** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
  - B.** Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the Price Lists of the other communications carriers which are applicable to such connections.
  - C.** Facilities furnished under this Price List may be connected to Customer provided terminal equipment in accordance with the provisions of this Price List. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.
  - D.** Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this Price List only to the extent that the user is an "End User", as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.4 Customer Equipment and Channels, (Cont'd.)**

**2.4.4 Inspections**

- A.** Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
  - B.** If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.5 Payment Arrangements**

**2.5.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Authorized Users by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

- A.** The security of the Customer's PIN is the responsibility of the Customer. All calls placed using a PIN shall be billed to and shall be the obligation of the Customer. The Customer shall not be responsible for charges in connection with the unauthorized use of PINs arising after the Customer notifies the Company of the loss, theft, or other breach of security of such PINs.
  
  - B.** The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.5 Payment Arrangements, (Cont ' d.)**

**2.5.2 Billing and Collection of Charges**

The Customer is responsible for payment of all charges incurred by the Customer or other Authorized Users for services and facilities furnished to the Customer by the Company.

- A.** Nonrecurring charges are due and payable upon receipt of the Company's invoice by the Customer.
  - B.** The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable upon receipt. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
  - C.** Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring charges.
  - D.** The Monthly Recurring Charges are billed in advance. Monthly Recurring Charges are accrued in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service is disconnected prior to the end of a billing period.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.5 Payment Arrangements, (Cont ' d.)**

**2.5.2 Billing and Collection of Charges, (Cont ' d.)**

**E.** Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this Price List or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

**F. Late Payment Fee**

A late payment fee of not more than 5% will be charged on any past due balance. A bill is considered past due twenty (20) days after the billing date. The late fee will not apply to a previously unpaid late fee. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Louisiana state law.

**G. Return Check Charge**

The Customer will be assessed a charge of twenty dollars (\$20.00) for each check submitted by the Customer to the Company that a financial institution refuses to honor.

**H.** If service is disconnected by the Company in accordance with Section 2.6 following and later restored, restoration of service will be subject to all applicable installation charges.

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.5 Payment Arrangements, (Cont ' d.)**

**2.5.3 Disputed Bills**

- A.** Any objections to billed charges must be reported to the Company or its billing agent in writing within twenty (20) days of the closing date printed on the invoice or statement issued to the Customer. Disputes may be submitted orally or in writing. Adjustments to Customers' account shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- B.** Late payment fees will not be applied during the period when a bill is disputed regardless of the outcome of the dispute.
- C.** Customers may contact the Company's business office at the following toll-free number: (888) 230-0060.
- D.** If the Customer is not satisfied with the outcome of the billing dispute, the Customer may contact the Commission at the following address:

Louisiana Public Service Commission  
P.O. Box 91154  
Baton Rouge, LA 70812-9154

**2.5.4 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one (1) month's charges for the service or facility and additional (1) month advance payment for each subsequent month. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The initial advance payment will be credited to the Customer's initial bill. Subsequent advance payments will be credited on the appropriate monthly bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.5 Payment Arrangements, (Cont ' d.)**

**2.5.5 Deposits**

- A.** The Company may, in order to safeguard its interests, require a Customer which has a proven history of late payments to the Company or does not have established credit or has a bad credit rating to make a deposit prior to or at any time after the provision of service to the Customer to be held by the Company as a guarantee of the payment of rates and charges. No such deposit will be required of a Customer that has established satisfactory credit and has no history of late payments to the Company.
  - B.** The amount of the deposit which may be required of a Customer for the purpose of establishing credit shall not exceed two times the average monthly bill for residential Customers whose bills are payable in advance. The amount of deposit may be adjusted at the request of the Customer at any time when the character, purpose, or degree of the Customer's use of the service has materially changed, or when it is indicated that it will change.
  - C.** The making of a deposit shall not relieve any Customer of the obligation to pay current bills when due. A deposit shall only be applied to the indebtedness of the Customer for jurisdictional telecommunications services of the provider.
  - D.** Pursuant to Louisiana General Order dated 9/17/91, '1-3, interest on Customer deposits must be paid at a rate of 5% annually. Interest must be paid annually, for all deposits held by the Company unless the period is less than six (6) months. Interest payments may be credited to the Customer 's account toward current billing or paid in cash.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.5 Payment Arrangements, (Cont ' d.)**

**2.5.5 Deposits, (Cont ' d.)**

- E.** The Company shall keep a record of each cash deposit until the deposit is returned. The record will show the name of each Customer making a deposit; the premises occupied by the Customer when making the deposit and each successive premises occupied while the deposit is retained by the Company; the amount and date of making the deposit; and a record of each transaction, such as the payment of interest, interest credited, etc., concerning the deposit. Concurrently with receiving a deposit, the Company will provide the Customer a receipt showing the deposit date, the name and billing address of the Customer and the deposit amount.
  - F.** Upon discontinuance of service, or when a Customer has established credit by other means, the Company will promptly refund any deposit, plus accrued simple interest, or the balance, if any, in excess of the unpaid bills for the services furnished by the Company. A transfer of service from one location to another within the Company serving area shall not be deemed a discontinuance with the Company if the character of the service remains unchanged.
  - G.** Deposits will be refunded after twelve months of timely payment, with interest as specified above.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.6 Discontinuance of Service for Cause**

Without incurring liability, the Company may refuse or discontinue service for the following reasons provided in this Section. Customers will be provided five (5) days written notice from the date the bill became past due prior to discontinuance unless otherwise indicated.

- 2.6.1** For noncompliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
  - 2.6.2** For noncompliance with or violation of Commission regulation or Company rules and regulations on file with the Commission.
  - 2.6.3** Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.
  - 2.6.4** For failure of the Customer to make proper application for service or for use of telephone service for any other property or purpose than that described in the application.
  - 2.6.5** For nonpayment of services and when the bill is past due.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.6 Discontinuance of Service for Cause, (Cont'd.)**

- 2.6.5** Without notice in the event of tampering with the equipment or services owned by the Company or its agents.
  - 2.6.6** Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect Company equipment or Company service to others.
  - 2.6.7** For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
  - 2.6.8** The Company may disconnect service for non-payment of any principal amount with five (5) days written notice, or for non-payment of late penalty assessment with ninety (90) days written notice. Prior to disconnecting service to the customer, the Company shall make two (2) attempts to notify the customer via telephone and in writing via U.S. Mail.
  - 2.6.9** Without notice for unauthorized or unlawful use of Authorization Codes. Authorization Codes are issued only by the Company to the Customer and may not be sold or otherwise distributed without the written consent of the Company.
  - 2.6.10** Without notice in the event of any other unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
  - 2.6.11** For Customer's breach of contract for service between the Company and the Customer.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.7 Cancellation of Application for Service**

**2.7.1** Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

**2.7.2** Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

**2.7.3** Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

**2.7.4** The special charges described above will be calculated and applied on a case-by-case basis.

**2.8 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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Effective: August 26, 2014

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.9 Allowances for Interruptions in Service**

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this Price List by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.9.1 for the part of the service that the interruption affects.

**2.9.1 General**

- A.** A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this Price List.
  - B.** An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
  - C.** If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
  - D.** The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.9 Allowances for Interruptions in Service, (Cont'd.)**

**2.9.2 Limitations of Allowances**

No credit allowance will be made for any interruption in service:

- A.** Due to the negligence of or noncompliance with the provisions of this Price List by any person or entity other than the Company, including but not limited to the Customer;
- B.** Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C.** Due to circumstances or causes beyond the reasonable control of the Company;
- D.** During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E.** A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.9.3), or utilize another service provider;
- F.** During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G.** That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H.** That was not reported to the Company within thirty (30) days of the date that service was affected.

**2.9.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.9 Allowances for Interruptions in Service, (Cont'd.)**

**2.9.4 Application of Credits for Interruptions in Service**

- A.** Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
  - B.** For calculating credit allowances, every month is considered to have thirty (30) days.
  - C.** A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.9 Allowances for Interruptions in Service, (Cont'd.)**

**2.9.4 Application of Credits for Interruptions in Service, (Cont'd.)**

**D. Interruptions of 24 Hours or Less**

| <b>Length of Interruption</b>              | <b>Amount of Service To Be Credited</b> |
|--|---|
| Less than 30 minutes                       | None                                    |
| 30 minutes up to but not including 3 hours | 1/10 Day                                |
| 3 hours up to but not including 6 hours    | 1/5 Day                                 |
| 6 hours up to but not including 9 hours    | 2/5 Day                                 |
| 9 hours up to but not including 12 hours   | 3/5 Day                                 |
| 12 hours up to but not including 15 hours  | 4/5 Day                                 |
| 15 hours up to but not including 24 hours  | One Day                                 |

**E. Interruptions Over 24 Hours and Less Than 72 Hours**

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

**F. Interruptions Over 72 Hours**

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.9 Allowances for Interruptions in Service, (Cont'd.)**

**2.9.5 Limitations on Allowances**

No credit allowance will be made for:

- A.** interruptions due to the negligence of or noncompliance with the provisions of this Price List by the Customer, authorized user or joint user;
- B.** interruptions due to the negligence of any person other than the Company, including but not limited to the Customer;
- C.** interruptions of service during any period in which the Company is not given full access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- D.** interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- E.** interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- F.** interruption of service due to circumstances or causes beyond the reasonable control of Company; and
- G.** that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

**2.9.6 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.10 Use of Customer's Service by Others**

**2.10.1 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this Price List. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

**2.11 Cancellation by Customer**

Customers may cancel service verbally or in writing. The company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.12 Cancellation of Service/Termination Liability**

The Customer must provide the Company thirty (30) day written or verbal notice of cancellation. If a Customer terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.9.1) or where the Company breaches the terms in the service contract, Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.5.2.

**2.12.1 Termination Liability**

Customer's termination liability for cancellation of service shall be equal to:

- A.** all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;
  - B.** any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
  - C.** all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
  - D.** minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.
-

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d/b/a Touch Base Communications  
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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.13 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

**2.13.1** to any subsidiary, parent company or affiliate of the Company; or

**2.13.2** pursuant to any sale or transfer of substantially all the assets of the Company; or

**2.13.3** pursuant to any financing, merger or reorganization of the Company.

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.14 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this Price List.

**2.14.1 Customer Liability for Fraud and Unauthorized Use of the Network**

- A.** The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B.** A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder

- C.** The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- D.** The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this Price List, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.15 Notices and Communications**

- 2.15.1** The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.15.2** The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.15.3** Except as otherwise stated in this Price List, all notices or other communications required to be given pursuant to this Price List will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.15.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

**2.16 Taxes, Fees and Surcharges**

The Company reserves the right to bill any and all applicable taxes, fees and surcharges in addition to normal rates and charges for services provided to the Customer. Taxes and fees include, but are not limited to, Federal Excise Tax, State Sales Tax, Municipal Tax, and Gross Receipts Tax. Unless otherwise specified in this Price List, such taxes, fees and surcharges are in addition to rates as quoted in this Price List and will be itemized separately on Customer invoices.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.17 Toll Free Services**

- 2.17.1** The Company will make every effort to reserve toll free (i.e., "800/888") vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.
- 2.17.2** The Company will participate in porting toll free numbers only when all charges incurred as a result of the toll free number have been paid.
- 2.17.3** Toll free numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this Price List, the Company will only honor Customer requests for a change in Responsible Organization or toll free service provider for toll free numbers dedicated to the sole use of that single Customer.
- 2.17.4** If a Customer who has received a toll free number does not subscribe to toll free service within thirty (30) days, the Company reserves the right to make the assigned number available for us by another Customer.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2.18 Miscellaneous Provisions**

**2.18.1 Telephone Number Changes**

Whenever any Customer 's telephone number is changed after a directory is published, the Company shall intercept all calls to the former number for at least one hundred and twenty (120) days and give the calling party the new number provided existing central office equipment will permit, and the Customer so desires.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

**2.18.2 Maintenance and Operations Records**

Records of various tests and inspections, to include non-routine corrective maintenance actions or monthly traffic analysis summaries for network administration, necessary for the purposes of the Company or to fulfill the requirements of Commission rules shall be kept on file in the office of the Company as required under Commission rules.

**2.19 Governing Law**

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 3 - SERVICE AREAS**

**3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) **AT&T Louisiana**

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas**

| <b>EXPANDED LOCAL CALLING AREAS</b>          |                         |                            |
|--|-------------------------|----------------------------|
| <b>Abbeville Exchange</b>                    | New Iberia              | St. Gabriel                |
| Arnaudville (ICE)                            | Opelousas               | Vacherie                   |
| Baldwin                                      | Parks (ICE)             | Zachary                    |
| Breaux Bridge (ICE),                         | Pecan Island (ICE)      |                            |
| Broussard                                    | Rayne                   |                            |
| Cankton (ICE)                                | St. Martinville         | <b>Alexandria Exchange</b> |
| Carenro                                      | Sunset (ICE)            | Bordelonville (ICE)        |
| Cecelia (ICE),                               | Weeks Island            | Big Cane (ICE)             |
| Church Point (ICE),                          | Youngsville             | Bunkie                     |
| Crowley                                      |                         | Calcasieu (ICE)            |
| Delcambre (ICE)                              |                         | Colfax                     |
| Duson  | <b>Albany Exchange</b>  | Cottonport (ICE)           |
| Eunice                                       | Baton Rouge             | Cheneyville (ICE)          |
| Forked Island (ICE)                          | Clinton                 | Dry Prong                  |
| Franklin                                     | Convent                 | Elizabeth (ICE)            |
| Gueydan                                      | Denham Springs          | Glenmora (ICE)             |
| Henderson (ICE)                              | Donaldsonville          | Georgetown                 |
| Iota (ICE),                                  | Dutch Town (ICE)        | Harrisonburg               |
| Jennings                                     | French Settlement (ICE) | Jena (ICE)                 |
| Jeanerette,                                  | Galvez (ICE)            | Jonesville                 |
| Kaplan (ICE)                                 | Gonzales (ICE)          | Marksville                 |
| Lafayette                                    | Greensburg (ICE)        | Mansura (ICE)              |
| Lawtell                                      | Lutcher                 | Moreauville (ICE)          |
| Lake Arthur                                  | Maurepas (ICE)          | Monterey                   |
| Leonville                                    | Montpelier (ICE)        | Montgomery                 |
| Loreauville                                  | Sorrento (ICE)          | Natchitoches               |
|  |                         |                            |
| <b>(ICE) - Independent Company Exchange.</b> |                         |                            |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                         |                         |
|--|-------------------------|-------------------------|
| <b>Alexandria Exchange, (Cont'd.)</b>          | Folsom                  | Sarepta (ICE)           |
| Oakdale  |                         | Shongaloo (ICE)         |
| Olla (ICE)                                     |                         | Winnfield               |
| Plaucheville (ICE)                             | <b>Arcadia Exchange</b> |                         |
| Pollock  | Athens (ICE)            |                         |
| Pitkin (ICE)                                   | Bernice                 | <b>Baldwin Exchange</b> |
| Simmesport (ICE)                               | Calhoun                 | Abbeville               |
| St. Landry                                     | Campti (ICE)            | Breux Bridge (ICE)      |
| Tullos (ICE)                                   | Castor                  | Broussard               |
|  | Chatham (ICE)           | Cecelia (ICE)           |
|  | Choudrant (ICE)         | Delcambre (ICE)         |
| <b>Amite City Exchange</b>                     | Cotton Valley (ICE)     | Erath                   |
| Bogalusa                                       | Coushatta               | Henderson (ICE)         |
| Bush   | Creston (ICE)           | Lafayette               |
| Covington                                      | Doyline                 | Loreauville             |
| Franklinton                                    | Dubach                  | New Iberia              |
| Folsom   | Farmerville             | Parks (ICE)             |
| Madisonville                                   | Grambling               | Saint Martinville       |
| Mandeville                                     | Haughton                | Youngsville             |
| Mt. Hermon                                     | Haynesville             |                         |
| Pine   | Homer                   |                         |
| Ponchatoula                                    | Jonesboro               | <b>Bastrop Exchange</b> |
|  | Lisbon                  | Bonita (ICE)            |
| Angie Exchange                                 | Minden                  | Choudrant (ICE)         |
| Bush   | Ruston                  | Collinston (ICE)        |
| Covington                                      | Saline                  | Delhi                   |
|  |                         |                         |
| <b>(ICE) - Independent Company Exchange.</b>   |                         |                         |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                        |                         |
|--|------------------------|-------------------------|
|  |                        |                         |
| <b>Bastrop Exchange, (Cont'd.)</b>             | Maringouin (ICE)       | Keithville              |
| Epps   | Maurepas (ICE)         | Minden                  |
| Farmerville                                    | Montpelier (ICE)       | Mooringsport            |
| Mangham (ICE)                                  | New Roads              | Oil City                |
| Marion (ICE)                                   | Rosedale (ICE)         | Ringgold (ICE)          |
| Oak Grove                                      | Saint Francisville     | Rodessa (ICE)           |
| Oak Ridge (ICE)                                | Springfield            | Sarepta (ICE)           |
| Rayville                                       | Sorrento (ICE)         | Shongaloo (ICE)         |
| Spencer (ICE)                                  | Tunica                 | Springhill (ICE)        |
|  | Vacherie               | Vivian (ICE)            |
|  | White Castle           |                         |
| <b>Baton Rouge Exchange</b>                    | Wilson                 |                         |
| Albany   | Zachary                | <b>Bernice Exchange</b> |
| Clinton  |                        | Arcadia                 |
| Convent  |                        | Athens (ICE)            |
| Donaldsonville                                 | <b>Benton Exchange</b> | Calhoun                 |
| Dutch Town (ICE)                               | Belcher (ICE)          | Chatham (ICE)           |
| French Settlement (ICE)                        | Blanchard              | Choudrant (ICE)         |
| Galvez (ICE)                                   | Cotton Valley (ICE)    | Dubach                  |
| Greensburg (ICE)                               | Doyline                | Farmerville             |
| Gonzales (ICE)                                 | Gilliam (ICE)          | Gibsland                |
| Innis (ICE)                                    | Greenwood              | Grambling               |
| Jackson  | Haynesville            | Haynesville             |
| Livonia (ICE)                                  | Hosston (ICE)          | Homer                   |
| Lutcher  | Ida (ICE)              | Jonesboro               |
| Morganza                                       | Keatchie               | Lisbon                  |
|  |                        |                         |
| <b>(ICE) - Independent Company Exchange.</b>   |                        |                         |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                          |                           |
|--|--------------------------|---------------------------|
|  |                          |                           |
| <b>Bernice Exchange, (Cont'd.)</b>             | Sarepta (ICE)            | Lecompte                  |
| Marion (ICE)                                   | Springhill               | Marksville                |
| Minden   |                          | Montgomery                |
| Monroe   |                          | Natchitoches              |
| Ruston   | <b>Bogalusa Exchange</b> | Oakdale                   |
| Shongaloo (ICE)                                | Amite City               | Pitkin (ICE)              |
| Spencer (ICE)                                  | Covington                | Pollock                   |
| Sterlington                                    | Folsom                   | Tullos (ICE)              |
|  | Independence             | Winnfield                 |
|  | Kentwood                 |                           |
| <b>Blanchard Exchange</b>                      | Lacombe                  |                           |
| Belcher (ICE)                                  | Madisonville             | <b>Broussard Exchange</b> |
| Benton   | Mandeville               | Abbeville                 |
| Cotton Valley (ICE)                            | Pearl River              | Arnaudville (ICE)         |
| Doyline  | Slidell                  | Baldwin                   |
| Gilliam (ICE)                                  |                          | Breaux Bridge (ICE)       |
| Grand Cane                                     |                          | Cankton (ICE)             |
| Haughton                                       | <b>Boyce Exchange</b>    | Carencro                  |
| Hosston (ICE)                                  | Calcasieu (ICE)          | Cecelia (ICE)             |
| Ida (ICE)                                      | Cheneyville (ICE)        | Centerville               |
| Keatchie                                       | Colfax                   | Church Point (ICE)        |
| Keithville                                     | Dry Prong                | Chataigner (ICE)          |
| Mansfield                                      | Elizabeth (ICE)          | Crowley                   |
| Minden   | Georgetown               | Delcambre (ICE)           |
| Plain Dealing (ICE)                            | Glenmora (ICE)           | Duson                     |
| Ringgold (ICE)                                 | Jena (ICE)               | Erath                     |
|  |                          |                           |
| <b>(ICE) - Independent Company Exchange.</b>   |                          |                           |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                        |                         |
|--|------------------------|-------------------------|
| <b>Broussard Exchange, (Cont'd.)</b>           | <b>Bunkie Exchange</b> | Angie                   |
| Eunice   | Alexandria             | Franklinton             |
| Forked Island (ICE)                            | Big Cane (ICE)         | Hammond                 |
| Franklin                                       | Bordelonville (ICE)    | Independence            |
| Gueydan  | Calcasieu (ICE)        | Lake Catherine          |
| Henderson (ICE)                                | Cheneyville (ICE)      | Mount Hermon            |
| Iota (ICE)                                     | Cottonport (ICE)       | New Orleans             |
| Jeanerette                                     | Elizabeth (ICE)        | Pine                    |
| Kaplan (ICE)                                   | Glenmora (ICE)         | Ponchatoula             |
| Krotz Springs                                  | Lecompte               |                         |
| Lawtell  | Mansure (ICE)          |                         |
| Leonville                                      | Marksville             | <b>Calhoun Exchange</b> |
| Loreauville                                    | Moreauville (ICE)      | Arcadia                 |
| Melville                                       | Oakdale                | Athens (ICE)            |
| New Iberia                                     | Plaucheville (ICE)     | Bernice                 |
| Opelousas                                      | Simmesport (ICE)       | Choudrant (ICE)         |
| Parks (ICE)                                    |                        | Columbia                |
| Port Barre                                     |                        | Collinston (ICE)        |
| Rayne  | <b>Buras Exchange</b>  | Dubach                  |
| Saint Martinville                              | Delacroix              | Farmerville             |
| Sunset (ICE)                                   | Grand Isle (ICE)       | Grambling               |
| Washington                                     | Yscloskey              | Hebron (ICE)            |
| Weeks Island                                   |                        | Jonesboro               |
|  |                        | Lisbon                  |
|  | <b>Bush Exchange</b>   | Marion (ICE)            |
|  | Amite City             | Mangham (ICE)           |
|  |                        |                         |
| <b>(ICE) - Independent Company Exchange.</b>   |                        |                         |

