

Spectrotel, Inc.
d/b/a OneTouch Communications
3535 State Highway 66, Suite 7
Neptune, New Jersey 07753

Georgia Price List
Original Title Page

Effective: August 25, 2014

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

GEORGIA

TELECOMMUNICATIONS SERVICES PRICE LIST

OF

Spectrotel, Inc.
d/b/a OneTouch Communications

This Price List contains the descriptions, regulations, and rates applicable to the provision of Local Exchange Telecommunications Services provided by Spectrotel, Inc. d/b/a One Touch Communications with principal offices at 3535 State Highway 66, Suite 7, Neptune, New Jersey 07753 for services furnished within the State of Georgia. This Price List may be inspected, during normal business hours, at the Company's principal place of business or at the Company's website at:

<http://www.spectrotel.com/support/faqs/tariffs/>

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

CHECK SHEET

Pages of this Price List, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Price List and are currently in effect as of the date on this page.

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25	Original		54	Original			
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

EXPLANATION OF SYMBOLS

The following symbols shall be used in this Price List for the purpose indicated below:

- (C) To signify changed regulation.
 - (D) To signify discontinued rate or regulation.
 - (I) To signify increased rate.
 - (M) To signify a move in the location of text.
 - (N) To signify new rate or regulation.
 - (R) To signify reduced rate.
 - (T) To signify a change in text but no change in rate or regulation.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 1 - DEFINITIONS

Certain terms used generally throughout this Price List are defined below.

Access Line: A circuit between the station protector on the Customer's telephone service or PBX to, and including, the serving central office main frame.

Advance Payment: Part or all of a payment required before the start of service.

Authorized User: A person, firm corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Business or Commercial Customer: In general, Business Customers are those who have access lines that terminate at offices, mills, stores or a business location. Business rates apply if the service is used primarily or substantially for business purposes even if the access line does not terminate at a business location, or if the access line has a business directory listing.

Call: A completed connection established between a calling station and one or more called stations.

Collect Billing: A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission: Georgia Public Service Commission.

Company: Spectrotel, Inc. d/b/a OneTouch Communications, the issuer of this Price List.

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

ILEC: Incumbent Local Exchange Company.

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 1 - DEFINITIONS, (CONT'D.)

Local Exchange Carrier or (LEC): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

Nonrecurring Charges or NRCs: One-time charges most often associated with installation, ordering, or account establishment.

Person-to-Person Call: A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Recurring Charges (MRCs): The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service that does not conform to standards set forth in the Service Order or this Price List, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Price List, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Station-to-Station Call: A service whereby an End User places a non-Person-to-Person call with the assistance of an operator.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this Price List.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this Price List in connection with one-way and/or two-way information transmission between points within the State of Georgia.

Customers and users may use services and facilities provided under this Price List to obtain access to services offered by other service providers. The Company is responsible under this Price List only for the services and facilities described herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to any other cause beyond the Company's control.
- B. The furnishing of service under this Price List is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.3 General Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this Price List, a month is considered to have 30 days.
 - B. Customers may be required to enter into written Service Orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Price List. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
 - C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then-current rates unless terminated by either party upon thirty (30) days' written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service Order and this Price List prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
 - B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
 - C. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
 - D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- E. The Company does not guarantee nor make any warranty with respect to installations it provides for use in a hazardous environment. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, condition, location, or use of any installation so provided.
 - F. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
 - G. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
 - H. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
 - I. The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
 - J. The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, changing or removing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this Price List (calculated on a proportionate basis where appropriate, at the sole discretion of the Company) to the period during which such error, mistake, omission, interruption or delay occurs.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- K. In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, without limitation, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- L. The Company is not liable for damages arising from errors or omissions in the making up or printing of directories, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting listings as presented by the Customer.
- M. The Company is not liable for any act or omission of any other communications provider which furnishes a portion of the service.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this Price List. Company liability for any delays in commencing service to any Customer is set forth in Section 2.1.4 herein.
 - B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
 - C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
 - D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.
 - E. The Customer shall be responsible for the payment of a Premises Visit Charge as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including, but not limited to, the Customer.
 - F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Price List, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Price List and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - 2. the reception of signals by Customer-provided equipment.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911)

- A. This Price List does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
 - B. 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
 - C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
 - D. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)

- E. The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 service. Under the terms of this Price List, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this Price List; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

2.1.8 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this Price List, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Charges for special construction will be developed on an individual case basis (ICB). Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; and/or
- H. in advance of its normal construction.

2.1.10 Ownership of Facilities

- A. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code.
 - B. Title to all facilities utilized by the Company to provide service under the provisions of this Price List shall remain with the Company, its partners, agents, contractors or suppliers. Such facilities shall be returned to the Company, its partners, agents, contractors or suppliers by the Customer, whenever requested, within a reasonable period following the request in original condition, reasonable wear and tear expected.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

- 2.2.1. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
 - 2.2.2. The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Georgia Public Service Commission regulations, policies, orders, and decisions.
 - 2.2.3. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
 - 2.2.4. A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this Price List;
 - B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer, or the noncompliance by the Customer, with these regulations, or by fire or theft or other casualty on the Customer Premises, unless caused by the gross negligence or intentional misconduct of the employees or agents of the Company;
 - C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises.
 - D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the point where the cable enters the building or crosses the property line to the location of the equipment space described in 2.3.1.C. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
 - E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work;
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
 - G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
 - H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer, such agreement not to be reasonably withheld or denied. No allowance will be made for the period during which service is interrupted for such purposes.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including attorneys' fees, for:

- A. any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
 - B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this Price List. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not represent that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this Price List.

2.4.2 Station Equipment

- A. Terminal equipment on the User's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company point of connection.
 - B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communication services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the Price Lists of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this Price List may be connected to Customer-provided terminal equipment in accordance with the provisions of this Price List. All such terminal equipment shall be registered by the Federal Communications Commission, and all User-provided wiring shall be installed and maintained in compliance with applicable regulations.

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth herein for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
 - B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges, however designated, excluding taxes on Company's net income, imposed on or based upon the provision, sale or use of Network Services.

