



For 20 years, Spectrotel has been providing quality, affordable and personalized services to clients who seek simplicity and outstanding service. We are a full-service telecommunications provider in the SMB and enterprise customer space, specializing in the aggregation of Voice, Internet and Managed Services by combining a best-in-class customer experience, leading edge technology, and competitive pricing that is unparalleled in the industry.

Ross Artale - President & COO



VALUE

Great balance of competitive pricing, outstanding service and cutting-edge technology.



SIMPLICITY

Award winning customer portal with robust customizable account information to simplify administration.



RESPONSIVENESS

24/7/365 "Live" customer service reps without computer generated queries or voice prompts.



RELIABILITY

20 years of proven success helping tens of thousands of customers with quality service and savings.

Fastest-Growing Nationwide Aggregator of Voice, Internet, and Managed Services.

One-Stop Communications

- Aggregate over 100 North American Carriers
- Single-source for billing, ticketing and project management
- Provide all traditional and leading edge Voice, Internet, Network and Security solutions

Keep Customer Promises

- Guarantee 24x7x365 service
- Fastest possible resolution
- Support with a friendly attitude!

Best in Class Customer Care & Network Operations Center

- "Live," U.S. based contact for all your billing, installation, and service needs
- Proactive escalations
- Leading edge technology

Sophisticated Back Office Systems

- Coordinate service provider networks
- Transparent access to carrier systems



Spectro-Premier Program

- Dedicated Account Manager
- Dedicated Support Teams
- Proactive Support
- Platinum, Gold and Silver levels

Flexible Billing System

- Provide a simple, clear, consolidated invoice
- Customizable to meet business needs

Award Winning Enterprise Portal

- Complete account information
- Customizable multi-level account hierarchy
- Detailed service and product information
- Current and historical order and ticket records
- Robust selection of reports with convenient delivery options

VOICE | INTERNET | NETWORK | SECURITY

We make it simple. We keep it personal. | spectrotel.com | 888-773-9722