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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                        |                     |
|--|------------------------|---------------------|
|  |                        |                     |
| <b>Calhoun Exchange, (Cont'd.)</b>             | Iota (ICE)             | Athens (ICE)        |
| Mer Rouge                                      | Jeanerette             | Campti (ICE)        |
| Oak Ridge (ICE)                                | Jennings               | Coushatta           |
| Rayville                                       | Kaplan (ICE)           | Creston (ICE)       |
| Spencer (ICE)                                  | Krotz Springs          | Doyline             |
| Sterlington                                    | Lawtell                | Gibsland            |
|  | Leonville              | Grambling           |
|  | Loreauville            | Grand Cane          |
| <b>Carencro Exchange</b>                       | Mamou (ICE)            | Haughton            |
| Abbeville                                      | Melville               | Homer               |
| Arnaudville (ICE)                              | New Iberia             | Jonesboro           |
| Basile (ICE)                                   | Opelousas              | Keithville          |
| Breaux Bridge (ICE)                            | Parks (ICE)            | Minden              |
| Broussard                                      | Pine Prairie (ICE)     | Mansfield           |
| Cankton  | Port Barre             | Natchitoches        |
| Ceceila (ICE)                                  | Rayne                  | Pelican (ICE)       |
| Chataigner (ICE)                               | Saint Martinville      | Pleasant Hill (ICE) |
| Church Point (ICE)                             | Sunset (ICE)           | Robeline            |
| Crowley  | Ville Platte (ICE)     | Ringgold (ICE)      |
| Delcambre (ICE)                                | Washington             | Ruston              |
| Elton (ICE)                                    | Weeks Island           | Saline              |
| Erath  | Youngsville            | Shreveport          |
| Eunice   |                        | Winnfield           |
| Forked Island (ICE)                            |                        |                     |
| Gueydan  | <b>Castor Exchange</b> |                     |
| Henderson (ICE)                                | Arcadia                |                     |
|  |                        |                     |
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                         |                        |
|--|-------------------------|------------------------|
|  |                         |                        |
| <b>Centerville Exchange</b>                    | Montegut                | Rougon                 |
| Broussard                                      | Morgan City             | Saint Francisville     |
| Delcambre (ICE)                                | Napoleonville           | Tunica                 |
| Erath  | New Orleans             | Zachary                |
| Lafayette                                      | Norco                   |                        |
| Loreauville                                    | Paradis                 |                        |
| New Iberia                                     | Patterson               | <b>Colfax Exchange</b> |
| Parks (ICE)                                    | Pierre Part             | Alexandria             |
| Saint Martinville                              | Raceland                | Boyce                  |
| Youngsville                                    | Reserve (ICE)           | Calcasieu (ICE)        |
|  |                         | Campti (ICE)           |
|  |                         | Creston                |
| <b>Chackbay Exchange</b>                       | <b>Clinton Exchange</b> | Dry Prong              |
| Dulac  | Albany                  | Georgetown             |
| Edgard   | Baton Rouge             | Glenmora (ICE)         |
| Galliano (ICE)                                 | Denham Springs          | Jena (ICE)             |
| Garyville (ICE)                                | Galvez (ICE)            | Lecompte               |
| Gibson   | Greensburg (ICE)        | Montgomery             |
| Golden Meadow (ICE)                            | Innis (ICE)             | Natchitoches           |
| Houma  | Livingston              | Olla (ICE)             |
| Kenner   | Livonia (ICE)           | Pollock                |
| LaPlace  | Maringouin (ICE)        | Robeline               |
| Larose (ICE)                                   | Montepelier (ICE)       | Tullos (ICE)           |
| Leeville (ICE)                                 | Morganza                | Winnfield              |
| Lockport                                       | New Roads               |                        |
| Luling   | Rosedale (ICE)          |                        |
|  |                         |                        |
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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                          |                           |
|--|--------------------------|---------------------------|
|  |                          |                           |
| <b>Columbia Exchange</b>                       | Dutch Town (ICE)         | Natchitoches              |
| Calhoun  | French Settlement (ICE)  | Pelican (ICE)             |
| Chatham (ICE)                                  | Galvez (ICE)             | Pleasant Hill (ICE)       |
| Choudrant (ICE)                                | Gonzales (ICE)           | Robeline                  |
| Crowville                                      | Livingston               | Zwolle                    |
| Fort Necessity                                 | Maurepas (ICE)           |                           |
| Georgetown                                     | Plaquemine               |                           |
| Harrisonburg                                   | Saint Gabriel            | <b>Coushatta Exchange</b> |
| Jena (ICE)                                     | Springfield              | Arcadia                   |
| Jonesboro                                      | Sorrento (ICE)           | Campti (ICE)              |
| Jonesville                                     | Vacherie                 | Castor                    |
| Mangham (ICE)                                  | White Castle             | Creston (ICE)             |
| Oak Ridge (ICE)                                |                          | Converse                  |
| Olla (ICE)                                     |                          | Doyline                   |
| Rayville                                       | <b>Converse Exchange</b> | Florien                   |
| Sicily Island                                  | Campti (ICE)             | Gibsland                  |
| Tullos (ICE)                                   | Coushatta                | Grand Cane                |
| Winnsboro                                      | Creston (ICE)            | Haughton                  |
| Winnfield                                      | Florien                  | Jonesboro                 |
| Wisner (ICE)                                   | Grand Cane               | Keatchie                  |
|  | Hornbeck                 | Keithville                |
|  | Keatchie                 | Logansport                |
| <b>Convent Exchange</b>                        | Keithville               | Many                      |
| Albany   | Logansport               | Mansfield                 |
| Baton Rouge                                    | Many                     | Montgomery                |
| Denham Springs                                 | Mansfield                | Pelican (ICE)             |
|  |                          |                           |
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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                         |                    |
|--|-------------------------|--------------------|
| <b>Coushatta Exchange, (Cont'd.)</b>           | <b>Crowley Exchange</b> | Lacassine (ICE)    |
| Pleasant Hill (ICE)                            | Abbeville               | Lafayette          |
| Robeline                                       | Arnaudville (ICE)       | Lake Arthur        |
| Ringgold (ICE)                                 | Basile (ICE)            | Leonville          |
| Saline   | Breaux Bridge (ICE)     | Loreauville        |
| Shreveport                                     | Broussard               | Lawtell            |
| Winnfield                                      | Cecelia (ICE)           | Mamou (ICE)        |
| Zwolle   | Church Point (ICE)      | New Iberia         |
|  | Chataigner (ICE)        | Oberlin (ICE)      |
|  | Cankton (ICE)           | Opelousas          |
| <b>Covington Exchange</b>                      | Carencro                | Pecan Island (ICE) |
| Amite City                                     | Delcambre (ICE)         | Pine Prairie (ICE) |
| Angie  | Duson                   | Parks (ICE)        |
| Bogalusa                                       | Elton (ICE)             | Port Barre         |
| Franklinton                                    | Erath                   | Rayne              |
| Hammond  | Eunice                  | Roanoke (ICE)      |
| Independence                                   | Fenton (ICE)            | Saint Martinville  |
| Kenner   | Forked Island (ICE)     | Sunset (ICE)       |
| Lake Catherine                                 | Gueydan                 | Thornwell          |
| Luling   | Hayes (ICE)             | Ville Platte (ICE) |
| LaPlace  | Henderson (ICE)         | Washington         |
| Mount Hermon                                   | Iota (ICE)              | Welsh (ICE)        |
| Norco  | Iowa (ICE)              | Youngsville        |
| New Orleans                                    | Jennings                |                    |
| Pine   | Kinder (ICE)            |                    |
| Ponchatoula                                    | Kaplan (ICE)            |                    |
|  |                         |                    |
| <b>(ICE) - Independent Company Exchange.</b>   |                         |                    |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                       |                                |
|--|-----------------------|--------------------------------|
| <b>Crowville Exchange</b>                      | Lacombe               | <b>Denham Springs Exchange</b> |
| Columbia                                       | Luling                | Albany                         |
| Collingston (ICE)                              | Point a la Hache      | Clinton                        |
| Delhi  | Port Sulphur          | Convent                        |
| Epps   | Slidell               | Donaldsonville                 |
| Fort Necessity                                 |                       | Dutch Town (ICE)               |
| Harrisonburg                                   |                       | French Settlement (ICE)        |
| Lake Providence                                | <b>Delhi Exchange</b> | Galvez (ICE)                   |
| Mangham (ICE)                                  | Bonita (ICE)          | Greensburg (ICE)               |
| Monroe   | Bastrop               | Gonzales (ICE)                 |
| Mer Rouge                                      | Collinston (ICE)      | Jackson                        |
| Newellton                                      | Crowville             | Livonia (ICE)                  |
| Oak Ridge (ICE)                                | Fort Necessity        | Lutcher                        |
| Rayville                                       | Lake Providence       | Maringouin (ICE)               |
| Saint Joseph                                   | Mangham (ICE)         | Maurepas (ICE)                 |
| Sicily Island                                  | Monroe                | Montpellier (ICE)              |
| Tallulah                                       | Mer Rouge             | New Roads                      |
| Wisner (ICE)                                   | Newellton             | Plaquemine                     |
| Water Proof                                    | Oak Grove             | Rougon                         |
|  | Oak Ridge (ICE)       | Rosedale (ICE)                 |
|  | Rayville              | Saint Francisville             |
| <b>Delacroix Exchange</b>                      | Saint Joseph          | Saint Gabriel                  |
| Buras  | Sterlington           | Springfield                    |
| Galliano (ICE)                                 | Tallulah              | Sorrento (ICE)                 |
| Grand Isle (ICE)                               | Winnsboro             | Vacherie                       |
| Larose (ICE)                                   | Wisner (ICE)          | White Castle                   |
|  |                       |                                |
| <b>(ICE) - Independent Company Exchange.</b>   |                       |                                |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                         |                           |
|--|-------------------------|---------------------------|
|  |                         |                           |
| <b>Denham Springs Ex.,<br/>(Cont'd.)</b>       | Maurepas (ICE)          | Haynesville               |
| Wilson   | Plaquemine              | Keatchie                  |
|  | Rosedale (ICE)          | Keithville                |
|  | Saint Gabriel           | Lisbon                    |
| DeRidder Exchange                              | Springfield             | Mansfield                 |
| DeQuincy (ICE)                                 | Sorrento (ICE)          | Mooringsport              |
| Fenton (ICE)                                   | Vacherie                | Oil City                  |
| Kinder (ICE)                                   | White Castle            | Plain Dealing (ICE)       |
| Leesville                                      | Zachary                 | Ringgold (ICE)            |
| Lake Charles                                   |                         | Saline                    |
| Merryville                                     |                         | Sarepta (ICE)             |
| Oberlin (ICE)                                  | <b>Doyline Exchange</b> | Shongaloo (ICE)           |
| Reeves (ICE)                                   | Arcadia                 |                           |
| Ragley (ICE)                                   | Athens (ICE)            |                           |
|  | Belcher (ICE)           | <b>Dry Prong Exchange</b> |
|  | Blanchard               | Alexandria                |
| <b>Donaldsonville Exchange</b>                 | Benton                  | Boyce                     |
| Albany   | Castor                  | Calcasieu (ICE)           |
| Baton Rouge                                    | Coushatta               | Campti (ICE)              |
| Denham Springs                                 | Cotton Valley (ICE)     | Colfax                    |
| Dutch Town (ICE)                               | Gibsland                | Georgetown                |
| French Settlement (ICE)                        | Gilliam (ICE)           | Hebron (ICE)              |
| Galvez (ICE)                                   | Greenwood               | Jena (ICE)                |
| Gonzales (ICE)                                 | Grand Cane              | Lecompte                  |
| Lutcher  | Homer                   | Montgomery                |
| Livingston                                     | Hosston (ICE)           | Natchitoches              |
|  |                         |                           |
| <b>(ICE) - Independent Company Exchange.</b>   |                         |                           |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                       |                     |
|--|-----------------------|---------------------|
| <b>Dry Prong Exchange, (Cont'd.)</b>           | Dulac Exchange        | Crowley             |
| Olla (ICE)                                     | Chackbay              | Delcambre (ICE)     |
| Pollock  | Galliano (ICE)        | Elton (ICE)         |
| Tullos (ICE)                                   | Gibson                | Erath               |
| Winnfield                                      | Golden Meadow (ICE)   | Eunice              |
|  | Larose (ICE)          | Forked Island (ICE) |
|  | Labadieville          | Gueydan             |
| <b>Dubach Exchange</b>                         | Lockport              | Henderson (ICE)     |
| Arcadia  | Leeville (ICE)        | Iota (ICE)          |
| Athens (ICE)                                   | Luling                | Jennings            |
| Bernice  | Morgan City           | Jeanerette          |
| Chatham (ICE)                                  | Paradis               | Kaplan (ICE)        |
| Choudrant (ICE)                                | Raceland              | Krotz Springs       |
| Calhoun  | Thibodaux             | Lake Arthur         |
| Farmerville                                    |                       | Leonville           |
| Gibsland                                       |                       | Loreauville         |
| Grambling                                      | <b>Duson Exchange</b> | Lawtell             |
| Homer  | Abbeville             | Mamou (ICE)         |
| Haynesville                                    | Arnaudville (ICE)     | New Iberia          |
| Jonesboro                                      | Basile (ICE)          | Opelousas           |
| Lisbon   | Breaux Bridge (ICE)   | Parks (ICE)         |
| Marion (ICE)                                   | Broussard             | Port Barre          |
| Minden   | Cecelia (ICE)         | Roanoke (ICE)       |
| Monroe   | Church Point (ICE)    | Saint Martinville   |
| Spencer (ICE)                                  | Chataigner (ICE)      | Sunset (ICE)        |
| Sterlington                                    | Cankton (ICE)         | Thornwell (ICE)     |
|  |                       |                     |
| <b>(ICE) - Independent Company Exchange.</b>   |                       |                     |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Expanded Local Calling Areas, (Cont'd.)

