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d/b/a Touch Base Communications  
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Mississippi Price Guide  
Original Title Page

Effective: November 1, 2015

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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Mississippi  
Local and Interexchange Telecommunications Services Price Guide  
of  
Spectrotel, Inc.  
d/b/a Touch Base Communications

This Price Guide contains the descriptions, regulations, and rates applicable to the provision Local and of Interexchange Telecommunications Services provided by Spectrotel, Inc. with principal offices at 3535 State Highway 66, Suite 7, Neptune, New Jersey 07753 for services furnished within the State of Mississippi. This Price Guide may be inspected, during normal business hours, at the Company's principal place of business or at the Company's website at:

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**CHECK SHEET**

Pages of this Price Guide, as indicated below, are as of the date shown at the right top of the respective pages. Original and revised pages, as named below, comprise all changes from the original Price Guide and are currently in effect as of the date on this page.

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**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this Price Guide for the purpose indicated below:

- (C)** - To signify changed regulation.
  - (D)** - To signify discontinued rate or regulation.
  - (I)** - To signify increased rate.
  - (M)** - To signify a move in the location of text.
  - (N)** - To signify new rate or regulation.
  - (R)** - To signify reduced rate.
  - (S)** - To signify reissued matter.
  - (T)** - To signify a change in text but no change in rate or regulation.
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**SECTION 1 - SERVICE AREAS**

**1.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- AT&T Mississippi
- Frontier Communications of Mississippi

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**SECTION 1 - SERVICE AREAS, (CONT'D.)**

**1.2 Rate Groups**

**1.2.1 AT&T Mississippi**

Charges for local services provided by the Company in certain areas may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Mississippi Public Service Commission reclassifies an exchange or End Office from one Rate Group to another, the reclassification will also apply to the Company's Customers who purchase services under this Price Guide. Local calling areas and Rate Group assignments are equivalent to those areas and groups specified in AT&T Telecommunications, Inc. Mississippi General Subscriber Service Tariff ("GSST").

A. AT&T Rate Group Equivalents

| Rate Group | Exchange Access Lines and PBX Trunks In Local Calling Area -<br>Upper Limit |
|------------|---|
| 1          | up to 5,600   |
| 2          | 5,601 to 7,400  |
| 3          | 7,401 to 9,800  |
| 4          | 9,801 to 13,000   |
| 5          | 13,001 to 17,300  |
| 6          | 17,301 to 22,900  |
| 7          | 22,901 to 30,200  |
| 8          | 30,201 to 39,900  |
| 9          | 39,901 to 52,800  |
| 10         | 52,801 to 69,800  |
| 11         | 69,801 to 92,300  |
| 12         | 92,301 to 122,000   |
| 13         | 122,001 +   |

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**SECTION 2 - SERVICE CHARGES AND SURCHARGES**

**2.1 Service Order and Change Charges**

**2.1.1 General**

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

**New Installation Charge** - applies to requests for initial connection or establishment of telephone service to the Company. This charge applies to each line installed.

**Technician Dispatch Charge** - applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to move, add, change or install service, or to isolate a problem reported to the Company which cannot be handled remotely. This charge also applies when the Customer fails to meet the Company agent or employees for the prearrangement appointment as requested.

**Service Order Change Charge** - applies to work associated with Customer-requested changes to existing services, including adding or deleting line features. One Service Order Change Charge applies for each change order requested by the Customer. If multiple changes are requested by the Customer and occur on the same order, only one charge applies.

**Move Charge** - applies when a Customer requests a move or change in physical location of each line. This charge applies whether a Customer changes a telephone number or not. In addition, if the Customer requests a telephone number change, a separate charge may apply.