2.5.2 Billing and Collection of Charges

- A. Nonrecurring charges are due and payable from the Customer within 30 days after the invoice date, unless otherwise agreed to in advance. Bills rendered via first class mail will be assumed to be received three (3) business days after mailing.
 - B. The Company shall present invoices for Recurring Charges monthly to the Customer, generally in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
 - C. When service does not begin on the first day of the billing period, or end on the last day of the billing period, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
 - D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this Price List or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

- E. A late payment charge of 1.5% per month or the highest interest rate which may be applied under state law for commercial transactions will be assessed to any balance over \$20.00 carried forward to the next month's bill.
 - F. The Customer will be assessed a charge of twenty-five dollars (\$25.00), or the actual fee incurred by Company from a bank or financial institution, whichever is greater, for each check submitted by the Customer to the Company which a financial institution refuses to honor.
 - G. If service is disconnected by the Company in accordance with Section 2.5.5 and later reinstalled, service will be subject to all applicable installation charges. If service is suspended by the Company and later restored, service will be subject to all applicable restoration charges.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Deposits

- A. To safeguard its interests, the Company may require a Customer to make an initiate-service deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills that the Company renders to the Customer. An increase to the deposit may be required if the Customer later defaults in its payment obligations. The deposit will not exceed an amount equal to:
1. Two months' rates and charges for a service or Company Facility which has a minimum payment period of one month; or
 2. The charges that would apply for the minimum payment period for a service of Company Facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable but in no event shall any deposit exceed two and one-half twelfths (2.5/12) of the annual estimated rates and charges for the service pursuant to Georgia Regulations (515-12-1-.05(4)).
- B. The Company may, at its option, return the deposit to the Customer or credit the deposit to the Customer's account at any time. When a Company Facility or service is discontinued, the amount of any deposit that has not already been returned to the Customer will be applied to the Customer's account and any credit balance remaining will be refunded to the Customer.
- C. The Company shall furnish to the Customer a receipt for any deposit that the Customer provides and, pursuant to Georgia Regulations cited in Section 2.5.4.A above such receipt shall state the name of the Customer, the Customer's billing address, the amount of the deposit and the interest rate. Deposits held will accrue interest at a rate of seven minimum (7%) annually pursuant to Georgia Regulations (515-12-1-.05(4)(b)) or at the minimum interest rate set by the Georgia Public Service Commission without deductions for any taxes on such deposits, whichever is higher. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return such deposit to the Customer ninety (90) days after the service is discontinued pursuant to Georgia Regulation cited above.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Deposits, (Cont'd.)

- D. Pursuant to Georgia Regulations (515-12-1-05.(4)(b)), the Company shall automatically refund the deposit to the Customer if the Customer has paid its bills for twelve (12) consecutive months without disconnection for nonpayment.
- E. Pursuant to Georgia Regulations (515-12-1-05.(4)(b)), the Company shall, upon request, refund the deposit to the Customer if the Customer has established its credit worthiness. The Customer shall be considered to have established its credit worthiness if it has paid all non-disputed amounts due for each of the previous six (6) months on or before the payment due date shown on the Company's invoices.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Discontinuance and Suspension of Service

- A. Nonpayment - The Company may, without liability, discontinue or suspend service to the Customer for nonpayment by the Customer, but only after the Company has provided to the Customer at least five (5) days prior written notice of the impending discontinuance or suspension of service and then only if the Customer does not pay any undisputed amount. When such discontinuance or suspension has taken place, the service will be restored upon the Company's receipt of all of the Customer's past-due amounts or, at the discretion of the Company, a substantial portion thereof, as part of a payment agreement, plus the Service Restoral Charge herein and any other amounts owed to the Company by the Customer. Otherwise, the Company may deny service to the Customer. Any service or Company Facility discontinued or suspended for nonpayment shall be considered to be permanently disconnected if the discontinuance or suspension period exceeds ten (10) days due to the continued nonpayment of the full non-disputed amount due. In such instances of permanent disconnection, the Customer must satisfy its outstanding balance and any other charges incurred herein before new service may be established by the Customer and new service establishment rates and charges will apply in addition to the past-due amounts.

No basic residential service shall be disconnected for local service charges until at least 29 days from the date of the bill.

- B. Violation - Upon violation by the Customer of any of the terms or conditions of this Price List, the Company may discontinue or suspend service without incurring any liability. Wherever possible, except when harm to others or to the services used by others has occurred or appears immediately imminent, the Company will endeavor to provide thirty (30) days advanced written notice to the Customer.
- C. Condemnation - Upon condemnation of any material portion of the Company Facilities or if a casualty renders all or any material portion of such Facilities inoperable or beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Discontinuance and Suspension of Service, (Cont'd.)

- D. Bankruptcy - Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability if the Customer fails to establish credit on a request for new or additional service pursuant to Georgia Regulations (512-12-1-.06).
 - E. Lack of Credit Worthiness - Upon the Customer's failure to establish credit for new or additional service, the Company, by notice to the Customer, may deny or discontinue service without liability.
 - F. Fraud - In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
 - G. Remuneration - Upon the Company's discontinuance of service to the Customer under this Section, the Company may, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of the Price List, declare all future monthly and other rates and charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Cancellation of Application for Service

Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, charges will be imposed as described herein.

- A. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levied against the Company that would have been chargeable to the Customer had service commenced.
- B. In addition to those charges specified in Section 4, where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- C. The special charges described herein will be calculated and applied on a case-by-case basis.

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Adjustments and Allowances for Interruptions

2.6.1 A credit allowance will be given when service is interrupted, except as specified in Section 2.6.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this Price List.

- A. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
 - B. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
 - C. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.6.2 Limitation on Allowances

No credit allowance will be made for:

- A. Interruptions due to the negligence of, or noncompliance with the provisions of this Price List by the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
 - B. Interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
 - C. Interruptions due to the failure or malfunction of non-Company equipment;
 - D. Interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
 - E. Interruptions of service during any period in which the Customer continues to use the service on an impaired basis;
 - F. Interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
 - G. Interruption of service due to circumstances or causes beyond the control of the Company.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Cancellation of Service

If a Customer terminates services before the completion of the term commitment for any reason whatsoever other than a service interruption (as defined in Section 2.6 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.

Customer's termination liability for cancellation of service shall be equal to:

- 2.7.1 all unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer; plus
- 2.7.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer; plus
- 2.7.3 all Recurring Charges specified in the applicable Service Order for the balance of the then-current term commitment discounted at a rate determined by the Commission;
- 2.7.4 minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.8.1 to any subsidiary, parent company or affiliate of the Company; or
 - 2.8.2 pursuant to any sale or transfer of substantially all the assets of the Company; or
 - 2.8.3 pursuant to any financing, merger or reorganization of the Company.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this Price List will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.10 Taxes, Surcharges and Fees

2.10.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this Price List. To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, sales tax, occupation tax, license tax, permit fee, rights-of-way fee, franchise fee, or other regulatory fee or tax, such fees and taxes shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government. It shall be the responsibility of the Customer to pay any such taxes and fees that subsequently become applicable retroactively.

2.10.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 2 - REGULATIONS, (CONT'D.)