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                       |                     |
|--|-----------------------|---------------------|
|  |                       |                     |
| <b>Duson Exchange, (Cont'd.)</b>               | <b>Epps Exchange</b>  | Centerville         |
| Ville Platte (ICE)                             | Bonita (ICE)          | Carencro            |
| Washington                                     | Bastrop               | Crowley             |
| Weeks Island                                   | Collinston (ICE)      | Delcambre (ICE)     |
| Welsh  | Crowville             | Duson               |
|  | Lake Providence       | Franklin            |
|  | Mangham               | Forked Island (ICE) |
| <b>Edgard Exchange</b>                         | Monroe                | Gueydan             |
| Chackbay                                       | Mer Rouge             | Henderson (ICE)     |
| Gibson   | Newellton             | Iota (ICE)          |
| Garyville (ICE)                                | Oak Ridge (ICE)       | Jeanerette          |
| Hammond  | Rayville              | Kaplan (ICE)        |
| Houma  | Spencer (ICE)         | Lafayette           |
| Larose (ICE)                                   | Sterlington           | Lake Arthur         |
| Labadieville                                   | Tallulah              | Leonville           |
| Lockport                                       | Winnsboro             | Loreauville         |
| Madisonville                                   |                       | Lawtell             |
| Mandeville                                     |                       | New Iberia          |
| Montegut                                       | <b>Erath Exchange</b> | Opelousas           |
| Napoleonville                                  | Arnaudville (ICE)     | Pecan Island (ICE)  |
| Ponchatoula                                    | Baldwin               | Parks (ICE)         |
| Pierre Part                                    | Breaux Bridge (ICE)   | Rayne               |
| Raceland                                       | Broussard             | Saint Martinville   |
| Reserve (ICE)                                  | Cecelia (ICE)         | Sunset (ICE)        |
| Thibodaux                                      | Church Point (ICE)    | Weeks Island        |
|  | Cankton (ICE)         | Youngsville         |
|  |                       |                     |
| <b>(ICE) - Independent Company Exchange.</b>   |                       |                     |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                             |                 |
|--|-----------------------------|-----------------|
|  |                             |                 |
| <b>Eunice Exchange</b>                         | Melville                    | Dubach          |
| Abbeville                                      | Oberlin (ICE)               | Gibsland        |
| Arnaudville (ICE)                              | Pine Prairie (ICE)          | Grambling       |
| Breaux Bridge (ICE)                            | Parks (ICE)                 | Hebron (ICE)    |
| Broussard                                      | Port Barre                  | Homer           |
| Cecelia (ICE)                                  | Rayne                       | Jonesboro       |
| Church Point (ICE)                             | Reeves (ICE)                | Lisbon          |
| Chataigner (ICE)                               | Roanoke (ICE)               | Mer Rouge       |
| Cankton (ICE)                                  | Sunset (ICE)                | Oak Ridge (ICE) |
| Carencro                                       | Thornwell (ICE)             | Rayville        |
| Crowley  | Turkey Creek (ICE)          | Ruston          |
| Duson  | Ville Platte (ICE)          | Spencer (ICE)   |
| Elton (ICE)                                    | Washington                  | Sterlington     |
| Fenton (ICE)                                   | Welsh (ICE)                 | Fort Necessity  |
| Gueydan  | Youngsville                 | Harrisonburg    |
| Hayes (ICE)                                    |                             | Jena (ICE)      |
| Henderson (ICE)                                |                             | Jonesville      |
| Iowa (ICE)                                     | <b>Farmerville Exchange</b> | Newellton       |
| Jennings                                       | Arcadia                     | Saint Joseph    |
| Kinder (ICE)                                   | Athens (ICE)                | Sicily Island   |
| Kaplan (ICE)                                   | Bernice                     | Winnsboro       |
| Krotz Springs                                  | Bastrop                     | Wisner (ICE)    |
| Lacassine (ICE)                                | Chatham (ICE)               | Water Proof     |
| Lafayette                                      | Choudrant (ICE)             |                 |
| Lake Arthur                                    | Calhoun                     |                 |
| Leonville                                      | Collinston (ICE)            |                 |
|  |                             |                 |
| <b>(ICE) - Independent Company Exchange.</b>   |                             |                 |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                                |                             |
|--|--------------------------------|-----------------------------|
|  |                                |                             |
| <b>Florien Exchange</b>                        | <b>Fort Necessity Exchange</b> | <b>Franklin Exchange</b>    |
| Campti (ICE)                                   | Columbia                       | Abbeville                   |
| Converse                                       | Crowville                      | Broussard                   |
| Coushatta                                      | Delhi                          | Delcambre (ICE)             |
| Hornbeck                                       | Ferriday                       | Erath                       |
| Montgomery                                     | Georgetown                     | Henderson (ICE)             |
| Natchitoches                                   | Hebron (ICE)                   | Lafayette                   |
| Pelican (ICE)                                  | Harrisonburg                   | Loreauville                 |
| Pleasant Hill (ICE)                            | Jena (ICE)                     | New Iberia                  |
| Robeline                                       | Jonesville                     | Parks (ICE)                 |
| Zwolle   | Mangham (ICE)                  | Saint Martinville           |
|  | Monroe                         | Youngsville                 |
|  | Newellton                      |                             |
| <b>Folsom Exchange</b>                         | Oak Ridge (ICE)                |                             |
| Angie  | Olla (ICE)                     | <b>Franklinton Exchange</b> |
| Bogalusa                                       | Rayville                       | Amite City                  |
| Franklinton                                    | Saint Joseph                   | Bush                        |
| Hammond  | Sicily Island                  | Covington                   |
| Independence                                   | Tullos (ICE)                   | Folsom                      |
| Kentwood                                       | Vidalia                        | Hammond                     |
| Mount Hermon                                   | Wisner (ICE)                   | Independence                |
| Pine   | Water Proof                    | Kentwood                    |
| Ponchatoula                                    |                                | Lacombe                     |
|  |                                | Madisonville                |
|  |                                | Mandeville                  |
|  |                                | Pearl River                 |
|  |                                |                             |
| <b>(ICE) - Independent Company Exchange.</b>   |                                |                             |



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                        |                           |
|--|------------------------|---------------------------|
|  |                        |                           |
| <b>Georgetown Exchange</b>                     | Chatham (ICE)          | Edgard                    |
| Alexandria                                     | Croudrant (ICE)        | Garyville(ICE)            |
| Boyce  | Coushatta              | Larose (ICE)              |
| Chatham (ICE)                                  | Cotton Valley (ICE)    | Labadieville              |
| Colfax   | Dubach                 | Lockport                  |
| Columbia                                       | Doyline                | Luling                    |
| Dry Prong                                      | Farmerville            | LaPlace                   |
| Fort Necessity                                 | Grambling              | Morgan City               |
| Hebron (ICE)                                   | Haughton               | Montegut                  |
| Harrisonburg                                   | Homer                  | Napoleonville             |
| Jena (ICE)                                     | Haynesville            | Paradis                   |
| Jonesboro                                      | Jonesboro              | Patterson                 |
| Jonesville                                     | Lisbon                 | Raceland                  |
| Montgomery                                     | Minden                 | Reserve (ICE)             |
| Natchitoches                                   | Ringgold (ICE)         | Thibodaux                 |
| Olla (ICE)                                     | Ruston                 |                           |
| Pollock  | Saline                 |                           |
| Tullos (ICE)                                   | Sarepta (ICE)          | <b>Grambling Exchange</b> |
| Winnfield                                      | Shongaloo (ICE)        | Arcadia                   |
|  | Shreveport             | Athens (ICE)              |
|  | Springhill (ICE)       | Bernice                   |
| <b>Gibsland Exchange</b>                       |                        | Castor                    |
| Athens (ICE)                                   |                        | Chatham (ICE)             |
| Bernice  | <b>Gibson Exchange</b> | Choudrant (ICE)           |
| Castor   | Chackbay               | Calhoun                   |
| Creston (ICE)                                  | Dulac                  | Dubach                    |
|  |                        |                           |
| <b>(ICE) - Independent Company Exchange.</b>   |                        |                           |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                           |                         |
|--|---------------------------|-------------------------|
| <b>Grambling Exchange, (Cont'd.)</b>           | Keithville                | <b>Gueydan Exchange</b> |
| Farmerville                                    | Logansport                | Abbeville               |
| Gibbsland                                      | Pelican (ICE)             | Basile (ICE)            |
| Hebron (ICE)                                   | Pleasant Hill (ICE)       | Broussard               |
| Homer  | Ringgold (ICE)            | Church Point (ICE)      |
| Haynesville                                    | Zwolle                    | Chataigner (ICE)        |
| Jonesboro                                      |                           | Cankton (ICE)           |
| Lisbon   |                           | Creole (ICE)            |
| Marion (ICE)                                   | <b>Greenwood Exchange</b> | Carencro                |
| Minden   | Belcher (ICE)             | Crowley                 |
| Monroe   | Benton                    | Delcambre (ICE)         |
| Ringgold (ICE)                                 | Doyline                   | Duson                   |
| Saline   | Gilliam (ICE)             | Elton (ICE)             |
| Spencer (ICE)                                  | Grand Cane                | Erath                   |
| Sterlington                                    | Haughton                  | Eunice                  |
| Winnfield                                      | Hosston (ICE)             | Fenton (ICE)            |
|  | Ida (ICE)                 | Forked Island (ICE)     |
|  | Keatchie                  | Grand Chenier (ICE)     |
| <b>Grand Cane Exchange</b>                     | Logansport                | Hayes (ICE)             |
| Blanchard                                      | Mansfield                 | Iota (ICE)              |
| Castor   | Mooringsport              | Iowa (ICE)              |
| Converse                                       | Oil City                  | Jennings                |
| Coushatta                                      | Plain Dealing (ICE)       | Kinder (ICE)            |
| Doyline  | Rodessa (ICE)             | Kaplan (ICE)            |
| Greenwood                                      | Vivian (ICE)              | Lacassine (ICE)         |
| Haughton                                       |                           | Lafayette               |
|  |                           |                         |
| <b>(ICE) - Independent Company Exchange.</b>   |                           |                         |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                              |                          |
|--|------------------------------|--------------------------|
| <b>Gueydan Exchange, (Cont'd.)</b>             | Norco                        | <b>Haughton Exchange</b> |
| Lake Arthur                                    | New Orleans                  | Arcadia                  |
| Lawtell  | Pine                         | Athens (ICE)             |
| Pecan Island (ICE)                             | Reserve (ICE)                | Belcher (ICE)            |
| Rayne  |                              | Blanchard                |
| Roanoke (ICE)                                  |                              | Castor                   |
| Sunset (ICE)                                   | <b>Harrisonburg Exchange</b> | Creston (ICE)            |
| Thornwell (ICE)                                | Alexandria                   | Coushatta                |
| Welsh (ICE)                                    | Columbia                     | Cotton Valley (ICE)      |
| Youngsville                                    | Crowville                    | Gibsland                 |
|  | Ferriday                     | Gilliam (ICE)            |
|  | Fort Necessity               | Greenwood                |
| <b>Hammond Exchange</b>                        | Georgetown                   | Grand Cane               |
| Bush   | Hebron (ICE)                 | Haynesville              |
| Covington                                      | Jena (ICE)                   | Homer                    |
| Edgard   | Mangham (ICE)                | Hosston (ICE)            |
| Franklinton                                    | Monterey                     | Ida (ICE)                |
| Folsom   | Olla (ICE)                   | Keatchie                 |
| Garyville (ICE)                                | Pollock                      | Keithville               |
| Kenner   | Sicily Island                | Mansfield                |
| Lacombe  | St. Joseph                   | Mooringsport             |
| Luling   | Tullos (ICE)                 | Oil City                 |
| LaPlace  | Vidalia                      | Pelican (ICE)            |
| Madisonville                                   | Winnsboro                    | Plain Dealing (ICE)      |
| Mandeville                                     | Wisner (ICE)                 | Ringgold (ICE)           |
| Mt. Hermon                                     | Water Proof                  | Rodessa (ICE)            |
|  |                              |                          |
| <b>(ICE) - Independent Company Exchange.</b>   |                              |                          |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                         |                       |
|--|-------------------------|-----------------------|
|  |                         |                       |
| <b>Haughton Exchange, (Cont'd.)</b>            | <b>Homer Exchange</b>   | Natchitoches          |
| Saline   | Arcadia                 | Pelican (ICE)         |
| Sarepta (ICE)                                  | Athens (ICE)            | Pleasant Hill (ICE)   |
| Shongaloo (ICE)                                | Bernice                 | Pitkin (ICE)          |
| Springhill (ICE)                               | Castor                  | Robeline              |
| Vivian (ICE)                                   | Choudrant (ICE)         | Zwolle                |
|  | Cotton Valley (ICE)     |                       |
|  | Dubach                  |                       |
| <b>Haynesville Exchange</b>                    | <b>Doyline</b>          | <b>Houma Exchange</b> |
| Arcadia  | Farmerville             | Chackbay              |
| Athens (ICE)                                   | Gibsland                | Edgard                |
| Bernice  | Grambling               | Galliano (ICE)        |
| Benton   | Haughton                | Golden Meadow (ICE)   |
| Cotton Valley (ICE)                            | Plain Dealing (ICE)     | Garyville (ICE)       |
| Dubach   | Ringgold (ICE)          | Kenner                |
| Doyline  | Ruston                  | Larose (ICE)          |
| Gibsland                                       | Sarepta (ICE)           | Labadieville          |
| Grambling                                      | Shongaloo (ICE)         | Lockport              |
| Haughton                                       | Springhill (ICE)        | Lafitte               |
| Lisbon   |                         | Luling                |
| Minden   |                         | LaPlace               |
| Plain Dealing (ICE)                            | <b>Horbeck Exchange</b> | Morgan City           |
| Sarepta (ICE)                                  | Converse                | Norco                 |
| Shongaloo (ICE)                                | Florien                 | Napoleonville         |
| Springhill (ICE)                               | Many                    | New Orleans           |
|  | Montgomery              | Patterson             |
|  |                         |                       |
| <b>(ICE) - Independent Company Exchange.</b>   |                         |                       |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                            |                          |
|--|----------------------------|--------------------------|
|  |                            |                          |
| <b>Houma Exchange, (Cont'd.)</b>               | Denham Springs             | Duson                    |
| Paradis  | Greensburg (ICE)           | Erath                    |
| Pierre Part                                    | Innis (ICE)                | Forked Island (ICE)      |
| Raceland                                       | Livonia (ICE)              | Henderson (ICE)          |
| Reserve (ICE)                                  | Livingston                 | Kaplan (ICE)             |
| Thibodaux                                      | Morganza                   | Lafayette                |
|  | Maringouin (ICE)           | Parks (ICE)              |
|  | Montpelier (ICE)           | Saint Martinville        |
| <b>Independence Exchange</b>                   | New Roads                  | Youngsville              |
| Bogalusa                                       | Plaquemine                 |                          |
| Bush   | Rougon                     |                          |
| Covington                                      | Rosedale (ICE)             | <b>Jennings Exchange</b> |
| Franklinton                                    | Saint Francisville         | Abbeville                |
| Folsom   | Saint Gabriel              | Basile (ICE)             |
| Garyville (ICE)                                | Tunica                     | Church Point (ICE)       |
| Lacombe  | Zachary                    | Chataigner (ICE)         |
| LaPlace  |                            | Cankton (ICE)            |
| Madisonville                                   |                            | Creole (ICE)             |
| Mandeville                                     | <b>Jeanerette Exchange</b> | Carencro                 |
| Mount Hermon                                   | Abbeville                  | Crowley                  |
| Pine   | Arnaudville (ICE)          | Duson                    |
| Reserve (ICE)                                  | Breaux Bridge (ICE)        | Elton (ICE)              |
|  | Broussard                  | Eunice                   |
|  | Cecelia (ICE)              | Fenton (ICE)             |
| <b>Jackson Exchange</b>                        | Carencro                   | Forked Island (ICE)      |
| Baton Rouge                                    | Delcambre (ICE)            | Grand Chenier (ICE)      |
|  |                            |                          |
| <b>(ICE) - Independent Company Exchange.</b>   |                            |                          |