**Telephone Number Change Charge** - applies to each Customer-initiated change in telephone number.

**Record Order Change Charge** - applies when billing or contact information is changed on a Customer account.

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**SECTION 2 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**2.1 Service Order and Change Charges, (Cont'd.)**

**2.1.2 Rates**

**A. AT&T Territory**

|                                      | <b>Residence</b> | <b>Business</b> |
|--------------------------------------|------------------|-----------------|
| New Installation Charge, first line: | \$46.00          | \$50.00         |
| Each additional line                 | \$13.00          | \$50.00         |
| Line Change Charge                   | \$15.50          | \$17.50         |
| Each additional line                 | \$11.00          | \$17.50         |
| Secondary Service Order Charge       | \$8.00           | \$7.50          |

**B. Frontier Territory**

|   | <b>Residence*</b> | <b>Business</b> |
|---|-------------------|-----------------|
| New Installation, Premises Visit Required     |                   |                 |
| First Line                                    | N/A               | \$45.50         |
| Each additional line                          | N/A               | \$45.50         |
| New Installation, Premises Visit Not Required |                   |                 |
| first line                                    | N/A               | \$33.50         |
| Each additional line                          | N/A               | \$33.50         |
| Line Change Charge                            | N/A               | \$17.50         |
| Each additional line                          | N/A               | \$17.50         |
| Secondary Service Order Charge                | N/A               | \$17.50         |

\*Residential Service not available in Frontier Territory.

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**SECTION 2 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**2.2 Premises Visit Charge**

Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

**A. AT&T Territory**

|                                     | <b>Residence</b> | <b>Business</b> |
|-------------------------------------|------------------|-----------------|
| Duration of time, per technician    |                  |                 |
| Initial 15 Minute increment         | \$44.00          | \$46.00         |
| Each Additional 15 minute increment | \$22.00          | \$22.00         |

**B. Frontier Territory**

|  | <b>Residence*</b> | <b>Business</b> |
|--|-------------------|-----------------|
| Premises Visit Work Charge   | N/A               | \$13.50         |
| Maintenance of Service Charge, Per Hour  | N/A               | \$35.00         |
| Each additional hour or fraction thereof<br>will be rounded to the next full hour. |                   |                 |

\*Residential Service not available in Frontier Territory.

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**SECTION 2 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**2.3 Restoral Charge**

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section I of this Price Guide.

**A. AT&T Territory**

|                        | <b>Residence</b> | <b>Business</b> |
|------------------------|------------------|-----------------|
| Restoration, per line: | \$45.00          | \$50.00         |

**B. Frontier Territory**

|  | <b>Residence*</b> | <b>Business</b> |
|--|-------------------|-----------------|
| Restoration Premises Visit Required      |                   |                 |
| First Line                               | N/A               | \$45.50         |
| Each additional line                     | N/A               | \$45.50         |
| Restoration, Premises Visit Not Required |                   |                 |
| first line                               | N/A               | \$33.50         |
| Each additional line                     | N/A               | \$33.50         |

\*Residential Service not available in Frontier Territory.

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**SECTION 2 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**2.4 Service Disconnect Fee**

A Service Disconnect Fee applies when the Company or the Customer disconnects service. This Service Disconnect Fee applies to all services in all territories.

|                  |         |
|------------------|---------|
| Per Order Charge | \$ 7.50 |
| Per Line Charge  | \$17.00 |

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**SECTION 2 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**2.5 Carrier Presubscription**

**2.5.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier that the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

**2.5.2 Presubscription Options**

Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

- Option A:** Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
  - Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
  - Option C:** Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
  - Option D:** Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription
  - Option E:** Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.
  - Option F:** Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.
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**SECTION 2 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**2.5 Carrier Presubscription, (Cont'd.)**

**2.5.3 Rules and Regulations**

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 2.5.5 below:

**2.5.4 Presubscription Procedures**

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 2.5.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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**SECTION 2 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**2.5 Carrier Presubscription, (Cont'd.)**