2.11 Customer Complaints and/or Billing Disputes

The Customer has up to ninety (90) days (commencing five (5) days after remittance of the bill) to initiate a dispute over charges or to receive credits. Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within that ninety (90) day period. The entire billed amount remains due until such time that the Customer has informed the Company within that ninety (90) day period that it has a billing dispute and the Company has agreed to make an interim adjustment pending final resolution of the dispute. The Company reserves the right to disconnect service to the Customer for nonpayment pursuant to Section 2.5.5, except when the Customer has notified the Company of such a dispute under the terms in this Price List, has, pursuant to Georgia Regulations (515-12-1-.04(4)(b)), paid the undisputed amount of the bill to the Company and has applied to the P.S.C. for a review of the unresolved dispute. In such an instance, the Georgia P.S.C. will review the dispute and issue a resolution. If no such notice of dispute and payment are provided to the Company by the Customer and service is subsequently disconnected by the Company for reason of nonpayment, the restoration of service will be subject to all applicable installation charges.

2.12 Tests, Pilots, and Contests

The Company may conduct special tests or pilot programs at its discretion to demonstrate the ease of use and quality of service. The Company may also waive a portion of or all processing fees or installation fees for winners of contests sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. Seven (7) days notice will be given prior to any promotion as described above.

2.13 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll charges placed between TDDs. Discounts do not apply to surcharges or per call add-on charges for operator services when the call is placed by a method that would normally incur the surcharge.

TDD: The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and night/weekend rate during the evening rate period.

TRS: The credit to be given on a subsequent bill for such calls placed by TDDs with the assistance of the relay center will be equal to 50% of the rate for the applicable rate period. If either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted at 25% of the applicable rate.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE

3.1 General

The Company will provide Local Exchange Service in the State of Georgia as specified herein. The Company will provide services over its own facilities or will utilize the facilities, in whole or in part, of other telecommunications companies.

The Company's Local Exchange Services provide a Customer with a telephonic connection to, and a telephone number address on, the public switched telecommunications network. Each Exchange Access Service enables users to:

- A. receive calls from other stations on the public switched telecommunications network;
- B. access other services offered by the Company as set forth in this Price List;
- C. access (at no additional charge) emergency services by dialing 0- or 9-1-1;
- D. access (at no additional charge) the telecommunications relay service (TRS) system by dialing 7-1-1; and
- E. access services provided by other common carriers that purchase the Company's switched access services as provided under the Company's Federal and State tariffs and/or price lists, or that maintain other types of traffic exchange arrangements with the Company.

Each Exchange Access Service is available on a "full" service basis, whereby service is delivered to a demarcation/connection block at the Customer's premises.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.2 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

1. AT&T
2. CenturyLink
3. Frontier Communications
4. Windstream

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.1 AT&T Exchange Service Areas

Acworth (12)	Cordele (2C)	Lawrenceville (12)	Rutledge (2C)
Adairsville (12)	Covington (12A*)	LaGrange (2A*)	Smithville (5D)
Albany (5B)	Cumming (12A*)	Lake Park (2)	St. Simons Island (2B)
Alpharetta (12)	Cusseta (7D)	Leary (5D)	Sandersville-Tennille (2C)
Americus (2B)	Dallas (12)	Leesburg (5C)	Savannah (7A*)
Appling (7D)	Douglasville (12)	Lithonia (12)	Smyrna (12)
Arlington (2C)	Dublin (2C)	Logansville (12)	Social Circle (12D)
Athens (5C)	Duluth (12)	Louisville (2C)	Stockbridge (12)
Atlanta (12)	Eastman (2B)	Lula (12C)	Sparks (2C)
Augusta (7)	Eatonton (2B)	Lumber City (2B)	Sparta (2B)
Austell (12)	Elberton (2B)	Lumpkin (2B)	Sylvester (5D)
Baconton (5C)	Fairburn (12)	Luthersville (12D)	Stone Mountain (12)
Bainbridge (2C)	Fayetteville (12)	Lyons (2C)	Swainsboro (2B)
Barnesville (12C)	Flowery Branch (12C)	Macon (7C)	Tallapoosa (12)
Baxley (2C)	Forsyth (5D)	Madison (2C)	Temple (12)
Blackshear (2B)	Fort Valley (5A*)	Marietta (12)	Tenna **
Bogart-Statham (12C)	Franklin (5D)	McCaysville **	Thomasville (2C)
Bowdon (12C)	Gainesville (12A*)	Millen (2B)	Thomson (2C)
Bremen (12)	Gay (12D)	Monticello (2C)	Tifton (2D)
Brunswick (2A*)	Gibson (2C)	McDonough (12)	Tucker (2C)
Buchanan (12)	Grantville (12D)	Newton (5D)	Tybee Island (7A*)
Buford (12C)	Greensboro (2C)	Norcross (12)	Valdosta (2E)
Calhoun (5D)	Greenville (5D)	Newman (12C)	Vidalia (2C)
Camilla (5C)	Griffin (12)	Panola (12)	Villa Rica (12)
Carrollton (12A*)	Hamilton (7E)	Pelham (2C)	Wadley (2C)
Cartersville (12)	Hampton (12)	Palmetto (12)	Warner Robins (7E)
Cave Spring (5C)	Harlem (7D)	Pooler (7A*)	Warrenton (2C)
Cedartown (12)	Hazelhurst (2C)	Powder Springs (12)	Watkinsville (5C)
Chamblee (12)	Hephziban (7E)	Pine Mountain (2B)	Waycross (2A*)
Claxton (2C)	Hogansville (2C)	Rockmart (12D)	Waynesboro (2C)
Clermont (12C)	Jackson (12C)	Rome (5A*)	Woodbury (2C)
Cochron (2C)	Jekyll Island (2B)	Richland (2B)	Woodstock (12)
Colquitt (2C)	Jessup (2)	Roopville (12)	Wrens (2C)
Columbus (7B*)	Johnston Corner (2B)	Rossville **	Wrightsville (2C)
Concord (12E)	Jonesboro (12)	Roswell (12)	Zebulon (12E)
Conyers (12A*)	Kingston (12C)	Royston (2C)	
* Includes an EAS additive. ** Served by South Central Bell (Tennessee exchanges that extend into Georgia).			

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.3 Local Service Offerings

3.3.1 Basic Residential Local Exchange Service

Basic Residential Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Residential Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available, for an additional charge, for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate basis only.

Recurring charges for Basic Residential Local Exchange Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.3 Local Service Offerings, (Cont'd.)

3.3.2 Home Free Package

The Home Free Package of services is available to individual residential line customers. The Home Free Package contains the following services: Unlimited Voice Local Calling, Unlimited Voice intraLATA Toll Calling, Call Waiting, Caller ID with Name, Anonymous Call Rejection, Call Waiting ID with Name and Directory Listing. Additional features are available individually at rates exclusive to Home Free Package subscribers.

