



For 20 years, Spectrotel has provided quality, affordable, personalized, and integrated communications services to SMB and enterprise customers. Spectrotel delivers the **VERSATILITY** of any service, any carrier, any speed, at any location in order to provide a fully integrated and customizable enterprise solution that is **FLEXIBLE** and **SCALABLE** as the technologies evolve and businesses expand.

Ross Artale - President & COO



VALUE

Great balance of competitive pricing, outstanding service and cutting-edge technology.



SIMPLICITY

Award winning customer portal with robust customizable account information to simplify administration.



RESPONSIVENESS

24/7/365 "Live" customer service reps without computer generated queries or voice prompts.



RELIABILITY

20 years of proven success helping tens of thousands of customers with quality service and savings.

"SPECTROTEL'S SOLUTIONS IN A BOX"

THE ULTIMATE SIMPLIFICATION OF AN OTHERWISE COMPLEX TECHNOLOGICAL ENVIRONMENT

One-Stop Communications

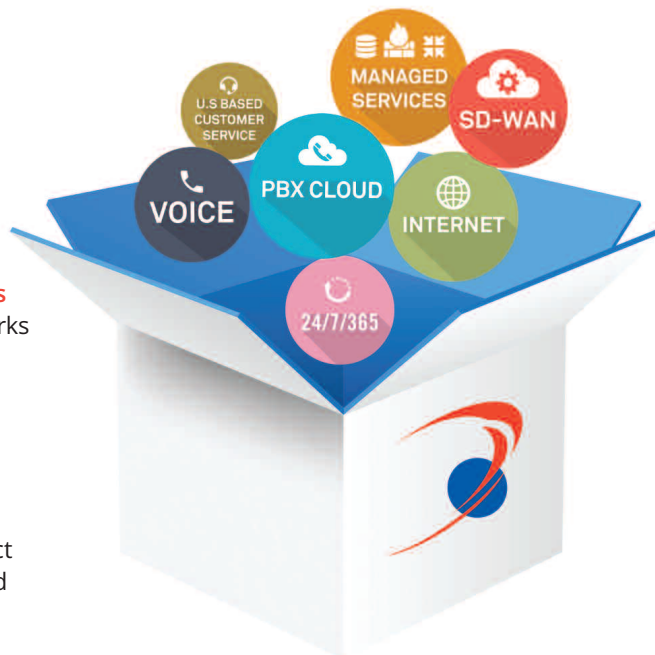
- Aggregate over 200 North American Carriers
- Single-source for billing, ticketing and project management
- Provide all traditional and leading edge Voice, Internet, Network and Security solutions

Sophisticated Back Office Systems

- Coordinate service provider networks
- Transparent access to carrier systems

Best in Class Customer Care & Network Operations Center

- 24/7/365 "Live," U.S. based contact for all your billing, installation and service needs
- Proactive escalations
- Leading edge technology



Premier Account Program

White glove service reserved for Spectrotel's largest accounts includes:

- Dedicated Account Manager
- Quarterly proactive inventory and invoice reviews
- Priority queuing
- Dedicated 800#

Flexible Billing System

- Provide a simple, clear, consolidated invoice
- Customizable to meet business needs

Award Winning Enterprise Portal

- Complete inventory management
- Customizable multi-level account hierarchy
- Detailed service and product information
- Current and historical order and ticket records
- Robust selection of reports with convenient delivery options

Fastest-Growing Nationwide Aggregator of Voice, Internet, Cloud and Managed Services.

We make it simple. We keep it personal. | spectrotel.com | 888-773-9722