**2.5.5 Presubscription Charges**

**A. Application of Charges**

After a Customer' initial selection for a presubscribed toll carrier and as detailed in Paragraph 2.5.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**B. Nonrecurring Charges**

|  |        |
|--|--------|
| Per business or residence line, trunk, or port |        |
| Initial Line, or Trunk or Port                 | \$5.00 |
| Additional Line, Trunk or Port                 | \$5.00 |

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**SECTION 2 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**2.6 Public Telephone Surcharge**

In order to recover Company expenses to comply with the FCC's pay telephone compensation plan on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the “#” symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.50

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**SECTION 3 - BASIC SERVICES AND RATES**

**3.1 General**

Local exchange service is offered to business and residential Customers on a presubscription basis from equal access originating end offices only. Rates for service may vary by call type and/or term commitment. Usage rates, per call charges and monthly fees may apply. In addition, applicable Service Order and other non-recurring charges may apply. Call timing is defined in the description for each service. Service is available 24 hours a day, 7 days a week. Service is available where technically feasible and where facilities permit.

**3.1.1 Application of Business and Residential Rates**

- A.** The determination as to whether telephone service should be classified as Business or Residential is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, service is classified as Residential service.
- B.** Business rates apply at the following locations, among others:
  - 1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
  - 2. In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in residence locations where an extension is located at a place where business rates would apply.
  - 3. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
  - 4. In any residence location where there is substantial business use of the service and the Customer has no service at business rates.



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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 3 - BASIC SERVICES AND RATES**

**3.1 General, (Cont'd.)**

**3.1.1 Application of Business and Residential Rates, (Cont'd.)**

**C.** Residence rates apply at the following locations, among others:

1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has service charged for at business rates another location.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 3 - BASIC SERVICES AND RATES, (CONT'D.)**

**3.2 Charges Based on Duration of Use**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1** Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
  - 3.2.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
  - 3.2.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
  - 3.2.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
  - 3.2.5** All times refer to local time.
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 3 - BASIC SERVICES AND RATES, (CONT'D.)**

**3.3 Basic Local Exchange Service**

**3.3.1 General**

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

- receive calls from other stations on the public switched telephone network;
- access the Company's Local Calling Services and other Services as set forth in this Price Guide;
- access interexchange calling services of the Company and of other carriers;
- access (at no additional charge) to the Company's operators and business office for service related assistance;
- access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- access relay services for the hearing and/or speech impaired.

Basic Local Exchange Services cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line Residence and Business Basic Local Exchange Service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 5 - BASIC SERVICES AND RATES, (CONT'D.)**

**3.3 Basic Local Exchange Service, (Cont'd.)**

**3.3.2 Residential Local Exchange Service**

Flat Rate Residential Local Exchange Service provides a Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Flat Rate Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for Flat Rate Local Exchange Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Flat Rate Local Exchange Service includes unlimited local exchange calling per month.

**A. AT&T Territory**

| <u>RATE GROUP</u> | <u>SERVICE TYPE</u> |                                |
|-------------------|---------------------|--------------------------------|
|                   | <u>Flat Rate</u>    | <u>Measured Standard Usage</u> |
| Group 1           | \$15.50             | \$9.91                         |
| Group 2           | \$15.68             | \$10.15                        |
| Group 3           | \$15.85             | \$10.39                        |
| Group 4           | \$16.03             | \$10.62                        |
| Group 5           | \$16.20             | \$10.85                        |
| Group 6           | \$17.08             | \$11.09                        |
| Group 7           | \$17.25             | \$11.32                        |
| Group 8           | \$17.43             | \$11.56                        |
| Group 9           | \$17.60             | \$11.79                        |
| Group 10          | \$18.48             | \$12.03                        |
| Group 11          | \$18.66             | \$12.26                        |
| Group 12          | \$18.84             | \$12.50                        |
| Group 13          | \$19.01             | \$12.74                        |

**B. Frontier Territory**

Residential Service not available in Frontier Territory.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 3 - BASIC SERVICES AND RATES, (CONT'D.)**

**3.3 Basic Local Exchange Service, (Cont'd.)**

**3.3.3 Business Local Exchange Service**

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Business Advantage Local Exchange Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

There are 2 service options:

- Flat Rate Service

Flat Rate Service provides business Customers with unlimited local calling only. Long distance and intraLATA toll usage will be billed at per-minute rates, as found in Section 5 of this Price Guide.

