



Salesforce Administrator

About Spectrotel

Spectrotel is a leading national next generation aggregator of Voice, Internet, Cloud Communications and Managed Services. Spectrotel aligns suppliers, agents, and customers, through the use of Spectrotel's aggregation platform to bring out the best of each to maximize customer success and experience. We are the "Network of Networks" and have achieved this through the committed, passionate and driven team of associates that make up the Spectrotel team.

We are proud of having created a unique and valued experience for some of the most well-known brands throughout the country by providing exceptional service and technology solutions crafted to meet and exceed their business needs. We owe our success to a set of simple principles: integrity, honesty, flexibility and ambition. It is the embodiment of these traits that make Spectrotel a distinctive integrated solutions company.

As a privately-held company we seek individuals who can help contribute to the company's success. This means you are not shy, you like rolling up your sleeves and digging in and helping solve problems, you feel energized when you present an idea and most importantly you are persistent, passionate and never satisfied with the status quo.

About Your Role:

A database administrator to enhance and maintain the Salesforce platform which supports all programs, initiatives, events, and projects. The Salesforce Administrator will ensure the integrity of the database and make the data accessible through easy-to-understand reports. You will provide ongoing support for data migration and be required to spot gaps and make suggestions for process improvements. You'll partner closely with teammates and engineers for ongoing maintenance, requirements gathering, configuration, consulting, and implementation of new features, and analyzing large sets of data to ensure quality.

Responsibilities include but are not limited to:

- Passionate about solving complex problems using data-driven solutions
- Enjoy developing great User Experience for our team and clients
- Partner with product owners and other cross functional teams to align with the business needs
- Collaborate with development team and develop custom solutions in an agile environment
- Commit to learning new technologies and building state of the art innovative solutions.
- Build modern cloud applications with security, scalability, high-availability, responsive design in mind
- Take pride and responsibility in the work you design and implement.
- Inspire other people to work with you, enjoy mentoring, coaching, and learning from other engineers
- Hands on configuration of all features including user management, security, and other 3rd party applications
- Providing timely and complete resolution to technical challenges and business support issues
- Partnering with internal stakeholders to proactively identify, drive, and build improvements, enhancements, and system customization that solve critical relationship and programmatic needs



Qualifications:

Required:

- BA/BS degree
- Salesforce Certified Administrator or Salesforce Advanced Administrator Certification
- 5years' experience developing in Salesforce technologies such as Apex, Aura, Lightning
- Web Components, Visualforce
- Business analysis and functional experience, including requirements gathering and creating/deploying solutions to end users
- Experience building effective partnerships with business owners and technical partners
- Verbal/written communication skills, including an ability to effectively communicate with both business and technical teams

Preferred:

- Platform Developer II certification
- In-depth understanding of the capabilities and constraints of the Salesforce.com application architecture coupled with good knowledge of business processes (Sales, Marketing, Operations, etc.)
- Extremely detail-oriented with a strong background and affinity for creating operational processes
- Proven ability to solve complex problems
- Experience integrating Salesforce with other systems using SOAP, REST, BULK and APIs.
- Experience with C# and SQL
- Telecom industry Knowledge

Spectrotel is an Equal Opportunity Employer. All applicants will be considered for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran or disability status, or any other legally recognized protected basis under federal, state, or local laws, regulations or ordinances.