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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                             |                            |
|--|-----------------------------|----------------------------|
|  |                             |                            |
| <b>Jennings Exchange, (Cont'd.)</b>            | <b>Jesuit Bend Exchange</b> | Coushatta                  |
| Gueydan  | Galliano (ICE)              | Dubach                     |
| Hayes (ICE)                                    | Garyville (ICE)             | Farmerville                |
| Iota (ICE)                                     | Grand Isle (ICE)            | Gibsland                   |
| Iowa (ICE)                                     | Golden Meadow (ICE)         | Grambling                  |
| Kinder (ICE)                                   | Larose (ICE)                | Georgetown                 |
| Kaplan (ICE)                                   | Lacombe                     | Hebron (ICE)               |
| Lacassine (ICE)                                | Lockport                    | Lisbon                     |
| Lafayette                                      | Mandeville                  | Monroe                     |
| Lake Charles                                   | Montegut                    | Montgomery                 |
| Lawtell  | Raceland                    | Natchitoches               |
| Mamou (ICE)                                    | Reserve (ICE)               | Olla (ICE)                 |
| Oberlin (ICE)                                  | Slidell                     | Ringgold (ICE)             |
| Rayne  |                             | Ruston                     |
| Reeves (ICE)                                   |                             | Saline                     |
| Ragley (ICE)                                   | <b>Jonesboro Exchange</b>   | Tullos (ICE)               |
| Roanoke (ICE)                                  | Arcadia                     | Winnfield                  |
| Sulphur  | Athens (ICE)                |                            |
| Sunset (ICE)                                   | Bernice                     |                            |
| Sweet Lake                                     | Campti (ICE)                | <b>Jonesville Exchange</b> |
| Thornwell (ICE)                                | Castor                      | Alexandria                 |
| Ville Platte (ICE)                             | Creston (ICE)               | Bordelonville (ICE)        |
| Welsh (ICE)                                    | Chatham (ICE)               | Columbia                   |
|  | Choudrant (ICE)             | Ferriday                   |
|  | Calhoun                     | Fort Necessity             |
|  | Columbia                    | Georgetown                 |
|  |                             |                            |
| <b>(ICE) - Independent Company Exchange.</b>   |                             |                            |

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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                            |                        |
|--|----------------------------|------------------------|
|  |                            |                        |
| <b>Jonesville Exchange, (Cont'd.)</b>          | Mooringsport               | Rodessa (ICE)          |
| Jena (ICE)                                     | Oil City                   | Ringgold (ICE)         |
| Marksville                                     | Pelican (ICE)              | Vivian (ICE)           |
| Monterey                                       | Pleasant Hill (ICE)        |                        |
| Olla (ICE)                                     | Ringgold (ICE)             |                        |
| Pollock  |                            | <b>Kenner Exchange</b> |
| Sicily Island                                  |                            | Chackbay               |
| St. Joseph                                     | <b>Keithville Exchange</b> | Covington              |
| Tullos (ICE)                                   | Belcher (ICE)              | Galliano (ICE)         |
| Vidalia  | Blanchard                  | Grand Isle             |
| Winnsboro                                      | Benton                     | Golden Meadow (ICE)    |
| Wisner (ICE)                                   | Castor                     | Garyville (ICE)        |
| Water Proof                                    | Converse                   | Hammond                |
|  | Coushatta                  | Houma                  |
|  | Doyline                    | Larose (ICE)           |
| <b>Keatchie Exchange</b>                       | Gilliam (ICE)              | Lacombe                |
| Belcher (ICE)                                  | Grand Cane                 | Lockport               |
| Blanchard                                      | Haughton                   | Madisonville           |
| Benton   | Hosston (ICE)              | Mandeville             |
| Converse                                       | Ida (ICE)                  | Montegut               |
| Coushatta                                      | Logansport                 | Pearl River            |
| Doyline  | Minden                     | Pointe a la Hache      |
| Greenwood                                      | Mansfield                  | Ponchatoula            |
| Haughton                                       | Mooringsport               | Raceland               |
| Logansport                                     | Oil City                   | Reserve (ICE)          |
| Mansfield                                      | Pelican (ICE)              | Slidell                |
|  |                            |                        |
| <b>(ICE) - Independent Company Exchange.</b>   |                            |                        |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                              |                         |
|--|------------------------------|-------------------------|
|  |                              |                         |
| <b>Kenner Exchange, (Cont'd.)</b>              | Loreauville                  | Patterson               |
| Thibodaux                                      | Lawtell                      | Paradis                 |
|  | New Iberia                   | Pierre Part             |
|  | Parks (ICE)                  | Raceland                |
| <b>Kentwood Exchange</b>                       | Rayne                        | Reserve (ICE)           |
| Bogalusa                                       | Saint Martinville            |                         |
| Franklinton                                    | Sunset (ICE)                 |                         |
| Folsom   | Ville Platte (ICE)           | <b>Lacombe Exchange</b> |
| Mount Hermon                                   | Washington                   | Madisonville            |
| Pine   | Youngsville                  | Mandeville              |
|  |                              | Pearl River             |
|  |                              | Slidell Bogalusa        |
| <b>Krotz Springs Exchange</b>                  | <b>Labadieville Exchange</b> | Delacroix               |
| Arnaudville (ICE)                              | Dulac                        | Franklinton             |
| Breaux Bridge (ICE)                            | Edgard                       | Hammond                 |
| Broussard                                      | Gibson                       | Independence            |
| Cecelia (ICE)                                  | Garyville (ICE)              | Jesuit Bend             |
| Church Point (ICE)                             | Houma                        | Kenner                  |
| Chataigner (ICE)                               | Larose (ICE)                 | Lake Catherine          |
| Cankton (ICE)                                  | Lockport                     | LaPlace                 |
| Carencro                                       | Luling                       | Luling                  |
| Duson  | LaPlace                      | Madisonville            |
| Eunice   | Morgan City                  | Norco                   |
| Henderson (ICE)                                | Montegut                     | New Orleans             |
| Lafayette                                      | Norco                        | Pine                    |
| Leonville                                      | Napoleonville                | Ponchatoula             |
|  |                              |                         |
| <b>(ICE) - Independent Company Exchange.</b>   |                              |                         |



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                         |                             |
|--|-------------------------|-----------------------------|
|  |                         |                             |
| <b>Lacombe Exchange, (Cont'd.)</b>             | Jennings                | Lockport                    |
| Saint Bernard                                  | Kaplan (ICE)            | Montegut                    |
| Yscloskey                                      | Krotz Springs           | Pointe a la Hache           |
|  | Lake Arthur             | Port Sulphur                |
|  | Lawtell                 | Raceland                    |
| <b>Lafayette Exchange</b>                      | Leonville               | Reserve (ICE)               |
| Abbeville                                      | Loreauville             |                             |
| Arnaudville (ICE)                              | Mamou (ICE)             |                             |
| Basile (ICE)                                   | Melville                | <b>Lake Arthur Exchange</b> |
| Baldwin  | New Iberia              | Abbeville                   |
| Breaux Bridge (ICE)                            | Opelousas               | Basile (ICE)                |
| Cankton (ICE)                                  | Parks (ICE)             | Church Point (ICE)          |
| Cecelia (ICE)                                  | Port Barre              | Chataigner (ICE)            |
| Centerville                                    | Rayne                   | Cankton (ICE)               |
| Chataigner (ICE)                               | Saint Martinville       | Creole (ICE)                |
| Church Point (ICE)                             | Sunset (ICE)            | Crowley                     |
| Crowley  | Ville Platte (ICE)      | Duson                       |
| Delcambre (ICE)                                |                         | Elton (ICE)                 |
| Erath  |                         | Erath                       |
| Eunice   | <b>Lafitte Exchange</b> | Eunice                      |
| Forked Island (ICE)                            | Galliano (ICE)          | Fenton (ICE)                |
| Franklin                                       | Grand Isle (ICE)        | Forked Island (ICE)         |
| Gueydan  | Golden Meadow (ICE)     | Grand Chenier (ICE)         |
| Henderson (ICE)                                | Garyville (ICE)         | Gueydan                     |
| Iota (ICE)                                     | Houma                   | Hayes (ICE)                 |
| Jeanerette                                     | Larose (ICE)            | Iota (ICE)                  |
|  |                         |                             |
| <b>(ICE) - Independent Company Exchange.</b>   |                         |                             |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                       |                                 |
|--|-----------------------|---------------------------------|
| <b>Lake Arthur Exch., (Cont'd.)</b>            | Lake Charles Exchange | <b>Lake Providence Exchange</b> |
| Iowa (ICE)                                     | Basile (ICE)          | Bonita (ICE)                    |
| Kinder (ICE)                                   | Cameron (ICE)         | Crowville                       |
| Kaplan (ICE)                                   | Creole (ICE)          | Delhi                           |
| Lacassine (ICE)                                | DeQuincy (ICE)        | Epps                            |
| Lafayette                                      | De Ridder             | Mer Rouge                       |
| Lake Charles                                   | Elton (ICE)           | Newellton                       |
| Oberlin (ICE)                                  | Fenton (ICE)          | Oak Grove                       |
| Pecan Island (ICE)                             | Grand Chenier (ICE)   | Oak Ridge (ICE)                 |
| Rayne  | Hayes (ICE)           | Rayville                        |
| Reeves (ICE)                                   | Hackberry (ICE)       | Tallulah                        |
| Roanoke (ICE)                                  | Jennings              |                                 |
| Sweet Lake                                     | Johnson Bayou (ICE)   |                                 |
| Thornwell (ICE)                                | Kinder (ICE)          | <b>LaPlace Exchange</b>         |
| Welsh (ICE)                                    | Lacassine (ICE)       | Chackbay                        |
|  | Lake Arthur           | Covington                       |
|  | Merryville            | Gibson                          |
| <b>Lake Catherine Exchange</b>                 | Oberlin (ICE)         | Garyville (ICE)                 |
| Bush   | Reeves (ICE)          | Hammond                         |
| Covington                                      | Ragley (ICE)          | Houma                           |
| Lacombe  | Roanoke (ICE)         | Independence                    |
| Madisonville                                   | Starks (ICE)          | Larose (ICE)                    |
| Mandeville                                     | Sugartown (ICE)       | Labadieville                    |
| Pointe a la Hache                              | Thornwell (ICE)       | Lacombe                         |
| Pearl River                                    | Welsh (ICE)           | Lockport                        |
| Slidell  |                       | Madisonville                    |
|  |                       |                                 |
| <b>(ICE) - Independent Company Exchange.</b>   |                       |                                 |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                          |                           |
|--|--------------------------|---------------------------|
|  |                          |                           |
| <b>LaPlace Exchange, (Cont'd.)</b>             | Iota (ICE)               | Bunkie                    |
| Mandeville                                     | Jennings                 | Calcasieu (ICE)           |
| Montegut                                       | Kinder (ICE)             | Colfax                    |
| Napoleonville                                  | Kaplan (ICE)             | Cottonport (ICE)          |
| Ponchatoula                                    | Krotz Springs            | Cheneyville (ICE)         |
| Raceland                                       | Lafayette                | Dry Prong                 |
| Reserve (ICE)                                  | Leonville                | Elizabeth (ICE)           |
|  | Mamou (ICE)              | Glenmore (ICE)            |
|  | Melville                 | Marksville                |
| <b>Lawtell Exchange</b>                        | Oberlin (ICE)            | Mansura (ICE)             |
| Abbeville                                      | Pine Prairie (ICE)       | Moreauville (ICE)         |
| Arnaudville (ICE)                              | Parks (ICE)              | Oakdale                   |
| Basile (ICE)                                   | Port Barre               | Plaucheville (ICE)        |
| Breaux Bridge (ICE)                            | Rayne                    | Pollock                   |
| Broussard                                      | Roanoke (ICE)            | Pitkin (ICE)              |
| Cecelia (ICE)                                  | Saint Martinville        | Simmesport (ICE)          |
| Church Point (ICE)                             | Sunset (ICE)             | Saint Landry              |
| Chataigner (ICE)                               | Turkey Creek (ICE)       |                           |
| Cankton (ICE)                                  | Ville Platte (ICE)       |                           |
| Carencro                                       | Youngsville              | <b>Leesville Exchange</b> |
| Crowley  |                          | De Ridder                 |
| Duson  |                          | Oberlin (ICE)             |
| Elton (ICE)                                    | <b>LeCompte Exchange</b> | Merryville                |
| Erath  | Bordelonville (ICE)      | Ragley (ICE)              |
| Gueydan  | Big Cane (ICE)           | Reeves (ICE)              |
| Henderson (ICE)                                | Boyce                    | Sugartown (ICE)           |
|  |                          |                           |
| <b>(ICE) - Independent Company Exchange.</b>   |                          |                           |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                        |                            |
|--|------------------------|----------------------------|
|  |                        |                            |
| <b>Leonville Exchange</b>                      | Melville               | Jonesboro                  |
| Abbeville                                      | New Iberia             | Marion (ICE)               |
| Arnaudville (ICE)                              | Pine Prairie (ICE)     | Minden                     |
| Basile (ICE)                                   | Parks (ICE)            | Ruston                     |
| Breaux Bridge (ICE)                            | Rayne                  | Shongaloo (ICE)            |
| Broussard                                      | Saint Martinville      | Springhill (ICE)           |
|  | Sunset (ICE)           | Sarepta (ICE)              |
|  | Turkey Creek (ICE)     |                            |
| Cecelia (ICE)                                  | Ville Platte (ICE)     |                            |
| Church Point (ICE)                             | Washington             | <b>Livingston Exchange</b> |
| Chataigner (ICE)                               | Youngsville            | Clinton                    |
| Cankton (ICE)                                  |                        | Convent                    |
| Carencro                                       |                        | Donaldsonville             |
| Crowley  | <b>Lisbon Exchange</b> | Dutch Town (ICE)           |
| Delcambre (ICE)                                | Arcadia                | French Settlement (ICE)    |
| Duson  | Athens (ICE)           | Galvez (ICE)               |
| Erath  | Bernice                | Greensburg (ICE)           |
| Eunice   | Choudrant (ICE)        | Gonzales (ICE)             |
| Henderson (ICE)                                | Calhoun                | Jackson                    |
| Iota (ICE)                                     | Cotton Valley (ICE)    | Luthcher                   |
| Kaplan (ICE)                                   | Dubach                 | Maurepas (ICE)             |
| Krotz Springs                                  | Doyline                | Montpelier (ICE)           |
| Lafayette                                      | Farmerville            | Palquemine                 |
| Loreauville                                    | Gibsland               | Rougon                     |
| Lawtell  | Grambling              | Springfield                |
| Mamou (ICE)                                    | Haynesville            | Sorrento (ICE)             |
|  |                        |                            |
| <b>(ICE) - Independent Company Exchange.</b>   |                        |                            |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                             |                     |
|--|-----------------------------|---------------------|
| <b>Livingston Exchange, (Cont'd.)</b>          | Montegut                    | Arnaudville (ICE)   |
| Saint Gabriel                                  | Norco                       | Baldwin             |
| Vacherie                                       | Napoleonville               | Breaux Bridge (ICE) |
| White Castle                                   | New Orleans                 | Broussard           |
| Wilson   | Paradis                     | Cecelia (ICE)       |
| Zachary  | Raceland                    | Church Point (ICE)  |
|  | Reserve (ICE)               | Cankton (ICE)       |
|  | Thibodaux                   | Centerville         |
| <b>Lockport Exchange</b>                       |                             | Carencro            |
| Chackbay                                       |                             | Crowley             |
| Dulac  | <b>Logansport Exchange</b>  | Delcambre (ICE)     |
| Edgard   | Converse                    | Duson               |
| Galliano (ICE)                                 | Coushatta                   | Erath               |
| Gibson   | Greenwood                   | Franklin            |
| Golden Meadow (ICE)                            | Grand Cane                  | Forked Island (ICE) |
| Garyville (ICE)                                | Keatchie                    | Henderson (ICE)     |
| Houma  | Keithville                  | Kaplan (ICE)        |
| Jesuit Bend                                    | Mansfield                   | Krotz Springs       |
| Kenner   | Pelican (ICE)               | Lafayette           |
| Larose (ICE)                                   | Pleasant Hill (ICE)         | Leonville           |
| Labadieville                                   | Shreveport                  | Opleousas           |
| Leeville (ICE)                                 | Zwolle                      | Parks (ICE)         |
| Lafitte  |                             | Port Barre          |
| LaPlace  |                             | Rayne               |
| Luling   | <b>Loreauville Exchange</b> | Saint Martinville   |
| Morgan City                                    | Abbeville                   | Sunset (ICE)        |
|  |                             |                     |
| <b>(ICE) - Independent Company Exchange.</b>   |                             |                     |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                              |                            |
|--|------------------------------|----------------------------|
|  |                              |                            |
| <b>Loreauville Exchange, (Cont'd.)</b>         | <b>Reserve (ICE)</b>         | Franklinton                |
| Weeks Island                                   |                              | Garyville(ICE)             |
| Youngsville                                    |                              | Hammond                    |
|  | <b>Lutcher Exchange</b>      | Independence               |
|  | Albany                       | Kenner                     |
| <b>Luling Exchange</b>                         | Baton Rouge                  | Lake Catherine             |
| Chackbay                                       | Denham Springs               | Luling                     |
| Covington                                      | Donaldsonville               | LaPlace                    |
| Dulac  | Dutch Town (ICE)             | Mt. Hermon                 |
| Galliano (ICE)                                 | French Settlement (ICE)      | Norco                      |
| Gibson   | Galvez (ICE)                 | New Orleans                |
| Golden Meadow (ICE)                            | Gonzales (ICE)               | Pine                       |
| Garyville (ICE)                                | Livingston                   | Ponchatoula                |
| Hammond  | Maurepas (ICE)               | Paradis                    |
| Houma  | Plaquemine                   | Reserve (ICE)              |
| Larose (ICE)                                   | Saint Gabriel                | Saint Bernard              |
| Labadieville                                   | Springfield                  |                            |
| Lacombe  | Sorrento (ICE)               |                            |
| Lockport                                       | Vacherie                     | <b>Mandeville Exchange</b> |
| Madisonville                                   | White Castle                 | Amite City                 |
| Mandeville                                     |                              | Bogalusa                   |
| Montegut                                       |                              | Edgard                     |
| Napoleonville                                  | <b>Madisonville Exchange</b> | Franklinton                |
| Point a la Hache                               | Amite City                   | Garyville (ICE)            |
| Ponchatoula                                    | Bogalusa                     | Hammond                    |
| Raceland                                       | Edgard                       | Independence               |
|  |                              |                            |
| <b>(ICE) - Independent Company Exchange.</b>   |                              |                            |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                            |                          |
|--|----------------------------|--------------------------|
| <b>Mandeville Exchange, (Cont'd.)</b>          | Keithville                 | Big Cane (ICE)           |
| Jesuit Bend                                    | Logansport                 | Bordelonville (ICE)      |
| Kenner   | Many                       | Boyce                    |
| Lake Catherine                                 | Pelican (ICE)              | Bunkie                   |
| LaPlace  | Pleasant Hill (ICE)        | Calcasieu (ICE)          |
| Luling   | Ringgold (ICE)             | Cheneyville (ICE)        |
| New Orleans                                    | Robeline                   | Cottonport (ICE)         |
| Norco  | Zwolle                     | Glenmora (ICE)           |
| Paradis  |                            | Jena (ICE)               |
| Pine   |                            | Jonesville               |
| Ponchatoula                                    | <b>Many Exchange</b>       | LeCompte                 |
| Reserve (ICE)                                  | Campti (ICE)               | Mansura (ICE)            |
| Saint Bernard                                  | Converse                   | Monterey                 |
|  | Coushatta                  | Moreauville (ICE)        |
|  | Creston (ICE)              | Oakdale                  |
| <b>Mansfield Exchange</b>                      | Hornbeck                   | Plaucheville (ICE)       |
| Blanchard                                      | Mansfield                  | Pollock                  |
| Campti (ICE)                                   | Montgomery                 | Saint Landry             |
| Castor   | Natchitoches               | Simmesport (ICE)         |
| Converse                                       | Pelican (ICE)              |                          |
| Coushatta                                      | Pleasant Hill (ICE)        |                          |
| Creston (ICE)                                  | Robeline                   | <b>Melville Exchange</b> |
| Doyline  |                            | Arnaudville (ICE)        |
| Greenwood                                      |                            | Breaux Bridge (ICE)      |
| Haughton                                       | <b>Marksville Exchange</b> | Broussard                |
| Keatchie                                       | Alexandria                 | Cankton (ICE)            |
|  |                            |                          |
| <b>(ICE) - Independent Company Exchange.</b>   |                            |                          |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                            |                        |
|--|----------------------------|------------------------|
|  |                            |                        |
| <b>Melville Exchange, (Cont'd.)</b>            | Mangham (ICE)              | Blanchard              |
| Carencro                                       | Marion (ICE)               | Castor                 |
| Cecelia (ICE)                                  | Oak Grove                  | Dubach                 |
| Chataigner (ICE)                               | Oak Ridge (ICE)            | Gibsland               |
| Church Point (ICE)                             | Rayville                   | Gilliam (ICE)          |
| Eunice   | Spencer (ICE)              | Grambling              |
| Henderson (ICE)                                |                            | Haynesville            |
| Lafayette                                      |                            | Hosston (ICE)          |
| Lawtell  | <b>Merryville Exchange</b> | Keithville             |
| Leonville                                      | De Quincy (ICE)            | Lisbon                 |
| Parks (ICE)                                    | DeRidder                   | Plain Dealing (ICE)    |
| Saint Martinville                              | Lake Charles               | Ruston                 |
| Sunset (ICE)                                   | Leesville                  | Saline                 |
| Ville Platte (ICE)                             | Ragley (ICE)               |                        |
| Washington                                     | Reeves (ICE)               |                        |
|  | Starks (ICE)               | <b>Monroe Exchange</b> |
|  | Sugartown (ICE)            | Bernice                |
| <b>Mer Rouge Exchange</b>                      | Sulphur                    | Bonita (ICE)           |
| Bonita (ICE)                                   | Vinton                     | Choudrant (ICE)        |
| Calhoun  |                            | Collinston (ICE)       |
| Collinston (ICE)                               |                            | Crowville              |
| Crowville                                      | <b>Minden Exchange</b>     | Delhi                  |
| Delhi  | Arcadia                    | Dubach                 |
| Epps   | Belcher (ICE)              | Epps                   |
| Farmerville                                    | Benton                     | Fort Necessity         |
| Lake Providence                                | Bernice                    | Grambling              |
|  |                            |                        |
| <b>(ICE) - Independent Company Exchange.</b>   |                            |                        |