- Measured Service

Measured Service provides business Customers with measured local, toll, and Long Distance calling. Long distance and intraLATA toll usage will be billed at per-minute rates, as found in Section 5 of this Price Guide.

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**SECTION 3 - BASIC SERVICES AND RATES, (CONT'D.)**

**3.3 Basic Local Exchange Service, (Cont'd.)**

**3.3.3 Business Local Exchange Service, (Cont'd.)**

**A. Rates and Charges**

**1. AT&T Territory**

|                   | Monthly Recurring Charge |                 |
|-------------------|--------------------------|-----------------|
|                   | <u>Flat Rate</u>         | <u>Measured</u> |
| Flat Rate         | \$31.95                  | \$29.95         |
| Local Usage*      |                          |                 |
| Band A 0-10 miles |                          |                 |
| Initial MOU       | Included                 | \$0.04          |
| Additional MOU    | Included                 | \$0.02          |
| Band B 10 + miles |                          |                 |
| Initial MOU       | Included                 | \$0.06          |
| Additional MOU    | Included                 | \$0.04          |

\* evening rates (5 PM-11PM Sunday-Friday) are discounted 305%; night and weekend rates (11PM-8AM Sunday-Friday) are discounted 60%

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**SECTION 3 - BASIC SERVICES AND RATES, (CONT'D.)**

**3.3 Basic Local Exchange Service, (Cont'd.)**

**3.3.3 Business Local Exchange Service, (Cont'd.)**

**A. Rates and Charges**

**2. Frontier Territory**

|                       | Monthly Recurring Charge |                  |
|-----------------------|--------------------------|------------------|
|                       | <u>One Party</u>         | <u>Two Party</u> |
| Flat Rate             | \$34.10                  | \$33.60          |
| Measured Rate Service | N/A                      | N/A              |

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**SECTION 3 - BASIC SERVICES AND RATES, (CONT'D.)**

**3.3 Basic Local Exchange Service, (Cont'd.)**

**3.3.4 Business PBX Trunk Service**

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group.

PBX Trunks are available as Inward, Outward or Two-Way combination trunks where services and facilities permit. PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges.

Recurring charges for PBX Trunk Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Usage Sensitive Charges and Allowances for Business Advantage PBX Trunk Service are specified in Section 3.3.3.C of this Price Guide. Service Charges and Surcharges for Business Advantage PBX Trunk Service are listed in Section 4 of this Price Guide under business rates.



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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 3 - BASIC SERVICES AND RATES, (CONT'D.)**

**3.3 Basic Local Exchange Service, (Cont'd.)**

**3.3.4 Business PBX Trunk Service, (Cont'd.)**

A. AT&T Territory

| <u>RATE GROUP</u> | SERVICE TYPE    |                     |                                 |
|-------------------|-----------------|---------------------|---------------------------------|
|                   | Flat Rate Trunk | Flat Rate DID Trunk | Flat Rate DID Combination Trunk |
| Group 1           | \$34.61         | \$34.61             | \$69.22                         |
| Group 2           | \$35.78         | \$35.78             | \$71.56                         |
| Group 3           | \$36.95         | \$36.95             | \$73.90                         |
| Group 4           | \$36.95         | \$36.95             | \$73.90                         |
| Group 5           | \$36.95         | \$36.95             | \$73.90                         |
| Group 6           | \$36.95         | \$36.95             | \$73.90                         |
| Group 7           | \$36.95         | \$36.95             | \$73.90                         |
| Group 8           | \$36.95         | \$36.95             | \$73.90                         |
| Group 9           | \$36.95         | \$36.95             | \$73.90                         |
| Group 10          | \$36.95         | \$36.95             | \$73.90                         |
| Group 11          | \$36.95         | \$36.95             | \$73.90                         |
| Group 12          | \$36.95         | \$36.95             | \$73.90                         |
| Group 13          | \$36.95         | \$36.95             | \$73.90                         |