The Home Free Package includes a blocking service that restricts access to discretionary services. The blocked prefixes are 540, 550, 551, 700, 900, 910, 920, 970, and 977. Subscribers may request unblocking of these prefixes at any time.

Package rate applicable per telephone line, up to 3 lines per residence. Customers with an existing business classification are not eligible for this product. The Company will not allow business customers to change classification to purchase this product. Lifeline customers are not eligible for this service.

This product is intended for residential voice service only. Internet use is considered data service. Monthly local and intraLATA usage in excess of 5,000 minutes is considered Internet usage and will be charged \$0.04 per minute for usage in excess of 5,000 minutes per month.

Unlimited local calling does not include per use features such as Directory Assistance calls, surcharges for *69, repeat dial, 3 way calling, call trace, Directory Assistance Call Completion, Interrupt, Verification, Operator Services, 500, 900, Follow-Me and other Information Services.

At the time of service connection, the customer will retain their existing eligible calling features at the Home Free per feature rate.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.3 Local Service Offerings, (Cont'd.)

3.3.3 Business Advantage Local Exchange Service

Business Advantage Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Business Advantage Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment.

Advantage Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate basis only.

Recurring charges for Business Advantage Local Exchange Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

There are 2 service options:

A. Advantage Flat Rate Service

Advantage Basic Service provides business customers with unlimited local calling only. Long distance and intraLATA toll usage will be billed at per-minute rates as found in the Company's long distance Price List.

B. Advantage 7200

Advantage Unlimited Basic Service provides business customers with unlimited local calling and unlimited intraLATA toll calling, up to 7200 minutes. Usage in excess of 7200 minutes will be charged a per minute rate, as found in Section 4.3.3.B.1. InterLATA long distance rates can be found in the Company's long distance Price List.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.3 Local Service Offerings, (Cont'd.)

3.3.4 Business Advantage PBX Trunk Service

Business Advantage PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group.

Business Advantage PBX Trunks are available as Inward, Outward or Two-Way combination trunks where services and facilities permit.

Business Advantage PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges.

Recurring charges for Business Advantage PBX Trunk Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

3.4.5 Direct Inward Dialing (DID) Trunk Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Optional Calling Features

3.4.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all uses in some cases.

3.4.2 Feature Descriptions

- A. Call Forwarding Variable - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
 - B. Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Optional Calling Features, (Cont'd.)

3.4.2 Feature Descriptions, (Cont'd.)

- C. Call Waiting - Basic: Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.
 - D. Speed Calling: Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the speed calling list without assistance from the Company.
 - E. Call Forwarding Busy Line, Basic: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
 - F. Call Forwarding Don't Answer, Basic: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
 - G. Call Forwarding Busy Line w/ Customer Control: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Optional Calling Features, (Cont'd.)

3.4.2 Feature Descriptions, (Cont'd.)

- H. Call Forwarding Don't Answer w/ Customer Control: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- I. Call Forwarding Multipath: This feature provides customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control of Call Forwarding Busy Line, Customer Control of Call Forwarding Don't Answer, Call Forwarding Variable, or Remote Access to Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number.
- J. Call Forwarding Variable, Remote Access - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to 1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Optional Calling Features, (Cont'd.)

3.4.2 Feature Descriptions, (Cont'd.)

- K. Call Waiting - Deluxe: Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;
Answer the waiting call and disconnecting from the first party;
Direct the waiting caller to hold via a recording
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end-user must have call Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding Don't Answer feature active in order to forward a waiting call to another location.

- L. Three Way Calling with Transfer: This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.
- M. Star 98 Access: Star 98 Access is an optional network feature which allows subscribers to dial *98 to access a service. Generally subscribers use this feature to access their local voice mail service from their home or business telephone line. Star 98 Access is only available to subscribers on lines which are equipped with a version of Call Forwarding Don't Answer. Star 98 Access may not be compatible with all auxiliary calling features.
- N. Call Forwarding Don't Answer w/ Ring Control: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The forward-to number is fixed by the service order. However, the end-user has the ability to change the time interval before forwarding occurs at his/her discretion.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Optional Calling Features, (Cont'd.)

3.4.2 Feature Descriptions, (Cont'd.)

- O. Remote Call Forwarding - Remote Call Forwarding (RCF) is a local exchange telecommunications service feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 8XX Service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF Customer pays the applicable charges for the forwarded portion of the call.

Remote Call Forwarding service is offered subject to availability of suitable facilities. Remote Call Forwarding service is not offered where the terminating station is a coin telephone. The Company will not provide identification of the originating telephone number to the RCF Customer. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, the normal grade end-to-end transmission is not guaranteed on such calls.

Each Remote Call Forwarding feature allows for forwarding one call at a given time. An additional path is necessary for each additional call to be forwarded simultaneously.

- P. Multiple Directory Number Distinctive Ringing: This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.
- Q. Call Return: allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Optional Calling Features, (Cont'd.)

3.4.2 Feature Descriptions, (Cont'd.)

- R. Repeat Dialing: Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:
- Calls to 800 Service numbers
 - Calls to 900 Service numbers
 - Calls preceded by an interexchange carrier access code
 - International Direct Distance Dialed calls
 - Calls to Directory Assistance
 - Calls to 911
- S. Call Selector: Allows a Customer to assign a maximum of 15 telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.
- T. Preferred Call Forwarding: Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to number and can add or remove calling numbers from the feature's screening list.
- U. Call Block: Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- V. Call Tracing: Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Optional Calling Features, (Cont'd.)

3.4.2 Feature Descriptions, (Cont'd.)

- W. Caller ID - Basic: Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.
 - X. Caller ID - Deluxe: Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
 - Y. Anonymous Call Rejection: Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand alone feature or as an add-on to Caller ID Deluxe.
 - Z. Hunting: the Company offers basic "serial hunting," which defaults to the next available trunk within a group, when the prior trunk is busy.
 - AA. User Transfer/Conferencing: A user of this feature may hold an in-progress call and complete a second call, or may add on the previously held call for a three-way conference. The feature also allows an incoming call to be transferred to another access arrangement.
 - BB. Call Pickup: This feature allows a subscriber to answer a call which has been directed to another serving arrangement within the same call pickup group by dialing a code.
 - CC. Call Hold: A user of this feature can place an established call on hold by depressing the switchhook and dialing a code.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Directory Assistance and Listing Services

3.4.1 Directory Listings

A. General

The following rules apply to basic listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company use abbreviations in listings. The Company may reject a residential listing which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

One basic listing for each individual line service, auxiliary line or PBX system is provided at no additional charge to the Customer. A basic listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Directory Assistance and Listing Services, (Cont'd.)

3.4.1 Directory Listings, (Cont'd.)

B. Nonpublished Service

Nonpublished service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a nonpublished number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonpublished number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonpublished service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonpublished service or the disclosing of said number to any person.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Directory Assistance and Listing Services, (Cont'd.)