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                          |                              |
|--|--------------------------|------------------------------|
|  |                          |                              |
| <b>Monroe Exchange, (Cont'd.)</b>              | Luling                   | <b>Montgomery Exchange</b>   |
| Hebron (ICE)                                   | Morgan City              | Alexandria                   |
| Jonesboro                                      | Napoleonville            | Boyce                        |
| Mangham (ICE)                                  | New Orleans              | Campti (ICE)                 |
| Marion (ICE)                                   | Norco                    | Colfax                       |
| Oak Ridge (ICE)                                | Paradis                  | Coushatta                    |
| Rayville                                       | Raceland                 | Creston (ICE)                |
| Winnsboro                                      | Reserve (ICE)            | DryProng                     |
|  | Thibodaux                | Florien                      |
|  |                          | Georgetown                   |
| <b>Montegut Exchange</b>                       |                          | Hornbeck                     |
| Chackbay                                       | <b>Monterey Exchange</b> | Jonesboro                    |
| Edgard   | Alexandria               | Many                         |
| Galliano (ICE)                                 | Bordelonville (ICE)      | Natchitoches                 |
| Garyville (ICE)                                | Cottonport (ICE)         | Pleasant Hill (ICE)          |
| Gibson   | Harrisonburg             | Pollock                      |
| Golden Meadow (ICE)                            | Jena (ICE)               | Robeline                     |
| Grand Isle (ICE)                               | Jonesville               | Saline                       |
| Jesuit Bend                                    | Mansura (ICE)            | Tullos (ICE)                 |
| Kenner   | Marksville               | Winnfield                    |
| Labadieville                                   | Moreauville (ICE)        |                              |
| Lafitte  | Plaucheville (ICE)       |                              |
| LaPlace  | Sicily Island            | <b>Mooringsport Exchange</b> |
| Larose (ICE)                                   | Simmesport (ICE)         | Benton                       |
| Leeville (ICE)                                 | Water Proof              | Cotton Valley (ICE)          |
| Lockport                                       | Wisner (ICE)             | Doyline                      |
|  |                          |                              |
| <b>(ICE) - Independent Company Exchange.</b>   |                          |                              |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                              |                               |
|--|------------------------------|-------------------------------|
|  |                              |                               |
| <b>Mooringsport Exch., (Cont'd.)</b>           | Clinton                      | <b>Napoleonville Exchange</b> |
| Greenwood                                      | Innis (ICE)                  | Chackbay                      |
| Haughton                                       | Jackson                      | Edgard                        |
| Keatchie                                       | Livonia (ICE)                | Garyville (ICE)               |
| Keithville                                     | Maringouin (ICE)             | Gibson                        |
| Plain Dealing (ICE)                            | Plaquemine                   | Houma                         |
| Sarepta (ICE)                                  | Rosedale (ICE)               | Labadieville                  |
| Springhill (ICE)                               | Rougon                       | LaPlace                       |
|  | Saint Francisville           | Lockport                      |
|  | Tunica                       | Luling                        |
| <b>Morgan City Exchange</b>                    | Wilson                       | Montegut                      |
| Chackbay                                       | Zachary                      | Morgan City                   |
| Dulac  |                              | Norco                         |
| Gibson   |                              | Paradis                       |
| Houma  | <b>Mount Hermon Exchange</b> | Patterson                     |
| Labadieville                                   | Amite City                   | Pierre Part                   |
| Lockport                                       | Bush                         | Raceland                      |
| Montegut                                       | Covington                    | Reserve (ICE)                 |
| Napoleonville                                  | Folsom                       | Thibodaux                     |
| Pierre Part                                    | Hammond                      |                               |
| Raceland                                       | Independence                 |                               |
| Thibodaux                                      | Kentwood                     | <b>Natchitoches Exchange</b>  |
|  | Madisonville                 | Alexandria                    |
|  | Ponchatoula                  | Boyce                         |
| <b>Moganza Exchange</b>                        |                              | Calcasieu (ICE)               |
| Baton Rouge                                    |                              | Campti (ICE)                  |
|  |                              |                               |
| <b>(ICE) - Independent Company Exchange.</b>   |                              |                               |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                            |                             |
|--|----------------------------|-----------------------------|
|  |                            |                             |
| <b>Natchitoches Exch., (Cont'd.)</b>           | <b>Lake Providence</b>     | Forked Islands (ICE)        |
| Castor   | Mangham (ICE)              | Henderson (ICE)             |
| Colfax   | Sicily Island              | Kaplan (ICE)                |
| Converse                                       | Tallulah                   | Krotz Springs               |
| Creston (ICE)                                  | Vidalia                    | Lafayette                   |
| Dry Prong                                      | Water Proof                | Leonville                   |
| Florien  | Winnsboro                  | Opelousas                   |
| Georgetown                                     | Wisner (ICE)               | Parks (ICE)                 |
| Hornbeck                                       |                            | Port Barre                  |
| Jonesboro                                      |                            | Rayne                       |
| Many   | <b>New Iberia Exchange</b> | Saint Martinville           |
| Montgomery                                     | Abbeville                  | Sunset (ICE)                |
| Pelican (ICE)                                  | Arnaudville (ICE)          |                             |
| Pleasant Hill (ICE)                            | Baldwin                    |                             |
| Pollock  | Breaux Bridge (ICE)        | <b>New Orleans Exchange</b> |
| Saline   | Broussard                  | Bush                        |
| Winnfield                                      | Cankton (ICE)              | Chackbay                    |
| Zwolle   | Carencro                   | Covington                   |
|  | Cecelia (ICE)              | Galliano (ICE)              |
|  | Centerville                | Garyville (ICE)             |
| <b>Newellton Exchange</b>                      | Church Point (ICE)         | Golden Meadow (ICE)         |
| Crowville                                      | Crowley                    | Hammond                     |
| Delhi  | Delcambre (ICE)            | Houma                       |
| Epps   | Duson                      | Lacombe                     |
| Ferriday                                       | Erath                      | Larose (ICE)                |
| Fort Necessity                                 | Franklin                   | Lockport                    |
|  |                            |                             |
| <b>(ICE) - Independent Company Exchange.</b>   |                            |                             |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                           |                         |
|--|---------------------------|-------------------------|
|  |                           |                         |
| <b>New Orleans Exch., (Cont'd.)</b>            | Zachary                   | Collinston (ICE)        |
| Madisonville                                   |                           | Delhi                   |
| Mandeville                                     |                           | Lake Providence         |
| Montegut                                       | <b>Norco Exchange</b>     | Mer Rouge               |
| Pearl River                                    | Chackbay                  | Oak Ridge (ICE)         |
| Ponchatoula                                    | Covington                 | Rayville                |
| Raceland                                       | Galliano (ICE)            | Tallulah                |
| Reserve (ICE)                                  | Garyville (ICE)           |                         |
| Slidell  | Hammond                   |                         |
| Thibodaux                                      | Houma                     | <b>Oakland Exchange</b> |
|  | Labadieville              | Alexandria              |
|  | Lacombe                   | Big Cane (ICE)          |
| <b>New Roads Exchange</b>                      | Larose (ICE)              | Boyce                   |
| Baton Rouge                                    | Lockport                  | Bunkie                  |
| Clinton  | Madisonville              | Calcasieu (ICE)         |
| Denham Springs                                 | Mandeville                | Cheneyville (ICE)       |
| Innis (ICE)                                    | Montegut                  | Cottonport (ICE)        |
| Jackson  | Napoleonville             | Elizabeth (ICE)         |
| Livonia (ICE)                                  | Ponchatoula               | Glenmora (ICE)          |
| Maringouin (ICE)                               | Raceland                  | LeCompte                |
| Plaquemine                                     | Reserve (ICE)             | Marksville              |
| Rosedale (ICE)                                 | Thibodaux                 | Pitkin (ICE)            |
| Saint Francisville                             |                           | Saint Landry            |
| Saint Gabriel                                  | <b>Oak Grove Exchange</b> |                         |
| Tunica   | Bastrop                   |                         |
| Wilson   | Bonita (ICE)              |                         |
|  |                           |                         |
| <b>(ICE) - Independent Company Exchange.</b>   |                           |                         |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                         |                           |
|--|-------------------------|---------------------------|
| <b>Oil City Exchange</b>                       | Elton (ICE)             | Garyville (ICE)           |
| Benton   | Erath                   | Houma                     |
| Cotton Valley (ICE)                            | Henderson (ICE)         | Larose (ICE)              |
| Doyline  | Iota (ICE)              | Labadieville              |
| Greenwood                                      | Kaplan (ICE)            | Lockport                  |
| Haughton                                       | Lafayette               | Madisonville              |
| Keatchie                                       | Loreauville             | Mandeville                |
| Keithville                                     | Mamou (ICE)             | Montegut                  |
| Plain Dealing (ICE)                            | New Iberia              | Napoleonville             |
| Springhill                                     | Opelousas               | Ponchatoula               |
| Sarepta  | Pine Prairie (ICE)      | Raceland                  |
|  | Parks (ICE)             | Reserve (ICE)             |
|  | Rayne                   | Thibodaux                 |
| <b>Opelousas Exchange</b>                      | Saint Martinsville      |                           |
| Abbeville                                      | Sunset (ICE)            |                           |
| Arnaudville (ICE)                              | Turkey Creek (ICE)      | <b>Patterson Exchange</b> |
| Basile (ICE)                                   | Ville Platte (ICE)      | Chackbay                  |
| Breaux Bridge (ICE)                            | Youngsville             | Gibson                    |
| Broussard                                      |                         | Houma                     |
| Cecelia (ICE)                                  |                         | Labadieville              |
| Church Point (ICE)                             | <b>Paradis Exchange</b> | Napoleonville             |
| Chataigner (ICE)                               | Chackbay                | Pierre Part               |
| Cankton (ICE)                                  | Dulac                   | Thibodaux                 |
| Carencro                                       | Galliano (ICE)          |                           |
| Crowley  | Gibson                  |                           |
| Duson  | Golden Meadow (ICE)     |                           |
|  |                         |                           |
| <b>(ICE) - Independent Company Exchange.</b>   |                         |                           |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Expanded Local Calling Areas, (Cont'd.)