B. Frontier Territory

Not Available to Customers in Frontier Territory.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 3 - BASIC SERVICES AND RATES, (CONT'D.)**

**3.3 Basic Local Exchange Service, (Cont'd.)**

**3.3.5 Direct Inward Dialing (DID) Service**

Direct Inward Dialing (“DID”) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer’s location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following maximum charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and nonrecurring charges for PBX Trunks as shown in this Price Guide. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

|    |  |                     |                   |
|----|--|---------------------|-------------------|
| A. | AT&T Territory   |                     |                   |
|    |  | Installation Charge | Monthly Recurring |
|    | Establish Trunk Group and Provide<br>1st Block of 20 DID Numbers | \$480.00            | \$ 4.85           |
|    | Each Additional Block of 20 DID Numbers                          | \$480.00            | \$ 4.85           |
|    | Dual Tone Multifrequency Pulsing Option,<br>Per Trunk            | \$ n/a              | \$ 10.00          |
|    | Automatic Intercept Service, per number <sup>1</sup>             | \$16.00             | \$ n/a            |
| B. | Frontier Territory   |                     |                   |
|    | Not Available to Customers in Frontier Territory.                |                     |                   |

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES**

**4.1 Custom Calling Features**

**4.1.1 General**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

**4.1.2 Description of Features**

Call Forwarding – Automatically routes incoming calls to a predetermined telephone number

Call Forward No Answer – Automatically routes incoming calls to a predetermined telephone number when the called line does not answer within a pre-specified number of rings.

Call Forward Busy – Automatically routes incoming calls to a predetermined telephone number when the called line is busy.

Call Waiting – Signals the Customer with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

3 – Way Calling – Allows the Customer to add a third party to an existing conversation.

Speed Calling 8 – Allows the Customer to dial an abbreviated code to originate a call to any of 8 programmed telephone numbers.

Speed Calling 30– Allows the Customer to dial an abbreviated code to originate a call to any of 30 programmed telephone numbers.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.1 Custom Calling Features, (Cont'd.)**

**4.1.2 Description of Features, (Cont'd.)**

Auto Call Back – Automatically redials the last incoming call.

Repeat Dialing – Automatically redials a busy number for up to 30 minutes until line is available.

Call Screening – Automatically rejects calls from a specified list of numbers or from the incoming number.

Caller ID - Provides for the display of the calling party telephone number on Caller ID compatible Customer premises equipment.

Caller ID with Name – Provides for the display of the calling party name and telephone number on Caller ID compatible Customer premises equipment.

Multi Ring Service 1 – Provides the Customer with two (2) separate telephone numbers, each with a distinctive ring, associated with one line.

Multi Ring Service 2 - Provides the Customer with three (3) separate telephone numbers, each with a distinctive ring, associated with one line.

Caller Originating Trace – Allows the Customer to dial a Call Trace activation code to initiate a trace of the last incoming call without obtaining prior legal authorization or assistance from the Company. The results of a completed trace will be recorded in the Central Office and will be made available only to law enforcement agencies, as directed by the Customers.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.1 Custom Calling Features, (Cont'd.)**

**4.1.3 Rates and Charges**

- A.** The following features are available to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the features.