3.4.1 Directory Listings, (Cont'd.)

C. Nonlisted Service

Nonlisted service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a nonlisted number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonlisted number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonlisted service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonlisted service or the disclosing of said number to any person.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES

4.1 Application of Rates and Charges

All services offered in this Price List are subject to Service Order, Nonrecurring, Monthly Recurring, and Usage Charges.

4.1.1 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- C. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

4.1.2 Discounted Pricing Plans

The rates identified in this Price List are base rates. Except as otherwise noted, the discounts herein are applied to the base rates.

Current discount, all service plans 0%

A. Limitations

Discounts will not be applied to any service priced on a contract or individual case basis. The following services and/or charges are not eligible for discounted pricing:

End User Common Line charge
End User Port Charge
Usage Sensitive Features

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.2 Service Charges and Surcharges

4.2.1 Service Order Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this Price List.

A.	AT&T Territory			
		<u>Residential</u>	<u>Business</u>	
	Line Change Charge			
	First Line	\$20.00	\$30.00	
	Each Additional Line	\$10.00	\$12.00	
	Secondary Service Order Charge	\$9.95	\$15.00	
B.	Frontier Communications of Georgia Territory*			(T)
			Business	
		<u>Regular</u>	<u>Complex</u>	(N)
	Line Change Charge			
	First Line	\$15.00	\$19.30	
	Each Additional Line	\$15.00	\$19.30	
	Service Order Charge	\$15.00	\$14.50	
	Access Line Work	\$9.00	\$13.40	
C.	Frontier Communications of FairMount*			
			Business	
	Line Change Charge			
	First Line		\$12.00	
	Each Additional Line		\$12.00	
	Service Order Charge		\$18.00	
	Outside Line Work		\$16.00	(N)

*Service not offered to residential Customers.

Certain material previously found on this page is now located on Page 51.1.

(M)
 |
 (M)

Effective: December 24, 2015

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.2 Service Charges and Surcharges, (Cont'd.)

4.2.1 Service Order Charges, (Cont'd.)

D. CenturyLink and Windstream Territory

(M)

	<u>Residential</u>	<u>Business</u>	
Line Change Charge	*	ICB	(N)
First Line	*	ICB	
Each Additional Line	*	ICB	
Secondary Service Order Charge	*	ICB	(N)

Material now found on this page was previously located on Page 51.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.2 Service Charges and Surcharges, (Cont'd.)

4.2.2 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

A. AT&T Territory

Duration of time, per technician

	<u>Residential</u>	<u>Business</u>
Initial 15 minute increment	\$20.75	\$22.50
Each Additional 15 minute increment	\$ 8.25	\$ 8.50

B. CenturyLink, Frontier and Windstream Territory

Duration of time, per technician

	<u>Residential</u>	<u>Business</u>	
Initial 15 minute increment	*	ICB	(N)
Each Additional 15 minute increment	*	ICB	(N)

*Service not offered to residential Customers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.2 Service Charges and Surcharges, (Cont'd.)

4.2.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

A. AT&T Territory

	<u>Residential</u>	<u>Business</u>
Per occasion	\$15.25	\$19.00

B. Frontier Communications of Georgia Territory

(T)

	<u>Residential</u>	<u>Business</u>
Per occasion	*	\$35.00

(N)

(N)

C. Frontier of Fairmount Territory

(T)

	<u>Residential</u>	<u>Business</u>
Per occasion	*	\$30.00

(N)

(N)

D. CenturyLink and Windstream Territory

(T)

	<u>Residential</u>	<u>Business</u>
Per occasion	*	ICB

(N)

(N)

*Service not offered to residential Customers in this territory.

Spectrotel, Inc.
d/b/a OneTouch Communications
3535 State Highway 66, Suite 7
Neptune, New Jersey 07753

Georgia Price List
Original Page 53.1

Effective: December 24, 2015

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.2 Service Charges and Surcharges, (Cont'd.)

4.2.4 Service Disconnect Fee

A Service Disconnect Fee applies when the Company or the Customer disconnects service. This Service Disconnect Fee applies to all services in all territories.

	<u>Residential</u>	<u>Business</u>
Per Order Charge	*	\$ 7.50
Per Line Charge	*	\$17.00

(N)

(N)

Effective: August 25, 2014

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates

4.3.1 Basic Residential Local Exchange Service

A. Monthly Recurring Charges

The following charges apply to Residential Local Exchange Service lines per month. Rates and charges include touchtone service for each line. The rates and charges below apply to service provided on a month-to-month basis.

1. AT&T Territory

<u>Rate Group</u>	<u>Monthly Recurring Charge</u>
2	\$12.50
2A	\$13.05
2B	\$12.85
2C	\$13.40
2D	\$13.40
2E	\$12.80
5	\$14.30
5A	\$14.85
5B	\$14.95
5C	\$14.65
5D	\$15.20
7	\$14.85
7A	\$16.05
7B	\$15.40
7C	\$15.70
7D	\$15.20
7E	\$15.75
7F	\$17.80
12	\$17.45
12A	\$18.00
12B	\$20.45
12C	\$17.80
12D	\$18.35
12E	\$20.80

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.1 Basic Residential Local Exchange Service, (Cont'd.)

A. Monthly Recurring Charges, (Cont'd.)

2. CenturyLink, Frontier and Windstream Territory

Monthly Recurring Charge
TBD

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.1 Basic Residential Local Exchange Service, (Cont'd.)

B. Usage Sensitive Charges and Allowances

1. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

C. Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.2 of this Price List. All such charges will appear on the next bill following installation of the service.

A separate nonrecurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Nonrecurring charges for installation of Residential lines are:

1. AT&T Territory

First Line	\$42.50
Each Additional Line ¹	\$16.75

2. CenturyLink, Frontier and Windstream Territory

First Line	TBD
Each Additional Line ¹	TBD

¹ Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.2 Home Free Package

A. Recurring and Nonrecurring Charges

Nonrecurring charges and service order charges apply, as described in Section 4.3.1 of this Price List. Charges for each Home Free Package line include a monthly recurring charge and applicable usage charges.

1. AT&T Territory

Monthly Recurring Charges (all rate groups): \$ 29.95

2. CenturyLink, Frontier and Windstream Territory

Monthly Recurring Charges: TBD

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.3 Business Advantage Local Exchange Service Lines

A. Monthly Recurring Charges

The following charges apply to Business Advantage Local Exchange Service lines per month. Rates and charges include touchtone service for each line. The rates and charges below apply to service provided on a month-to-month basis.