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                            |                                   |
|--|----------------------------|-----------------------------------|
|  |                            |                                   |
| <b>Pearl River Exchange</b>                    | Pine Exchange              | Morganza                          |
| Bogalusa                                       | Amite City                 | Marigouin (ICE)                   |
| Franklinton                                    | Bush                       | Maurepas (ICE)                    |
| Kenner   | Covington                  | New Roads                         |
| Lake Catherine                                 | Folsom                     | Rougon                            |
| New Orleans                                    | Hammond                    | Rosedale (ICE)                    |
| Pine   | Independence               | Saint Francisville                |
| Saint Bernard                                  | Kentwood                   | Saint Gabriel                     |
| Yscloskey                                      | Lacombe                    | Sorrento (ICE)                    |
|  | Madisonville               | Vacherie                          |
|  | Mandeville                 | White Castle                      |
| <b>Pierre Part Exchange</b>                    | Pearl River                | Zachary                           |
| Chackbay                                       |                            |                                   |
| Edgard   |                            |                                   |
| Gibson   | <b>Plaquemine Exchange</b> | <b>Pointe a la Hache Exchange</b> |
| Garyville (ICE)                                | Convent                    | Delacroix                         |
| Houma  | Denham Springs             | Galliano (ICE)                    |
| Labadieville                                   | Donaldsonville             | Golden Meadow (ICE)               |
| Morgan City                                    | Dutch Town (ICE)           | Grand Isle (ICE)                  |
| Napoleonville                                  | French Settlement (ICE)    | Kenner                            |
| Patterson                                      | Galvez (ICE)               | Lafitte                           |
| Raceland                                       | Gonzales (ICE)             | Lake Catherine                    |
| Reserve (ICE)                                  | Jackson                    | Larose (ICE)                      |
|  | Livonia (ICE)              | Leeville (ICE)                    |
|  | Lutcher                    | Luling                            |
|  | Livingston                 | Yscloskey                         |
|  |                            |                                   |
| <b>(ICE) - Independent Company Exchange.</b>   |                            |                                   |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                            |                              |
|--|----------------------------|------------------------------|
|  |                            |                              |
| <b>Pollock Exchange</b>                        | Folsom                     | Crowley                      |
| Alexandria                                     | Franklinton                | Duson                        |
| Boyce  | Garyville (ICE)            | Eunice                       |
| Calcasieu (ICE)                                | Kenner                     | Henderson (ICE)              |
| Cheneyville (ICE)                              | Lacombe                    | Iota (ICE)                   |
| Colfax   | Luling                     | Lafayette                    |
| Dry Prong                                      | LaPlace                    | Lawtell                      |
| Georgetown                                     | Madisonville               | Loreauville                  |
| Glenmora (ICE)                                 | Mandeville                 | Mamou (ICE)                  |
| Harrisonburg                                   | Mount Hermon               | New Iberia                   |
| Jena (ICE)                                     | New Orleans                | Parks (ICE)                  |
| Jonesville                                     | Norco                      | Pine Prairie (ICE)           |
| LeCompte                                       | Paradis                    | Rayne                        |
| Mansura (ICE)                                  | Reserve (ICE)              | Saint Martinville            |
| Marksville                                     |                            | Sunset (ICE)                 |
| Montgomery                                     |                            | Turkey Creek (ICE)           |
| Natchitoches                                   | <b>Port Barre Exchange</b> | Ville Platte (ICE)           |
| Olla (ICE)                                     | Arnaudville (ICE)          | Washington                   |
| Tullos (ICE)                                   | Basile (ICE)               | Youngsville                  |
| Winnfield                                      | Breaux Bridge (ICE)        |                              |
|  | Broussard                  |                              |
|  | Cankton (ICE)              | <b>Port Sulphur Exchange</b> |
| <b>Ponchatoula Exchange</b>                    | Carencro                   | Delacroix                    |
| Bush   | Cecelia (ICE)              | Galliano (ICE)               |
| Covington                                      | Chataigner (ICE)           | Grand Isle (ICE)             |
| Edgard   | Church Point (ICE)         | Golden Meadow (ICE)          |
|  |                            |                              |
| <b>(ICE) - Independent Company Exchange.</b>   |                            |                              |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                       |                    |
|--|-----------------------|--------------------|
|  |                       |                    |
| <b>Port Sulphur Exch., (Cont'd.)</b>           | Napoleonville         | Henderson (ICE)    |
| Lafitte  | Paradis               | Iota (ICE)         |
| Leeville (ICE)                                 | Pierre Part           | Jennings           |
| Yscloskey                                      | Reserve (ICE)         | Kinder (ICE)       |
|  |                       | Kaplan (ICE)       |
|  |                       | Krotz Springs      |
| <b>Raceland Exchange</b>                       | <b>Rayne Exchange</b> | Lacassine (ICE)    |
| Chackbay                                       | Abbeville             | Lafayette          |
| Dulac  | Arnaudville (ICE)     | Lake Arthur        |
| Edgard   | Basile (ICE)          | Leonville          |
| Galliano (ICE)                                 | Breaux Bridge (ICE)   | Loreauville        |
| Gibson   | Broussard             | Lawtell            |
| Golden Meadow (ICE)                            | Cecelia (ICE)         | Mamou (ICE)        |
| Garyville (ICE)                                | Church Point (ICE)    | New Iberia         |
| Houma  | Chataigner (ICE)      | Oberlin (ICE)      |
| Jesuit Bend                                    | Cankton (ICE)         | Opelousas          |
| Kenner   | Carencro              | Pine Prairie (ICE) |
| Larose (ICE)                                   | Crowley               | Parks (ICE)        |
| Labadieville                                   | Delcambre (ICE)       | Port Barre         |
| Leeville (ICE)                                 | Elton (ICE)           | Roanoke (ICE)      |
| Lafitte  | Erath                 | Saint Martinville  |
| Luling   | Eunice                | Sunset (ICE)       |
| LaPlace  | Fenton (ICE)          | Thornwell (ICE)    |
| Morgan City                                    | Forked Island (ICE)   | Ville Platte (ICE) |
| Montegut                                       | Gueydan               | Washington         |
| Norco  | Hayes (ICE)           | Welsh (ICE)        |
|  |                       |                    |
| <b>(ICE) - Independent Company Exchange.</b>   |                       |                    |



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                          |                        |
|--|--------------------------|------------------------|
|  |                          |                        |
| <b>Rayne Exchange, (Cont'd.)</b>               | <b>Robeline Exchange</b> | Jackson                |
| Youngsville                                    | Campti (ICE)             | Livonia (ICE)          |
|  | Castor                   | Livingston             |
|  | Creston (ICE)            | Morganza               |
| <b>Rayville Exchange</b>                       | Colfax                   | Marigouin (ICE)        |
| Bastrop  | Converse                 | Plaquemine             |
| Bonita (ICE)                                   | Coushatta                | Rosedale (ICE)         |
| Calhoun  | Florien                  | Saint Francisville     |
| Collinston (ICE)                               | Hornbeck                 | Saint Gabriel          |
| Columbia                                       | Many                     | Tunica                 |
| Crowville                                      | Mansfield                | White Castle           |
| Delhi  | Montgomery               | Wilson                 |
| Epps   | Pelican (ICE)            | Zachary                |
| Farmerville                                    | Pleasant Hill (ICE)      |                        |
| Fort Necessity                                 | Saline                   |                        |
| Lake Providence                                | Winnfield                | <b>Ruston Exchange</b> |
| Mer Rouge                                      | Zwolle                   | Arcadia                |
| Monroe   |                          | Athens (ICE)           |
| Oak Grove                                      |                          | Bernice                |
| Oak Ridge (ICE)                                | <b>Rougon Exchange</b>   | Castor                 |
| Spencer (ICE)                                  | Clinton                  | Chatham (ICE)          |
| Sterlington                                    | Denham Springs           | Farmerville            |
| Tallulah                                       | Dutch Town (ICE)         | Gibsland               |
| Winnsboro                                      | Galvez (ICE)             | Hebron (ICE)           |
| Wisner (ICE)                                   | Gonzales (ICE)           | Homer                  |
|  | Innis (ICE)              | Jonesboro              |
|  |                          |                        |
| <b>(ICE) - Independent Company Exchange.</b>   |                          |                        |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Expanded Local Calling Areas, (Cont'd.)

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                               |                              |
|--|-------------------------------|------------------------------|
|  |                               |                              |
| <b>Ruston Exchange, (Cont'd.)</b>              | Livonia (ICE)                 | Maurepas (ICE)               |
| Lisbon   | Morganza                      | Montpelier (ICE)             |
| Marion (ICE)                                   | Maringouin (ICE)              | New Roads                    |
| Minden   | New Roads                     | Plaquemine                   |
| Saline   | Plaquemine                    | Rougon                       |
| Spencer (ICE)                                  | Rougon                        | Rosedale (ICE)               |
| Sterlington                                    | Rosedale (ICE)                | Saint Francisville           |
| Winnfield                                      | Saint Gabriel                 | Springfield                  |
|  | Wilson                        | Sorrento (ICE)               |
|  | Zachary                       | Vacherie                     |
| <b>Saint Bernard Exchange</b>                  |                               | White Castle                 |
| Galliano (ICE)                                 |                               | Zachary                      |
| LaCombe  | <b>Saint Gabriel Exchange</b> |                              |
| Larose (ICE)                                   | Albany                        |                              |
| Madisonville                                   | Convent                       | <b>Saint Joseph Exchange</b> |
| Mandeville                                     | Denham Springs                | Crowville                    |
| Pearl River                                    | Donaldsville                  | Delhi                        |
| Slidell  | Dutch Town (ICE)              | Ferriday                     |
|  | French Settlement (ICE)       | Fort Necessity               |
|  | Galvez (ICE)                  | Harrisonburg                 |
| <b>Saint Francisville Exchange</b>             | Gonzales (ICE)                | Jonesville                   |
| Baton Rouge                                    | Jackson                       | Sicily Island                |
| Clinton  | Livingston                    | Tallulah                     |
| Denham Springs                                 | Livonia (ICE)                 | Vidalia                      |
| Innis (ICE)                                    | Lutcher                       | Winnsboro                    |
| Jackson  | Maringouin (ICE)              | Wisner (ICE)                 |
|  |                               |                              |
| <b>(ICE) - Independent Company Exchange.</b>   |                               |                              |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                     |                        |
|--|---------------------|------------------------|
|  |                     |                        |
| <b>Saint Landry Exchange</b>                   | Cankton (ICE)       | Youngsville            |
| Alexandria                                     | Centerville         |                        |
| Bordelonville (ICE)                            | Carencro            |                        |
| Big Cane (ICE)                                 | Crowley             | <b>Saline Exchange</b> |
| Calcasieu (ICE)                                | Delcambre (ICE)     | Arcadia                |
| Cottonport (ICE)                               | Duson               | Athens (ICE)           |
| Cheneyville (ICE)                              | Erath               | Campti (ICE)           |
| Elizabeth (ICE)                                | Franklin            | Castor                 |
| Glenmora (ICE)                                 | Forked Island (ICE) | Creston (ICE)          |
| LeCompte                                       | Henderson (ICE)     | Chatham (ICE)          |
| Marksville                                     | Jeanerette          | Choudrant (ICE)        |
| Mansura (ICE)                                  | Kaplan (ICE)        | Coushatta              |
| Moreauville (ICE)                              | Krotz Springs       | Doyline                |
| Oakdale  | Lafayette           | Gibsland               |
| Plaucheville (ICE)                             | Leonville           | Grambling              |
| Simmesport (ICE)                               | Loreauville         | Hebron (ICE)           |
|  | Lawtell             | Haughton               |
|  | Melville            | Jonesboro              |
| <b>Saint Martinville Exchange</b>              | New Iberia          | Minden                 |
| Abbeville                                      | Opelousas           | Montgomery             |
| Arnaudville (ICE)                              | Parks (ICE)         | Natchitoches           |
| Baldwin  | Port Barre          | Pleasant Hill (ICE)    |
| Breaux Bridge (ICE)                            | Rayne               | Robeline               |
| Broussard                                      | Sunset (ICE)        | Ringgold (ICE)         |
| Cecelia (ICE)                                  | Washington          | Ruston                 |
| Church Point (ICE)                             | Weeks Island        | Winnfield              |
|  |                     |                        |
| <b>(ICE) - Independent Company Exchange.</b>   |                     |                        |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                             |                             |
|--|-----------------------------|-----------------------------|
|  |                             |                             |
| <b>Shreveport Exchange</b>                     | Vidalia                     | Greensburg (ICE)            |
| Castor   | Winnsboro                   | Livingston                  |
| Cotton Valley (ICE)                            | Wisner (ICE)                | Lutcher                     |
| Coushatta                                      | Water Proof                 | Maurepas (ICE)              |
| Gibsland                                       |                             | Montpelier (ICE)            |
| Logansport                                     |                             | Saint Gabriel               |
| Pelican (ICE)                                  | <b>Slidell Exchange</b>     | Sorrento (ICE)              |
| Ringgold (ICE)                                 | Bogalusa                    | Vacherie                    |
| Shongaloo (ICE)                                | Delacroix                   | White Castle                |
| Springhill (ICE)                               | Jesuit Bend                 | Zachary                     |
| Sarepta (ICE)                                  | Kenner                      |                             |
|  | Lake Catherine              |                             |
|  | New Orleans                 | <b>Sterlington Exchange</b> |
| <b>Sicily Island</b>                           | Saint Bernard               | Bernice                     |
| Columbia                                       | Yscloskey                   | Bonita (ICE)                |
| Crowville                                      |                             | Chatham (ICE)               |
| Ferriday                                       |                             | Choudrant (ICE)             |
| Fort Necessity                                 | <b>Springfield Exchange</b> | Calhoun                     |
| Harrisonburg                                   | Baton Rouge                 | Collinston (ICE)            |
| Jena (ICE)                                     | Convent                     | Dubach                      |
| Jonesville                                     | Denham Springs              | Delhi                       |
| Mangham (ICE)                                  | Donaldsonville              | Epps                        |
| Monterey                                       | Dutch Town (ICE)            | Farmerville                 |
| Newellton                                      | French Settlement (ICE)     | Grambling                   |
| Olla (ICE)                                     | Galvez (ICE)                | Marion (ICE)                |
| Saint Joseph                                   | Gonzales (ICE)              | Mangham (ICE)               |
|  |                             |                             |
| <b>(ICE) - Independent Company Exchange.</b>   |                             |                             |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                            |                           |
|--|----------------------------|---------------------------|
| <b>Sterlington Exchange, (Cont'd.)</b>         | Thornwell (ICE)            | Welsh (ICE)               |
| Mer Rouge                                      | Welsh (ICE)                |                           |
| Oak Ridge (ICE)                                |                            |                           |
| Rayville                                       |                            | <b>Tallulha Exchange</b>  |
| Ruston   | <b>Sweet Lake Exchange</b> | Crowville                 |
|  | Cameron (ICE)              | Delhi                     |
|  | Creole (ICE)               | Epps                      |
| <b>Sulphur Exchange</b>                        | Carlyss (ICE)              | Lake Providence           |
| Cameron (ICE)                                  | De Quincy (ICE)            | Mangham (ICE)             |
| Creole (ICE)                                   | Fenton (ICE)               | Newellton                 |
| De Quincy (ICE)                                | GrandChenier (ICE)         | Oak Grove                 |
| Fenton (ICE)                                   | Hayes (ICE)                | Oak Ridge (ICE)           |
| Grand Chenier (ICE)                            | Hackberry (ICE)            | Rayville                  |
| Hayes (ICE)                                    | Iowa (ICE)                 | Saint Joseph              |
| Hackberry (ICE)                                | Johnson Bayou (ICE)        | Winnsboro                 |
| Iowa (ICE)                                     | Jennings                   | Wisner (ICE)              |
| Johnson Bayou (ICE)                            | Kinder (ICE)               |                           |
| Jennings (ICE)                                 | Lacassine (ICE)            |                           |
| Kinder (ICE)                                   | Lake Arthur                | <b>Thibodaux Exchange</b> |
| Lacassine (ICE)                                | Reeves (ICE)               | Dulac                     |
| Merryville                                     | Ragley (ICE)               | Edgard                    |
| Reeves (ICE)                                   | Roanoke (ICE)              | Galliano (ICE)            |
| Ragley (ICE)                                   | Sulphur                    | Gibson                    |
| Roanoke (ICE)                                  | Starks (ICE)               | Golden Meadow (ICE)       |
| Starks (ICE)                                   | Thornwell (ICE)            | Garyville (ICE)           |
| Sweet Lake                                     | Vinton                     | Houma                     |
|  |                            |                           |
| <b>(ICE) - Independent Company Exchange.</b>   |                            |                           |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                          |                                |
|--|--------------------------|--------------------------------|
| <b>Thibodaux Exchange, (Cont'd.)</b>           | New Roads                | <b>Venice Exchange</b>         |
| Kenner   | Rougon                   | Pointe a la Hache              |
| Larose (ICE)                                   | Rosedale (ICE)           | Port Sulphur                   |
| Lockport                                       | Wilson                   | Saint Bernard Grand Isle (ICE) |
| Leeville (ICE)                                 | Zachary                  |                                |
| Luling   |                          |                                |
| LaPlace  |                          | <b>Vidalia Exchange</b>        |
| Morgan City                                    | <b>Vacherie Exchange</b> | Fort Necessity                 |
| Montegut                                       | Albany                   | Harrisonburg                   |
| Norco  | Baton Rouge              | Jonesville                     |
| Napoleonville                                  | Convent                  | Newellton                      |
| New Orleans                                    | Denham Springs           | Sicily Island                  |
| Patterson                                      | Donaldsonville           | Saint Joseph                   |
| Paradis  | Dutch Town (ICE)         | Wisner (ICE)                   |
| Pierre Part                                    | French Settlement (ICE)  | Water Proof                    |
| Reserve (ICE)                                  | Galvez (ICE)             |                                |
|  | Ganzales (ICE)           |                                |
|  | Lutcher                  | <b>Vinton Exchange</b>         |
| <b>Tunica Exchange</b>                         | Livingston               | Cameron (ICE)                  |
| Baton Rouge                                    | Maurepas (ICE)           | Creole (ICE)                   |
| Clinton  | Plaquemine               | De Quincy (ICE)                |
| Innis (ICE)                                    | Springfield              | Hayes (ICE)                    |
| Jackson  | Sorrento (ICE)           | Hackberry (ICE)                |
| Livonia (ICE)                                  | Saint Gabriel            | Iowa (ICE)                     |
| Moganza  | White Castle             | Johnson Bayou (ICE)            |
| Maringouin (ICE)                               |                          | Lacassine (ICE)                |
|  |                          |                                |
| <b>(ICE) - Independent Company Exchange.</b>   |                          |                                |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                            |                              |
|--|----------------------------|------------------------------|
|  |                            |                              |
| <b>Vinton Exchange, (Cont'd.)</b>              | Leonville                  | <b>Weeks Island Exchange</b> |
| Merryville                                     | Mamou (ICE)                | Abbeville                    |
| Ragley (ICE)                                   | Melville                   | Breaux Bridge (ICE)          |
| Reeves (ICE)                                   | Parks (ICE)                | Broussard                    |
| Starks (ICE)                                   | Pine Prairie (ICE)         | Cecelia (ICE)                |
| Sweet Lake                                     | Port Barre                 | Carencro                     |
|  | Rayne                      | Delcambre (ICE)              |
|  | Saint Martinville          | Duson                        |
| <b>Washington Exchange</b>                     | Sunset (ICE)               | Erath                        |
| Arnaudville (ICE)                              | Turkey Creek (ICE)         | Forked Island (ICE)          |
| Basile (ICE)                                   | Ville Platte (ICE)         | Henderson (ICE)              |
| Breaux Bridge (ICE)                            | Youngsville                | Kaplan (ICE)                 |
| Broussard                                      |                            | Lafayette                    |
| Cecelia (ICE)                                  |                            | Loreauville                  |
| Church Point (ICE)                             | <b>Waterproof Exchange</b> | Parks (ICE)                  |
| Chataigner                                     | Crowville                  | Saint Martinville            |
| Cankton (ICE)                                  | Ferriday                   | Youngsville                  |
| Carencro                                       | Fort Necessity             |                              |
| Crowley  | Harrisonburg               |                              |
| Duson  | Jonesville                 | <b>White Castle Exchange</b> |
| Elton (ICE)                                    | Monterey                   | Baton Rouge                  |
| Eunice   | Newellton                  | Convent                      |
| Henderson (ICE)                                | Sicily Island              | Denham Springs               |
| Iota (ICE)                                     | Vidalia                    | Donaldsonville               |
| Krotz Springs                                  | Winnsboro                  | Dutch Town (ICE)             |
| Lafayette                                      | Wisner (ICE)               | French Settlement (ICE)      |
|  |                            |                              |
| <b>(ICE) - Independent Company Exchange.</b>   |                            |                              |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                           |                           |
|--|---------------------------|---------------------------|
|  |                           |                           |
| <b>White Castle Exch., (Cont'd.)</b>           | Maringouin (ICE)          | Jonesboro                 |
| Galvez (ICE)                                   | Montpelier (ICE)          | Montgomery                |
| Gonzales (ICE)                                 | New Roads                 | Natchitoches              |
| Livingston                                     | Rougon                    | Olla (ICE)                |
| Livonia (ICE)                                  | Rosedale (ICE)            | Pollock                   |
| Lutcher  | Saint Francisville        | Robeline                  |
| Maringouin (ICE)                               | Tunica                    | Ringgold (ICE)            |
| Maurepas (ICE)                                 | Zachary                   | Ruston, Saline            |
| Plaquemine                                     |                           | Tullos (ICE)              |
| Rosedale (ICE)                                 |                           |                           |
| Rougon   | <b>Winnfield Exchange</b> |                           |
| Saint Gabriel                                  | Alexandria                | <b>Winnsboro Exchange</b> |
| Sorrento (ICE)                                 | Arcadia                   | Columbia                  |
| Springfield                                    | Boyce                     | Collinston (ICE)          |
| Vacherie                                       | Campti (ICE)              | Delhi                     |
| Zachary  | Castor                    | Epps                      |
|  | Creston (ICE)             | Ferriday                  |
|  | Chatham (ICE)             | Hebron (ICE)              |
| <b>Wilson Exchange</b>                         | Colfax                    | Harrisonburg              |
| Baton Rouge                                    | Columbia                  | Jonesville                |
| Denham Springs                                 | Coushatta                 | Monroe                    |
| Greensburg (ICE)                               | Dry Prong                 | Newellton                 |
| Innis (ICE)                                    | Georgetown                | Oak Ridge (ICE)           |
| Livonia (ICE)                                  | Grambling                 | Olla (ICE)                |
| Livingston                                     | Hebron (ICE)              | Rayville                  |
| Morganza                                       | Jena (ICE)                | Sicily Island             |
|  |                           |                           |
| <b>(ICE) - Independent Company Exchange.</b>   |                           |                           |