**1. AT&T Territory**

| <b>Custom Calling Feature</b> | <b>Residence</b> | <b>Business</b> |
|-------------------------------|------------------|-----------------|
| Call Forwarding               | \$5.00           | \$6.00          |
| Call Forward – No Answer      | \$1.20           | \$4.00          |
| Call Forward – Busy           | \$1.20           | \$4.00          |
| Call Waiting                  | \$6.00           | \$7.50          |
| 3-Way Calling                 | \$6.00           | \$6.50          |
| Speed Calling 8               | \$4.50           | \$5.00          |
| Speed Calling 30              | \$5.00           | \$5.00          |
| Auto Call Back                | \$6.00           | \$6.50          |
| Repeat Dialing                | \$5.00           | \$6.50          |
| Call Screening                | \$5.00           | \$6.50          |
| Caller ID                     | \$8.00           | \$11.00         |
| Caller ID with Name           | \$9.00           | \$11.00         |
| Multi Ring Service 1          | \$4.70           | \$11.00         |
| Multi Ring Service 2          | \$7.00           | \$12.00         |

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.1 Custom Calling Features, (Cont'd.)**

**4.1.3 Rates and Charges, (Cont'd.)**

**A. (Cont'd.)**

**2. Frontier Territory**

| <b>Custom Calling Feature</b>      | <b>Business</b> |
|------------------------------------|-----------------|
| Call Waiting / Cancel Call Waiting | \$4.50          |
| Call Forwarding                    | \$3.00          |
| Three-Way Calling                  | \$3.00          |
| Speed Calling (8-Code)             | \$2.75          |
| Speed Calling (30 Code)            | \$3.50          |
| Distinctive Ring                   | \$3.00          |
| Caller ID Name                     | \$8.00          |
| Call Return                        | \$4.50          |
| Busy Number Redial                 | \$4.50          |
| Priority Call                      | \$4.00          |
| Selective Call Rejection           | \$4.00          |
| Selective Call Acceptance          | 4.00            |
| Selective Call Forwarding          | \$4.00          |
| Anonymous Call Rejection           | \$1.00          |
| Remote Activated Call Forward      | \$3.00          |
| Multiple Simultaneous Call Forward | \$11.00         |

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.1 Custom Calling Features, (Cont'd.)**

**4.1.3 Rates and Charges (Cont'd.)**

**B.** The following features are available to all local exchange Customers on a per use basis. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed a per use charge each time the feature is used by the Customer. Customers may choose to subscribe to these features on a monthly basis to obtain unlimited use of these features for a fixed monthly charge.

1. AT&T Territory

| <b>Custom Calling Feature</b> | <b>Rate Per Use</b> |
|-------------------------------|---------------------|
| 3-Way Calling                 | \$0.90              |
| Repeat Dialing                | \$0.90              |
| Automatic Callback            | \$0.90              |
| Caller Originating Trace      | \$4.50              |

2. Frontier Territory

| <b>Custom Calling Feature</b> | <b>Rate Per Use</b> |
|-------------------------------|---------------------|
| 3-Way Calling                 | \$1.50              |
| Repeat Dialing                | \$1.50              |
| Automatic Callback            | \$1.50              |
| Caller Originating Trace      | \$3.00              |

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.3 Operator Service**

**4.3.1 General**

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

**Customer Dialed Calling/Credit Card Call** - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

**Operator Dialed Calling/Credit Card Call** - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

**Operator Station** - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

**Person-to-Person** - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.3 Operator Service (Cont'd.)**

**4.3.2 Busy Line Verification and Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

A Verification Charge will apply when:

- A.** The operator verifies that the line is busy with a call in progress, or
- B.** The operator verifies that the line is available for incoming calls.