1. AT&T Territory

Rate Group	Business Advantage Flat Rate	Business Advantage 7200
5	\$27.00	\$71.00
5A	\$27.00	\$71.00
5B	\$27.00	\$71.00
5C	\$27.00	\$71.00
5D	\$27.00	\$71.00
7	\$31.70	\$71.00
7A	\$31.70	\$71.00
7B	\$31.70	\$71.00
7C	\$31.70	\$71.00
7D	\$31.70	\$71.00
7E	\$31.70	\$71.00
7F	\$31.70	\$71.00
12	\$41.00	\$71.00
12A	\$41.00	\$71.00
12B	\$41.00	\$71.00
12C	\$41.00	\$71.00
12D	\$41.00	\$71.00
12E	\$41.00	\$71.00

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.3 Business Advantage Local Exchange Service Lines, (Cont'd.)

A. Monthly Recurring Charges, (Cont'd.)

2. CenturyLink, Frontier and Windstream Territory

Business Advantage Flat Rate
TBD

Business Advantage 7200
TBD

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.3 Business Advantage Local Exchange Service Lines, (Cont'd.)

B. Usage Sensitive Charges and Allowances

1. Business Advantage Flat Rate Local Exchange Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

2. Business Advantage 7200 Local Exchange Service

Local usage in excess of 7200 minutes per month will be charged \$0.05 per minute. No other measured or message charges apply to calls placed or received from Advantage service lines.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.3 Business Local Exchange Service Lines, (Cont'd.)

C. Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.2 of this Price List. All such charges will appear on the next bill following installation of the service.

Nonrecurring charges for installation of Business lines are:

1. AT&T Territory

First Line	\$58.25
Each Additional Line ¹	\$30.00

2. CenturyLink, Frontier and Windstream Territory

First Line	TBD
Each Additional Line ¹	TBD

¹Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.3 Business Local Exchange Service Lines, (Cont'd.)

D. Flat Rate Monthly Recurring Charges

1. AT&T Territory

First Line	\$29.95
Each Additional Line ¹	\$29.95

2. Frontier Communications of Georgia Territory*

The following rates below, with mileage charges when applicable, entitle Customers to unlimited calling to all stations bearing the designation of Frontier Communications of Georgia, Inc. central office. Customers in the Register Exchange have extended area service to Claxton and Metter Exchanges. Customers in Statesboro Exchanges have extended area service to Claxton, Metter, Dover and Newington Exchanges.

	Register	Statesboro
First Line	\$19.82	\$19.82
Each Additional Line ¹	\$19.82	\$19.82

3. Frontier Communications of Fairmount Territory

First Line	\$58.84
Each Additional Line ¹	\$58.84

4. CenturyLink and Windstream Territory

First Line	ICB
Each Additional Line ¹	ICB

*In the case of extension stations from individual line, or private branch exchange stations, where the extension station or private branch exchange is not located in the same building as the main station or private branch exchange switchboard and for other circuit extensions of like character, where permitted, an extension line mileage charge of \$1.00 per month is made for each one-fourth mile, or fraction thereof, route measurement.

(T)

(N)

(N)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.4 Business Advantage PBX Trunk Service

A. Trunk Charges

The Business Advantage PBX Trunk rates shown below include Combination, Two-Way or Out Dial Trunks. Usage Sensitive Charges and Allowances for Business Advantage PBX Trunk Service are specified in Section 4.3.3.B.1 of this Price List. Nonrecurring charges for Business Advantage PBX Trunk Service are specified in Section 4.3.3.C of this Price List.

1. AT&T Territory

<u>Rate Group</u>	<u>Monthly Recurring Charge</u>
5	\$50.70
5A	\$52.46
5B	\$52.78
5C	\$51.74
5D	\$53.50
7	\$59.50
7A	\$68.38
7B	\$57.76
7C	\$58.72
7D	\$57.04
7E	\$58.80
7F	\$60.16
12	\$67.90
12A	\$65.94
12B	\$65.94
12C	\$65.31
12D	\$66.85
12E	\$66.85

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.4 Business Advantage PBX Trunk Service, (Cont'd.)

A. Trunk Charges, (Cont'd.)

2. CenturyLink, Frontier and Windstream Territory

Monthly Recurring Charge
TBD

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.4 PBX Trunk Service, (Cont'd.)

B. Direct Inward Dialing (DID) Service

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and nonrecurring charges for PBX Trunks as shown in this Price List. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of

1.	AT&T Territory	<u>Installation Charge</u>	<u>Monthly Recurring</u>
	Establish Trunk Group and Provide 1st Block of 20 DID Numbers	\$915.00	\$ 5.00
	Each Additional Block of 20 DID Numbers	\$ 15.00	\$ 5.00
	DID Trunk Termination	\$ 90.00	\$45.00
2.	CenturyLink, Frontier and Windstream Territory	<u>Installation Charge</u>	<u>Monthly Recurring</u>
	Establish Trunk Group and Provide 1st Block of 20 DID Numbers	TBD	TBD
	Each Additional Block of 20 DID Numbers	TBD	TBD
	DID Trunk Termination	TBD	TBD

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.4 PBX Trunk Service, (Cont'd.)

B. Direct Inward Dialing (DID) Service, (Cont'd.)

1. AT&T Territory

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Dual Tone Multifrequency Pulsing Option, Per Trunk	\$ n/a	\$ 7.50
Automatic Intercept Service (per number) ¹	\$16.00	\$ n/a

¹Provides automatic number referral for non-listed disconnected DID telephone numbers for twelve months or until the delivery of the new directory, whichever comes first. AIS is only provided where facilities permit.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.3 Local Service Rates, (Cont'd.)

4.3.4 PBX Trunk Service, (Cont'd.)

B. Direct Inward Dialing (DID) Service, (Cont'd.)

2. CenturyLink, Frontier and Windstream Territory

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Dual Tone Multifrequency Pulsing Option, Per Trunk	TBD	TBD
Automatic Intercept Service (per number) ¹	TBD	TBD

¹Provides automatic number referral for non-listed disconnected DID telephone numbers for twelve months or until the delivery of the new directory, whichever comes first. AIS is only provided where facilities permit.

Effective: August 25, 2014

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.4 Optional Calling Features

4.4.1 Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

A. AT&T Territory

Optional Calling Features	<u>Residential</u>	<u>Business</u>
Three-Way Calling	\$0.90	\$0.90
Call Return	\$0.90	\$0.90
Repeat Dialing	\$0.90	\$0.90
Busy Connect (Per call, per use)	\$0.90	\$0.75
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.4 Optional Calling Features, (Cont'd.)