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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |                            |                         |
|--|----------------------------|-------------------------|
| <b>Winnsboro Exchange, (Cont'd.)</b>           | Jeanerette                 | <b>Zachary Exchange</b> |
| Saint Joseph                                   | Kaplan (ICE)               | Albany                  |
| Tallulah                                       | Krotz Springs              | Clinton                 |
|  | Leonville                  | Denham Springs          |
|  | Loreauville                | Donaldsonville          |
| <b>Youngsville Exchange</b>                    | Lawtell                    | Dutch Town (ICE)        |
| Abbeville                                      | New Iberia                 | French Settlement (ICE) |
| Arnaudville (ICE)                              | Opelousas                  | Galvez (ICE)            |
| Baldwin  | Parks (ICE)                | Greensburg (ICE)        |
| Breaux Bridge (ICE)                            | Port Barre                 | Gonzales (ICE)          |
| Cecelia (ICE)                                  | Rayne                      | Innis (ICE)             |
| Church Point (ICE)                             | Saint Martinville          | Jackson                 |
| Chataigner (ICE)                               | Sunset (ICE)               | Livonia (ICE)           |
| Cankton (ICE)                                  | Washington                 | Livingston              |
| Carencro                                       | Weeks Island               | Morganza                |
| Centerville                                    |                            | Maringouin (ICE)        |
| Crowley  |                            | Maurepas (ICE)          |
| Delcambre (ICE)                                | <b>Yslcloskey Exchange</b> | Montpelier (ICE)        |
| Duson  | Buras                      | New Roads               |
| Erath  | Lacombe                    | Plaquemine              |
| Eunice   | Pointe a la Hache          | Rougon                  |
| Franklin                                       | Pearl River                | Rosedale (ICE)          |
| Forked Island (ICE)                            | Port Sulphur               | Saint Francisville      |
| Gueydan  | Slidell                    | Saint Gabriel           |
| Henderson (ICE)                                |                            | Springfield             |
| Iota (ICE)                                     |                            | Sorrento (ICE)          |
|  |                            |                         |
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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

**3.2 Expanded Local Calling Areas, (Cont'd.)**

| <b>EXPANDED LOCAL CALLING AREAS, (Cont'd.)</b> |  |  |
|--|--|--|
|  |  |  |
| <b>Zachary Exchange, (Cont'd.)</b>             |  |  |
| Tunica   |  |  |
| White Castle                                   |  |  |
| Wilson   |  |  |
|  |  |  |
|  |  |  |
| <b>Zwolle Exchange</b>                         |  |  |
| Campti (ICE)                                   |  |  |
| Converse                                       |  |  |
| Coushatta                                      |  |  |
| Florien  |  |  |
| Grand Cane                                     |  |  |
| Hornbeck                                       |  |  |
| Logansport                                     |  |  |
| Mansfield                                      |  |  |
| Natchitoches                                   |  |  |
| Pelican (ICE)                                  |  |  |
| Pleasant Hill (ICE)                            |  |  |
| Robeline                                       |  |  |
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| <b>(ICE) - Independent Company Exchange.</b>   |  |  |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES**

**4.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

**Primary Line Connection Charge:** Applies to requests for initial connection or establishment of telephone service with the Company.

**Secondary Line Connection Charge:** Applies to installation of a second or additional access line.

**Service Order Charge:** Applies to connection of new lines and to services orders associated with Customer requests for changes in service, moves, and the addition of services, including the additional of calling features.

|                        | <b>Business</b> | <b>Residential</b> |
|------------------------|-----------------|--------------------|
| Line Connection Charge |                 |                    |
| Primary Line           | \$85.00         | \$45.00            |
| Secondary Line         | \$32.00         | \$15.40            |
| Service Order Charge   | \$26.00         | \$ 9.95            |
| Moves/Adds/Changes     |                 |                    |
| Primary Line           | \$48.00         | \$35.00            |
| Secondary Line         | \$11.00         | \$10.00            |

**4.3 Restoral Charge**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

|                         | <b>Business</b> | <b>Residential</b> |
|-------------------------|-----------------|--------------------|
| Per occasion, per line: | \$20.00         | \$20.00            |

**4.2 Premises Visit Charge**

Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

|   | <b>Business</b> | <b>Residential</b> |
|---|-----------------|--------------------|
| Premises Visit Charge, Per Visit                                      | \$95.00         | \$95.00            |
| Repair Charge – 1 <sup>st</sup> 30 Minutes or fraction thereof        | \$95.00         | \$95.00            |
| Repair Charge – Each Add'l 15 Minute increment<br>or fraction thereof | \$45.00         | \$45.00            |

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (Cont'd.)**

**4.4 Carrier Presubscription**

**4.4.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier that the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

**4.4.2 Presubscription Options**

Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

- Option A:** Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
  - Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
  - Option C:** Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (Cont'd.)**

**4.4 Carrier Presubscription, (Cont'd.)**

**4.4.2 Presubscription Options, (cont'd.)**

**Option D:** Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

**Option E:** Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

**Option F:** Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

**4.4.3 Rules and Regulations**

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 4.4.5 below:

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (Cont'd.)**

**4.4 Carrier Presubscription, (Cont'd.)**

**4.4.4 Presubscription Procedures**

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 4.4.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (Cont'd.)**

**4.4 Carrier Presubscription, (Cont'd.)**

**4.4.5 Presubscription Charges**

**A. Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 4.4.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**B. Nonrecurring Charges**

Per business or residence line, trunk, or port

|                                |        |
|--------------------------------|--------|
| Initial Line, or Trunk or Port | \$5.00 |
| Additional Line, Trunk or Port | \$5.00 |

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (Cont'd.)**

**4.5 Public Telephone Surcharge**

In order to recover Company expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.60



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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (Cont'd.)**

**4.6 Service Disconnect Fee**

A Service Disconnect Fee applies when the Company or the Customer disconnects service. This Service Disconnect Fee applies to all services.

|                  |         |
|------------------|---------|
| Per Order Charge | \$ 7.50 |
| Per Line Charge  | \$17.00 |

(N)  
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|  
|  
|  
(N)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 5 – BASIC SERVICES AND RATES**

**5.1 General**

Local exchange service is offered to business and residential Customers on a presubscription basis from equal access originating end offices only. Rates for service may vary by call type and/or term commitment. Usage rates, per call charges and monthly fees may apply. In addition, applicable Service Order and other non-recurring charges may apply. Call timing is defined in the description for each service. Service is available 24 hours a day, 7 days a week. Service is available where technically feasible and where facilities permit.

**5.1.1 Application of Business and Residential Rates**

- A.** The determination as to whether telephone service should be classified as Business or Residential is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, service is classified as Residential service.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 5 – BASIC SERVICES AND RATES, (Cont'd.)**

**5.1 General, (Cont'd.)**

**5.1.1 Application of Business and Residential Rates, (Cont'd.)**

**B. Business rates apply at the following locations, among others:**

1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
2. In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in residence locations where an extension is located at a place where business rates would apply.
3. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
4. In any residence location where there is substantial business use of the service and the customer has no service at business rates.

**C. Residence rates apply at the following locations, among others:**

1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
  2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has service charged for at business rates another location.
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**SECTION 5 – BASIC SERVICES AND RATES, (Cont'd.)**

**5.1 General, (Cont'd.)**

**5.1.2 Emergency Services Calling Plan**

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

- A.** Governmental fire fighting, Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
  - B.** An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.
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**SECTION 5 – BASIC SERVICES AND RATES, (Cont'd.)**

**5.2 Charges Based on Duration of Use**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.1** Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
  - 5.2.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called. The Company, together with the Alternative Operator Service Operator provides answer supervision and will not attempt to collect for busy or unanswered calls.
  - 5.2.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
  - 5.2.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
  - 5.2.5** All times refer to local time.
  - 5.2.6** Calls may be rated as Peak and Off-Peak. Off-Peak usage is considered to be from 9:00 PM to 8:00 AM on weekdays, and all day Saturday, Sunday, Thanksgiving Day, Christmas Day, New Years Day, Independence Day and Labor Day. All other calls are considered to be Peak usage.
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**SECTION 5 – BASIC SERVICES AND RATES, (Cont'd.)**

**5.3 Basic Local Exchange Service**

**5.3.1 General**

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access the Company's Local Calling Services and other Services as set forth in this Price List;
3. access interexchange calling services of the Company and of other carriers;
4. access (at no additional charge) to the Company's operators and business office for service related assistance;
5. access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
6. access relay services for the hearing and/or speech impaired.
7. touch-tone capability.

Basic Local Exchange Services cannot be used to originate calls to caller-paid information services (e.g., 900, 976 and 700 numbers) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked at no charge to the Customer by the Company's switch. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line Residence and Business Basic Local Exchange Service is comprised of exchange access lines defined as follows:

- 5.3.2 Exchange Access Line** - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.
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**SECTION 5 – BASIC SERVICES AND RATES, (Cont'd.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Business Local Exchange Service**

Business Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat or measured rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Calling features are available at the rates set forth in Section 6 of this Price List. Long distance and intraLATA toll usage will be billed at per-minute rates, as found in Section 7 of this Price List.

There are two (2) service options:

**A. Flat Rate Service**

Under this service offering, the Customer pays a flat monthly rate, which includes unlimited local calling within the local calling area.

**B. Measured Service**

Under this service offering the Customer pays a Network Access Line Charge, plus per minute usage rates for local calls.

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**SECTION 5 – BASIC SERVICES AND RATES, (Cont'd.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Business Local Exchange Service, (Cont'd.)**

**C. Rates and Charges**

1. Flat Rate Service

Flat Charge for Network Access Line and unlimited local calling within the local calling area.

|           |                            |
|-----------|----------------------------|
|           | <u>Per Month, Per Line</u> |
| All Zones | \$50.00                    |



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**SECTION 5 – BASIC SERVICES AND RATES, (Cont’d.)**

**5.3 Basic Local Exchange Service, (Cont’d.)**

**5.3.3 Business Local Exchange Service, (Cont’d.)**

**C. Rates and Charges, (Cont’d.)**

2. Measured Rate Service

a. Network Access Line Charge

|             | <u>Per Month, Per Line</u> |
|-------------|----------------------------|
| Single Line | \$31.00                    |
| Multiline   | \$31.00                    |

(D)  
|  
|  
(D)

b. Local Usage

| <u>Mileage Band</u>                                       | <u>Peak*</u>      |                   | <u>Off-Peak</u>   |                   |
|---|-------------------|-------------------|-------------------|-------------------|
|   | <u>Init. Min.</u> | <u>Add'l Min.</u> | <u>Init. Min.</u> | <u>Add'l Min.</u> |
| 0 miles   | \$0.02            | \$0.02(I)         | \$0.020(I)        | \$0.025(I)        |
| Band A (1-10 Miles)                                       | \$0.04            | \$0.02            | \$0.020           | \$0.020(I)        |
| Band B (11-16 Miles)                                      | \$0.06            | \$0.04            | \$0.030           | \$0.020           |
| Band C (17 - 22 Miles)                                    | \$0.10            | \$0.07            | \$0.050           | \$0.035           |
| Band D (23-30 Miles basic LCA & intraparish expanded LCA) | \$0.14            | \$0.10            | \$0.070           | \$0.050           |
| Band E (> 30 Miles basic LCA & Intraparish Expanded LCA)  | \$0.14            | \$0.14            | \$0.070           | \$0.070           |
| Band F (23 - 30 Miles interparish Expanded LCA)           | \$0.14            | \$0.10            | \$0.070           | \$0.050           |
| Band G (31 - 40 Miles interparish expanded LCA)           | \$0.14            | \$0.14            | \$0.070           | \$0.070           |
| Band H (>40 Miles interparish Expanded LCA)               | \$0.14            | \$0.14            | \$0.070           | \$0.070           |

\*Peak rates apply 8:00 am - 8:00 pm Monday - Friday

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 5 – BASIC SERVICES AND RATES, (Cont’d.)**

**5.3 Basic Local Exchange Service, (Cont’d.)**

**5.3.4 Residential Local Exchange Service**

Residential Local exchange service lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for Residential Local Exchange Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month’s bill immediately following work performed by the Company.

Residential Service is offered on a flat rate basis. Under the standard flat rate offering, the Customer pays a flat monthly rate, which includes unlimited local calling within the local calling area. Calling features are available upon request at the rates set forth in Section 6 of the Price List. Long distance and intraLATA toll usage will be billed at per-minute rates, as found in Section 7 of this Price List.

**A. Rates and Charges**

1. Flat Rate Service

Flat Charge for Network Access Line and unlimited local calling within the local calling area.

|               | <u>Per Month, Per Line</u> |
|---------------|----------------------------|
| Rate Group 1: | \$35.00                    |
| Rate Group 2: | \$35.00                    |
| Rate Group 3: | \$35.00                    |
| Rate Group 4: | \$35.00                    |

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**SECTION 6 – SUPPLEMENTAL SERVICES**

**6.1 Custom Calling Features**

**6.1.1 General**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

**6.1.2 Description of Features**

**Anonymous Call Rejection** – Allows Customer to automatically reject calls that have been marked as anonymous.

**Call Blocker** – Allows Customer to block calls from preselected telephone numbers.

**Call Forwarding** - Automatically routes incoming calls to a predetermined telephone number

**Call Return** - Automatically redials the last incoming call.

**Call Trace** - Allows the Customer to dial a Call Trace activation code to initiate a trace of the last incoming call without obtaining prior legal authorization or assistance from the Company. The results of a completed trace will be recorded in the Central Office and will be made available only to law enforcement agencies, as directed by the Customers.

**Call Waiting** - Signals the Customer with a burst of tone to indicate that another call is waiting.

**Call Waiting ID** – Allows Customer to identify the name and number of an incoming caller when the customer is already speaking and another call is received.

**Caller ID** - Provides for the display of the calling party telephone number on Caller ID compatible customer premises equipment.

**Caller ID with Name** – Provides for the display of the calling party name and telephone number on Caller ID compatible customer premises equipment.