Both a Verification Charge and an Emergency Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.3 Operator Service, (Cont'd.)**

**4.3.3 Local and IntraLATA Operator Service Rates**

**A. Per Call Service Charges**

**1. AT&T Territory**

|   |        |
|---|--------|
| Customer Dialed Calling                 | \$1.00 |
| Operator Dialed Calling                 | \$2.50 |
| Partially Automated Surcharge           | \$0.60 |
| Operator Dialed Surcharge               | \$1.25 |
| Person-to-Person                        | \$5.00 |
| Busy Line Verification, per request     | \$1.95 |
| Emergency Interrupt Charge, per request | \$2.89 |

**2. Frontier Territory**

|   |        |
|---|--------|
| Customer Dialed Calling                 | \$1.50 |
| Operator Dialed Calling                 | \$1.50 |
| Partially Automated Surcharge           | \$1.50 |
| Operator Dialed Surcharge               | \$0.60 |
| Person-to-Person                        | \$3.00 |
| Busy Line Verification, per request     | \$0.95 |
| Emergency Interrupt Charge, per request | \$1.40 |

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.4 Directory Assistance Service**

**4.4.1 General**

A Customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The Customer may request a maximum of two (2) telephone numbers per call to Directory Assistance service without additional charges.

**4.4.2 Regulations**

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A.** Calls originating from a Public Telephone Service line to points within the local and intraLATA calling area.
  - B.** Requests for telephone numbers of non-published service.
  - C.** Requests in which the Directory Assistance operator provides an incorrect number provided that the calling party reports the wrong number to the Company.
  - D.** Requests for telephone numbers which were omitted from the alphabetical directory as a result of Company error.
  - E.** Calls for Directory Assistance from handicapped persons who have requested exemption from the Directory Assistance charge and who have been certified to the Company as being unable to use telephone directories because of a visual or physical handicap. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist, or a social agency that conducts programs for the handicapped in cooperation with an official agency of the State of Mississippi or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.4 Directory Assistance Service, (Cont'd.)**

**4.4.3 Rates**

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

|                                  |        |
|----------------------------------|--------|
| Per Call to Directory Assistance | \$1.99 |
|----------------------------------|--------|

**4.4.4 Call Completion**

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number.

There are no allowances for Directory Assistance Call Completion, however, the Directory Assistance portion of the call is still governed by the appropriate call allowances and exemptions as stated in Section 4.4.2 of this Price Guide.

A. AT&T Territory

|                                     |        |
|-------------------------------------|--------|
| Local and intraLATA Toll, Per Call: | \$1.25 |
|-------------------------------------|--------|

|                           |        |
|---------------------------|--------|
| InterLATA Toll, Per Call: | \$1.25 |
|---------------------------|--------|

B. Frontier Territory

|                                     |        |
|-------------------------------------|--------|
| Local and intraLATA Toll, Per Call: | \$0.60 |
|-------------------------------------|--------|

|                           |        |
|---------------------------|--------|
| InterLATA Toll, Per Call: | \$0.60 |
|---------------------------|--------|

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.5 Directory Listing Service**

**4.5.1 General Terms and Conditions**

- A.** The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.
- B.** The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing, or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- C.** The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.5 Directory Listing Service, (Cont'd.)**

**4.5.1 General Terms and Conditions, (Cont'd.)**

- D.** Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
  - E.** In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
  - E.** Rates and regulations for listing service are applicable only to listings in the alphabetical directories.
  - G.** Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.
  - H.** A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.
  - I.** Listing services are available with all classes of main telephone exchange service.
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.2 Directory Listing Service, (Cont'd.)**

**4.2.2 Listings**

**A. Primary Listing**

One listing, termed the initial listing is included with each Customer's service, and with the initial line of a line hunting group.

**B. Additional Listings**

At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The monthly rate for additional listings apply when the listings appear in Directory Assistance records in accordance with the date requested by the Customer.

If an additional listing is ordered discontinued by the Customer after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear the monthly rate continues only to the date of cancellation by the Customer, with a minimum service period of one month.

**C. Foreign Listing**

Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.2 Directory Listing Service, (Cont'd.)**

**4.2.2 Listings, (Cont'd.)**

**D. Nonpublished Service**

Nonpublished service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records. However, such information may be displayed on a call-by-call basis at Public Safety Answering Point locations where Enhanced Universal Emergency Number service is provided (E911).