4.4.1 Features Offered on a Usage Sensitive Basis, (Cont'd.)

B.	Frontier Communications of Georgia Territory			(T)
	Optional Calling Features	<u>Residential</u>	<u>Business</u>	
	Three-Way Calling	*	\$1.50	(N)
	Call Return	*	\$1.50	
	Repeat Dialing	*	\$1.50	
	Busy Connect (Per call, per use)	*	\$1.50	
	Call Trace	*	\$3.99	(N)
C.	Frontier Communications of Fairmount Territory			(T)
	Optional Calling Features	<u>Residential</u>	<u>Business</u>	(N)
	Three-Way Calling	*	\$1.50	
	Call Return	*	\$1.50	
	Repeat Dialing	*	\$1.50	
	Busy Connect (Per call, per use)	*	\$1.50	
	Call Trace	*	\$3.99	(N)
D.	CenturyLink and Windstream Territory			(T)
	Optional Calling Features	<u>Residential</u>	<u>Business</u>	(N)
	Three-Way Calling	*	ICB	
	Call Return	*	ICB	
	Repeat Dialing	*	ICB	
	Busy Connect (Per call, per use)	*	ICB	
	Calling Number Delivery Blocking, Per Call	*	ICB	(N)

*Service not offered to residential Customers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.4 Optional Calling Features, (Cont'd.)

4.4.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.4 Optional Calling Features, (Cont'd.)

4.4.2 Features Offered on Monthly Basis, (Cont'd.)

A. AT&T Territory

	<u>Residential</u>	<u>Business</u>	
Optional Calling Features			
Call Waiting	\$2.75	\$3.50	
Call Forwarding Variable	\$2.00	\$3.25	
Three Way Calling	\$2.50	\$3.50	(I)
Speed Calling (8-code)	N/A	N/A	(I)
Speed Calling (30-code)	\$2.25	\$3.50	(C)
Call Forwarding Busy Line	\$.50	\$2.00	(I)
Call Forwarding Don't Answer	\$.50	\$2.00	
Call Forwarding Don't Answer-Ring Control	\$.50	\$2.50	
Customer Control of Call Forwarding Busy Line	\$1.50	\$4.00	
Customer Control of Call Forwarding Don't Answer	\$1.50	\$4.00	
Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath ¹	\$1.00	\$2.50	
Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath ¹	\$1.00	\$2.50	
Call Forwarding Variable Multipath or Remote Access-Call Forwarding Variable Multipath ^{1,2}	\$1.50	\$2.50	
Call Block	\$2.00	\$2.75	
Call Return	\$2.50	\$3.25	
Call Selector	\$1.75	\$2.75	
Call Tracing	\$2.00	\$3.50	
Repeat Dialing	\$1.85	\$3.00	
Preferred Call Forwarding	\$1.75	\$3.00	
Three-Way Calling with Transfer ²	\$2.50	\$3.50	
Remote Access-Call Forwarding Variable	\$2.60	\$5.00	
Multiple Directory Number Distinctive Ringing - First DN	\$2.50	\$4.75	(M)
Multiple Directory Number Distinctive Ringing - Two DN's	\$3.50	\$5.75	
Caller ID – Basic	\$3.50	\$5.75	
Caller ID - Deluxe (with ACR)	\$4.00	\$5.75	
Enhanced Caller ID (with ACR)	n/a	\$8.50	
Enhanced Caller ID with Call Management	n/a	\$9.00	
Call Waiting Deluxe With Call Forwarding Don't Answer	n/a	n/a	
Call Waiting Deluxe With Conferencing	\$3.25	n/a	
Remote Access to Call Forwarding	\$9.25	\$9.25	
Star 98 Access	\$.50	\$1.00	(M)

¹ Monthly rate per call forwarding path in excess of ten paths.

² Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

Certain material now found on this page was previously located on Page 72.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.4 Optional Calling Features, (Cont'd.)

4.4.2 Features Offered on Monthly Basis, (Cont'd.)

B. Frontier Communications of Georgia Territory

	<u>Residential</u>	<u>Business</u>	(T)(M)
Call Waiting/Call Waiting ID/Cancel Call Waiting	*	\$7.00	(N)
Call Forwarding	*	\$6.99	
Three-Way Calling	*	\$6.99	
Speed Calling	*	\$6.99	
Distinctive Ring	*	\$3.00	
Remote Access - Call Forward	*	\$6.99	
Caller ID	*	\$10.99	
Call Return	*	\$6.99	
Busy Number Redial	*	\$6.00	
Priority Call	*	\$6.00	
Selective Call Rejection	*	\$6.99	
Selective Call Acceptance	*	\$6.99	
Selective Call Forwarding	*	\$6.99	
Anonymous Call Rejection	*	\$1.00	
Multiple Simultaneous Call Forward	*	\$11.00	(N)

Certain material previously found on this page is now located on Page 71.1.

*Service not offered to residential Customers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.4 Optional Calling Features, (Cont'd.)

4.4.2 Features Offered on Monthly Basis, (Cont'd.)

C. Frontier Communications of Fairmount Territory

	<u>Residential</u>	<u>Business</u>	
Call Waiting/Call Waiting ID/Cancel Call Waiting	*	\$7.00	(N)
Call Forwarding	*	\$6.99	
Three-Way Calling	*	\$6.99	
Speed Calling	*	\$6.99	
Distinctive Ring	*	\$3.00	
Remote Access - Call Forward	*	\$6.99	
Caller ID	*	\$10.99	
Call Return	*	\$6.99	
Busy Number Redial	*	\$6.00	
Priority Call	*	\$6.00	
Selective Call Rejection	*	\$6.99	
Selective Call Acceptance	*	\$6.99	
Selective Call Forwarding	*	\$6.99	
Anonymous Call Rejection	*	\$1.00	
Multiple Simultaneous Call Forward	*	\$11.00	(N)

*Service not offered to residential Customers.

All material previously found on this page is now located on Page 70.
 Material now found on this page was previously located on Page 71.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.4 Optional Calling Features, (Cont'd.)

4.4.2 Features Offered on Monthly Basis, (Cont'd.)

D.	CenturyLink and Windstream Territory			(T)
	Optional Calling Features	<u>Residential</u>	<u>Business</u>	(N)
	Multiple Directory Number Distinctive Ringing - First DN	*	ICB	
	Multiple Directory Number Distinctive Ringing - Two DN's	*	ICB	
	Caller ID – Basic	*	ICB	
	Caller ID - Deluxe (with ACR)	*	ICB	
	Enhanced Caller ID (with ACR)	*	ICB	
	Enhanced Caller ID with Call Management	*	ICB	
	Call Waiting Deluxe With Call Forwarding Don't Answer	*	ICB	
	Call Waiting Deluxe With Conferencing	*	ICB	
	Remote Call Forwarding	*	ICB	
	Star 98 Access	*	ICB	(N)

*Service not offered to residential Customers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.5 Directory Listing Services

4.5.1 Directory Listings

A. Additional Listings

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for herein. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

1. AT&T Territory

	<u>Residential</u>	<u>Business</u>
- Each Additional Listing	\$0.95	\$2.10

2. Frontier Communications of Georgia Territory (T)

	<u>Residential</u>	<u>Business</u>	
- Each Additional Listing	*	\$3.00	(N)
			(N)

3. Frontier Communications of Fairmount Territory (T)

	<u>Residential</u>	<u>Business</u>	
- Each Additional Listing	*	\$3.00	(N)
			(N)

4. CenturyLink and Windstream Territory (T)

	<u>Residential</u>	<u>Business</u>	
- Each Additional Listing	*	ICB	(N)
			(N)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.5 Directory Listing Services, (Cont'd.)