**Personalized Ring** – Provides the Customer with separate telephone numbers, each with a distinctive ring, associated with one line.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont’d.)**

**6.1 Custom Calling Features, (Cont’d.)**

**6.1.2 Description of Features, (Cont’d.)**

**Remote Access to Call Forwarding** - Allows for the Customer to automatically forward all incoming calls to another telephone number.

**Repeat Dialing** - Automatically redials a busy number for up to 30 minutes until line is available.

**Speed Calling 8** - Allows the Customer to dial an abbreviated code to originate a call to any of 8 programmed telephone numbers.

**Speed Calling 30** - Allows the Customer to dial an abbreviated code to originate a call to any of 30 programmed telephone numbers.

**Three-Way Calling** - Allows the Customer to add a third party to an existing conversation.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont’d.)**

**6.1 Custom Calling Features, (Cont’d.)**

**6.1.3 Rates and Charges**

- A. The following features are available to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the features.

The rates and charges below are provided on a month-to-month basis.

| <b>Custom Calling Feature</b>          | <b>Monthly Recurring Charge</b> |                    |
|--|---------------------------------|--------------------|
|  | <b>Business</b>                 | <b>Residential</b> |
| Anonymous Call Rejection               | \$17.00                         | N/A                |
| Call Blocker                           | \$7.00                          | \$7.00             |
| Call Forwarding Busy Line              | \$5.00                          | \$2.00             |
| Call Forwarding Don't Answer           | \$5.00                          | \$1.50             |
| Call Forwarding Busy Line/Don't Answer | \$9.05                          | \$7.00             |
| Selective Call Forwarding              | \$6.00                          | \$5.95             |
| Call Return                            | \$8.00                          | \$8.00             |
| Call Waiting                           | \$7.95                          | \$8.50             |
| Call Waiting ID                        | N/A                             | \$9.50             |
| Caller ID                              | \$11.00                         | \$8.99             |
| Caller ID with Name                    | \$15.00                         | \$9.99             |
| Personalized Ring – 1 number           | \$9.00                          | \$6.00             |
| Personalized Ring – 2 number           | \$11.00                         | \$7.00             |
| Remote Access to Call Forwarding       | \$7.95                          | \$7.00             |
| Repeat Dialing                         | \$7.00                          | \$7.00             |
| Speed Calling 8                        | \$7.00                          | \$7.00             |
| Speed Calling 30                       | \$7.00                          | \$5.95             |
| Three-Way Calling                      | \$7.95                          | \$7.00             |

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont'd.)**

**6.1 Custom Calling Features, (Cont'd.)**

**6.1.3 Rates and Charges, (Cont'd.)**

- B.** The following features are available to all local exchange Customers on a per use basis. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed a per use charge each time the feature is used by the Customer. Customers may choose to subscribe to these features on a monthly basis to obtain unlimited use of these features for a fixed monthly charge.

| <b>Custom Calling Feature</b> | <b>Rate Per Use</b> |
|-------------------------------|---------------------|
| Call Return                   | \$2.00              |
| Repeat Dialing                | \$2.00              |
| Three Way Calling             | \$3.00              |
| Call Trace                    |                     |
| Business                      | \$6.95              |
| Residential                   | \$5.95              |

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont’d.)**

**6.2 Directory Assistance Service**

**6.2.1 General**

A Customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The Customer may request a maximum of two (2) telephone numbers per call to Directory Assistance service without additional charges. There are no call allowances for Directory Assistance Services.

**6.2.2 Regulations**

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A.** Calls originating from a Public Telephone Service line to points within the local and intraLATA calling area.
  - B.** Requests for telephone numbers of non-published service.
  - C.** Requests in which the Directory Assistance operator provides an incorrect number provided that the calling party reports the wrong number to the Company.
  - D.** Requests for telephone numbers that were omitted from the alphabetical directory as a result of Company error.
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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont’d.)**

**6.2 Directory Assistance Service, (Cont’d.)**

**6.2.3 Rates**

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

|                        |            |
|------------------------|------------|
| Local and IntraLATA DA |            |
| Direct Dialed          | \$1.99 (I) |
| Operator Assisted      | \$1.99 (I) |
| National DA, Per Call  |            |
| Direct Dialed          | \$1.99 (I) |
| Operator Assisted      | \$1.99 (I) |

**6.2.4 Call Completion**

The appropriate operator assisted per call surcharge will apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number. See Section 6.3.3.A of this Price List for rates.

There are no allowances for Directory Assistance Call Completion, however, the Directory Assistance portion of the call is still governed by appropriate call allowances and exemptions as stated in Section 6.2.2 of this Price List.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont’d.)**

**6.3 Operator Services**

**6.3.1 General**

The Company’s operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

**Customer Dialed Calling/Credit Card Call** - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer’s card number for billing purposes.

**Operator Dialed Calling/Credit Card Call** - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

**Operator Station** - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

**Person-to-Person** - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont'd.)**

**6.3 Operator Services, (Cont'd.)**

**6.3.2 Busy Line Verification and Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

A Verification Charge will apply when:

- A.** The operator verifies that the line is busy with a call in progress, or
- B.** The operator verifies that the line is available for incoming calls.

Both a Verification Charge and an Emergency Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont'd.)**

**6.3 Operator Services, (Cont'd.)**

**6.3.3 Rates**

**A. Operator Service Rates**

1. Usage Charges

Usage charges will be billed at the rate in effect for the presubscribed service plan purchased by the Customer. See Section 5 of this Price List.

2. Per Call Service Charges

|                        | <u>Per Call</u> |                        |
|------------------------|-----------------|------------------------|
| Station-to-Station     | <u>Local</u>    | <u>Intra/InterLATA</u> |
| Collect                | \$1.83          | \$2.15                 |
| Third Number Bill      | \$1.83          | \$2.25                 |
| Operator Handled       | \$1.83          | \$2.20                 |
| Calling Card           | \$0.75          | \$0.80                 |
| Person-to-Person       | \$3.13          | \$4.50                 |
| Busy Line Verification | \$2.00          | \$4.00                 |
| Busy Line Interrupt    | \$4.00          | \$4.00                 |
| Operator Assist        | \$0.80          | \$1.00                 |

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont'd.)**

**6.4 Directory Listing Service**

**6.4.1 General Terms and Conditions**

The Company will comply with all Commission Rules regarding directory distribution.

- A.** The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.
  - B.** The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing, or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
  - C.** The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
  - D.** Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the customer, will withdrew any listing which is found to be in violation of it s rules with respect thereto.
  - E.** In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont'd.)**

**6.4 Directory Listing Service, (Cont'd.)**

**6.4.1 General Terms and Conditions (Cont'd.)**

- F.** Rates and regulations for listing service are applicable only to listings in the alphabetical directories.
- G.** Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.
- H.** A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.
- I.** Listing services are available with all classes of main telephone exchange service.

**6.4.2 Listings**

**A. Primary Listing**

One listing, termed the initial listing is included with each Customer's service, and with the initial line of a line hunting group.

**B. Additional Listings**

At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The monthly rate for additional listings apply when the listings appear in Directory Assistance records in accordance with the date requested by the customer.

If an additional listing is ordered discontinued by the Customer after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear the monthly rate continues only to the date of cancellation by the customer, with a minimum service period of one month.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont’d.)**

**6.4 Directory Listing Service, (Cont’d.)**

**6.4.2 Listings, (Cont’d.)**

**C. Nondirectory Listed Service**

Nondirectory listed service means that the Customer’s telephone number is not listed in the directory, but does it appear in the Company Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the only obligation of the Company is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nondirectory listed service or the disclosing of said number to any person.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont’d.)**

**6.4 Directory Listing Service, (Cont’d.)**

**6.4.2 Listings, (Cont’d.)**

**D. Nonpublished Service**

Nonpublished service means that the customer’s telephone number is not listed in the directory, nor does it appear in the Company’s Directory Assistance Records. However, such information may be displayed on a call-by-call basis at Public Safety Answering Point locations where Enhanced Universal Emergency Number service is provided (E911).

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company’s only obligation is to credit or refund any monthly charges the customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont’d.)**

**6.4 Directory Listing Service, (Cont’d.)**

**6.4.3 Rates**

**A. Monthly Recurring Charges**

|                                  | <b>Business</b> | <b>Residential</b> |
|----------------------------------|-----------------|--------------------|
| Additional Listing, per listing: | \$2.50          | \$2.50(I)          |
| Non-Published, per line          | \$5.50          | \$5.50             |
| Non-Listed Service, per listing: | \$3.50          | \$3.50             |

**B. Nonrecurring Charges**

|                                  | <b>Business</b> | <b>Residential</b> |
|----------------------------------|-----------------|--------------------|
| Additional Listing, per listing: | \$26.00         | \$9.95             |
| Non-Published, per line          | \$26.00         | \$9.95             |
| Non-Listed Service, per listing: | \$26.00         | \$9.95             |



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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont’d.)**

**6.5 Louisiana Relay Service**

The Company will provide access to a telephone relay center for the Louisiana Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired customers to use.

**6.5.1 Regulations**

- A.** Only intrastate calls can be completed using the Louisiana Relay Service under the terms and conditions of this Price List.
- B.** Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- C.** Calls through the Relay Service may be billed to a third number only if that number is within the state of Louisiana. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.
- D.** The following calls may not be placed through the Relay Service:
  - .1** Calls to informational recordings and group bridging service;
  - .2** Calls to time or weather recorded messages;
  - .3** Station sent paid calls from coin telephones; and
  - .4** Operator-handled conference service and other teleconference calls.

**6.5.2 Liability**

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of the Price List dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for, and the Company agrees to release, defend, and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the Customer, or by any other person, for any loss or destruction of any property whatsoever, whether covered by the Customer or others, or any personal injury or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont’d.)**

**6.6 911 Emergency Service**

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

- 6.6.1** Governmental fire fighting, Louisiana State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- 6.6.2** An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont’d.)**

**6.7 LifeLine**

**6.7.1 Description**

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service charges for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Louisiana Public Service Commission and are as set forth in this Price List.
- B. Lifeline is supported by the federal universal service support mechanism.
- C. Federal baseline support of \$8.20 is available for each Lifeline service and is passed through to the subscriber. The amount of credit will not exceed the charge for local service.

**6.7.2 Regulations**

- A. General
  - 1. Customers eligible under the Lifeline program are also eligible for connection assistance under the Link-Up program.
  - 2. One low income credit is available per household and is applicable to the primary residential connection only. The named subscriber must be a current recipient of any of the low income assistance programs identified in 6.7.2.B.
  - 3. A Lifeline customer may subscribe to any local service offering available to other residence customers. Since the Lifeline credit is applicable to the primary residential connection only, it may not be applied to a multiple line package local service offering.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont’d.)**

**6.7 LifeLine, (Cont’d.)**

**6.7.2 Regulations, (Cont’d.)**

**A. General, (Cont’d.)**

4. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
5. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
6. Lifeline service is exempt from the Installment Billing Service Fee.
7. The Federal Universal Service Charge will not be billed to Lifeline customers.
8. A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local charges in accordance with 6.7.2.A2. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
9. The non-discounted federal Lifeline credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this Price List, for their eligible end users. The additional credit to the end user will be the responsibility of the reseller. Eligible carriers, as defined by the FCC, are required to establish their own Lifeline programs.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont'd.)**

**6.7 LifeLine, (Cont'd.)**

**6.7.2 Regulations, (Cont'd.)**

**B. Eligibility**

1. To be eligible for a Lifeline credit, a customer must be a current recipient of any of the following low income assistance programs.
  - a. Supplemental Security Income (SSI)
  - b. Food Stamps
  - c. Medicaid
  - d. Federal public housing/Section 8
  - e. Low Income Home Energy Assistance Program (LIHEAP)
  - f. Temporary Assistance to Needy Families (TANF)
  - g. National School Lunch's free lunch program (NSL)
2. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed 135% of the federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Company for eligibility certification.
3. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont'd.)**

**6.7 LifeLine, (Cont'd.)**

**6.7.2 Regulations, (Cont'd.)**

**C. Certification**

1. Proof of eligibility in any of the qualifying low income assistance programs or for the State Means Test should be provided to the Company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
2. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under one of the qualifying programs or under the requirements for the State Means Test. It is the customer's responsibility to notify the Company when the customer is no longer participating in any of the qualifying programs or is no longer eligible based on the requirements established for the State Means Test.
3. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
4. When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont'd.)**

**6.7 LifeLine, (Cont'd.)**

**6.7.2 Regulations, (Cont'd.)**

**C. Certification**

5. Resellers providing Lifeline service from this Price List are responsible for determining proof of eligibility prior to requesting the service. As set forth in 47 C.F.R. § 417(a) and (b), a reseller must provide a certification, upon request, to the Company that it is complying with all FCC and applicable State requirements governing Lifeline/Link-Up programs, including certification and verification procedures. Resellers are required to retain the required documentation for three (3) years and be able to produce the documentation to the Commission or its Administrator to demonstrate that they are providing discounted services only to qualified low-income customers as outlined in 6.7.2.B.1. and 6.7.2.B.2. Disclosure requirements described in 6.7.2.C.3., are applicable to resellers of Lifeline service.

**6.7.3 Rates and Charges**

**A. General**

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
2. Service Charges as listed in Section 4 are applicable for installing or changing Lifeline service.
3. Link-Up connection assistance may be available for installing or relocating Lifeline service.
4. The Secondary Service Charge is not applicable when existing service is converted intact to Lifeline service.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont'd.)**

**6.7 LifeLine, (Cont'd.)**

**6.7.3 Rates and Charges, (Cont'd.)**

**B.** The total Lifeline credit passed through to the customer consists of:

1. Federal credit

|  | <u>Monthly<br/>Credit</u> |
|--|---------------------------|
| (a) Supplemental Security Income (SSI)               | \$8.20                    |
| (b) Food Stamps                                      | \$8.20                    |
| (c) Medicaid   | \$8.20                    |
| (d) Federal public housing/Section 8                 | \$8.20                    |
| (e) Low Income Home Energy Assistance Plan (LIHEAP)  | \$8.20                    |
| (f) Temporary Assistance to Needy Families (TANF)    | \$8.20                    |
| (g) National School Lunch's free lunch program (NSL) | \$8.20                    |
| (h) State Means Test                                 | \$8.20                    |



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**SECTION 6 – SUPPLEMENTAL SERVICES, (Cont'd.)**

**6.7 LifeLine, (Cont'd.)**

**6.7.4 Tribal Lifeline**

**A. Description of Service**

Qualified residents of federally recognized tribal lands may receive up to thirty dollars (\$30.00) per month in additional federal Lifeline support for their residential service. A one dollar (\$1.00) minimum charge is applicable for basic local service.

**B. Regulations**

1. Tribal Lifeline support is in addition to traditional Lifeline support.
2. All Lifeline regulations are applicable to Tribal Lifeline.

**C. Eligibility**

To qualify, in addition to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs identified for Lifeline, or may be a recipient of one of the following federal programs:

1. BIA (Bureau of Indian Affairs) General Assistance
2. TANF tribally administered block grant program
3. Head Start Program (income eligible)

**D. Rates and Charges**

1. General

- a. The charge for basic local service will not be less than one dollar (\$1.00) per month.
- b. The Tribal Lifeline credit is in addition to state and federal Lifeline credits preceding.

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**SECTION 7 – LONG DISTANCE SERVICES AND RATES**

**7.1 Outbound Services**

**7.1.1 IntraLATA Switched Service**

IntraLATA Switched Service is an outbound calling plan available to Customers who presubscribe to any one of the Company local exchange services. Calls are billed in six (6) second increments after an initial period for billing purposes of thirty (30) seconds.

|                                |        |
|--------------------------------|--------|
| Residential - Per Minute Rate: | \$0.15 |
| Business – Per Minute Rate:    | \$0.15 |

**7.1.2 InterLATA Toll Service**

InterLATA Toll Service is a switched outbound plan available to Customers who presubscribe to any one of the Company local exchange services. Calls are billed in six (6) second increments after an initial period for billing purposes of thirty (30) seconds.

|                                |        |
|--------------------------------|--------|
| Residential - Per Minute Rate: | \$0.15 |
| Business – Per Minute Rate:    | \$0.15 |

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**SECTION 7 – LONG DISTANCE SERVICES AND RATES, (Cont'd.)**

**7.2 Toll Free Services**

**7.2.1 Switched Toll Free Service**

Switched Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments after a minimum call duration for billing purposes of thirty (30) seconds. A Monthly Recurring Charge applies in addition to usage rates.

|                           |         |
|---------------------------|---------|
| Per Minute Rate:          | \$0.15  |
| Monthly Recurring Charge: | \$10.00 |

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**SECTION 7 – LONG DISTANCE SERVICES AND RATES, (Cont'd.)**

**7.3 Calling Card Service**

Calling Card Service is available to Customers for placing calls while away from home or office. Calls are originated by dialing a toll-free access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in sixty (60) second increments after an initial period for billing purposes of sixty (60) seconds. A one-time charge for card set-up applies. There is no per call charge.

Per Minute Rate: \$0.12

Set Up Charge: \$1.99

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**SECTION 8 – SPECIAL ARRANGEMENTS**

**8.1 Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this Price List. Rates quoted in response to such competitive requests may be different than those specified for such services in this Price List. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

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**SECTION 9 - PROMOTIONAL OFFERINGS**

**9.1 Demonstration of Service**

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion.

**9.2 Special Promotions**

From time to time, the Carrier may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges. The Company will notify the Commission prior to the effective date of any promotional offering.