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.\



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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.2 Directory Listing Service, (Cont'd.)**

**4.2.2 Listings, (Cont'd.)**

**E. Nondirectory Listed Service**

Nondirectory listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nondirectory listed service or the disclosing of said number to any person.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.2 Directory Listing Service, (Cont'd.)**

**4.2.3 Rates**

**A. Nonrecurring Charges**

1. AT&T Territory

|  | Business | Residential |
|--|----------|-------------|
| Additional Listing, per listing:           | \$18.00  | \$8.00      |
| Foreign Listing:                           | \$18.00  | \$8.00      |
| Non-directory Listed Service, per listing: | \$18.00  | \$8.00      |

2. Frontier Territory

|  | Business | Residential |
|--|----------|-------------|
| Additional Listing, per listing:         | \$2.50   | \$2.50      |
| Nonpublished Service, per listing:       | \$4.00   | \$4.00      |
| Nondirectory Listed Service, per listing | \$3.00   | \$3.00      |

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**

**4.3 Toll Restriction**

**4.3.1 General**

- A.** The Company furnishes Toll Restriction Service whereby Customers may request that toll calls be blocked from completion by the Company's equipment. All toll restriction must comply with the Commissions rule's regarding call blocking and restriction.
- B.** Toll Restriction Service is subject to the nonrecurring charges and terms and conditions as specified in Section 1 of this Price Guide.
- C.** Toll Restriction Service is available only to subscribers of Local Exchange Service.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 5 - LONG DISTANCE SERVICES**

**5.1 General**

The Company offers interexchange long distance services, and operator assisted services business Customers within the State of Mississippi. Rates for these services vary by product. All of the Company's services are available 24 hours a day, seven days a week.

**5.3 Outbound Services**

**5.3.1 IntraLATA Switched Service**

IntraLATA Switched Service is an outbound calling plan available to Customers who presubscribe to the any one of the Company local exchange services. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

Maximum Per Minute Rate: \$0.20

**5.3.2 InterLATA Toll Service**

InterLATA Service Toll is a switched outbound plan available to Customers who presubscribe to any one of the Company local exchange services. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

Maximum Per Minute Rate: \$0.20

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 5 - LONG DISTANCE SERVICES, (CONT'D.)**

**5.4 Switched Toll Free Service**

Switched Toll Free is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Maximum Per Minute Rate: \$0.20

Maximum Monthly Recurring Charge: \$15.00

**5.5 Calling Card Service**

Calling Card Service is available to Customers for placing calls while away from home or office. Calls are originated by dialing a toll-free access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in sixty (60) second increments after an initial period for billing purposes of sixty (60) seconds. A one-time charge for card set-up applies. There is no per call charge.

Maximum Per Minute Rate: \$0.50

Maximum Set Up Charge: \$4.00

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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**SECTION 6 - SPECIAL ARRANGEMENTS**

**6.1 Individual Case Basis (ICB) Arrangements**

Special arrangements may be undertaken on a reasonable effort basis at the request of the Customer. Special arrangements include any service or facility relating to a regulated telecommunications service not otherwise specified under this rate sheet or any applicable contract, or for the provision of service on an expedited basis or in some other manner different from the normal rate sheet or contract conditions. Appropriate recurring charges and/or nonrecurring charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements.

**6.2 Contract Pricing**

At the option of the Company, services may be offered on a contract basis to meet specialized pricing requirements of the Customer not contemplated by this rate sheet. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein and waiver of recurring, nonrecurring, or usage charges. The terms of the contract may be based partially or completely on the term and revenue commitment, mixture of services, or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specific in each individual contract.

**6.3 Promotional Programs**

The Company may, from time to time, offer services in this rate sheet at special promotional rates and/or terms. Promotional offerings will have an ending date. All rates and terms contained in this rate sheet shall continue to apply unless specifically addressed in the promotional agreements.

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