4.5.1 Directory Listings, (Cont'd.)

B. Nonpublished Service

There is a monthly charge for each nonpublished service. This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

1. AT&T Territory

Nonpublished service charge, per month: \$5.50 (I)

2. Frontier Communications of Georgia Territory (T)

Nonpublished service charge, per month: \$5.00 (N)

3. Frontier Communications of Fairmount Territory (T)

Nonpublished service charge, per month: \$5.00 (N)

4. CenturyLink and Windstream Territory (T)

Nonpublished service charge, per month: ICB (N)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.5 Directory Listing Services, (Cont'd.)

4.5.1 Directory Listings, (Cont'd.)

C. Nonlisted Service

There is a monthly charge for each nonlisted service. This charge applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

1. AT&T Territory
Nonlisted service charge, per month: \$3.50 (C)
 2. Frontier Communications of Georgia Territory (T)
Nonlisted service charge, per month: \$4.00 (N)
 3. Frontier Communications of Fairmount Territory (T)
Nonlisted service charge, per month: \$4.00 (N)
 4. CenturyLink and Windstream Territory (T)
Nonlisted service charge, per month: ICB (N)
-

Spectrotel, Inc.
d/b/a OneTouch Communications
3535 State Highway 66, Suite 7
Neptune, New Jersey 07753

Georgia Price List
Original Page 77

Effective: August 25, 2014

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 4 - RATES, (CONT'D.)

4.6 IntraLATA Toll Service

Rates, terms, and conditions of the Company's intraLATA toll services are found in the Company's intrastate interexchange services Price List.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 5 - SPECIAL ARRANGEMENTS

5.1 Individual Case Basis (ICB) Arrangements

Special arrangements may be undertaken on a reasonable effort basis at the request of the Customer. Special arrangements include any service or facility relating to a regulated telecommunications service not otherwise specified under this Price List or any applicable contract, or for the provision of service on an expedited basis or in some other manner different from the normal Price List or contract conditions. Appropriate recurring charges and/or nonrecurring charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements.

5.2 Contract Pricing

At the option of the Company, services may be offered on a contract basis to meet specialized pricing requirements of the Customer not contemplated by this Price List. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein and waiver of recurring, nonrecurring, or usage charges. The terms of the contract may be based partially or completely on the term and revenue commitment, mixture of services, or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specific in each individual contract.

5.3 Promotional Programs

The Company may, from time to time, offer services in this tariff at special promotional rates and/or terms.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 6 - MISCELLANEOUS SERVICES

6.1 Dialing Code for Telephone Relay Service (TRS)

6.1.1 General

- A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued in CC Docket 92-105, the Federal Communications Commission (FCC) assigned the 711 dialing code for nationwide access to Telephone Relay Service (TRS) entities, to be implemented not later than October 1, 2001.
- B. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
- C. This service is subject to the availability of the 711 dialing code.
- D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- E. Limitations and use of service as stated elsewhere in this Tariff apply.
- F. Directory Listings may be provided for 711 at no charge.
- G. Access to 711 is not available to the following classes of service:
 - 1. Hotel/Motel/Hospital Service (toll call only)
 - 2. 1+
 - 3. 0+, 0-, (Credit Card, Third-Party Billing, Collect Calls)
 - 4. Inmate Service
 - 5. 101XXXX
 - 6. Cellular - Type 2A

In addition, operator assisted calls to the 711 will not be completed.

- H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 6 - MISCELLANEOUS SERVICES, (CONT'D.)

6.1 Dialing Code for Telephone Relay Service (TRS), (Cont'd.)

6.1.1 General, (Cont'd.)

- H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.
- I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

6.1.2 Service Requirement and Conditions

- A. Requests for 711 Dialing Code must be submitted in writing to the Georgia Public Service Commission, for the assignment of the 711 code.
 - B. The Company will provision the TRS entity's request within a reasonable time, given the complexity of the order. If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A, preceding.
 - C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgment of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months' written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is affected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay service subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 6 - MISCELLANEOUS SERVICES, (CONT'D.)

6.1 Dialing Code for Telephone Relay Service (TRS), (Cont'd.)

6.1.2 Service Requirement and Conditions, (Cont'd.)

- D. Only one 10 digit toll free number may be used as the lead number per basic local calling area.
- E. The 711 Dialing code is provided where facilities permit.
- F. TRS entity should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach telephone relay service provided by dialing 711.
- G. TRS entity should work separately with each local exchange Company to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
- H. 711 Dialing code will be provided under the following conditions.
 - 1. For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.
 - 2. The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant.
 - 3. The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 6 - MISCELLANEOUS SERVICES, (CONT'D.)

6.1 Dialing Code for Telephone Relay Service (TRS), (Cont'd.)

6.1.2 Service Requirement and Conditions, (Cont'd.)

H. (continued)

4. The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to , any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claims of liable and slander.
 5. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.
 6. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 6 - MISCELLANEOUS SERVICES, (CONT'D.)

6.1 Dialing Code for Telephone Relay Service (TRS), (Cont'd.)

6.1.2 Service Requirement and Conditions, (Cont'd.)

- I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.
 - 1. The TRS entity will provide announcements. The Company will provide only the delivery of the call.
 - 2. The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.
 - 3. The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the reorder-announcement equipment located on the TRS entity's premises.
 - 4. The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the reorder-announcement equipment located on the TRS entity's premises.
 - J. The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
 - K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.
-

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE LIST

SECTION 6 - MISCELLANEOUS SERVICES, (CONT'D.)

6.1 Dialing Code for Telephone Relay Service (TRS), (Cont'd.)

6.1.3 Georgia Telecommunications Relay Service Surcharge

All local exchange telecommunication companies providing service in Georgia are required to collect a surcharge which funds the Telecommunications Relay Service and Telecommunications Equipment Distribution Programs. The Company will collect this monthly surcharge from its Customers on all residential and business access lines at the rate set by the Georgia Public Service Commission.

Telecommunications Relay Service Surcharge	\$0.11	(I)
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